

## E-BANKING

### Electronic Funds Transfer System (EFTS)

Computerized systems for conducting financial transactions electronically

### BOOKS

BUSINESS TODAY / NINTH EDITION  
HF5351 .M376 1999

BUSINESS INFORMATION TECHNOLOGY  
HF5548.2 .C58 1998

CLIENT/SERVER APPLICATIONS – HIGHLY AVAILABLE SERVERS CASE STUDY:  
ELECTRONIC BANKING SYSTEMS  
HD9696.B363J2911988

ELECTRONIC BANKING AND THE CONSUMER: THE EUROPEAN DIMENSION  
HG1709 .M681 1988

### ELECTRONIC RESOURCES AND DATABASES

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### ABI/INFORM: FULL-TEXT+ABSTRACTS

- [As e-banking market grows, vendors shrink](#); *Bill Orr*; **American Bankers Association. ABA Banking Journal**, New York; Oct. 2002; Vol. 94, Iss. 10; pg. 80, 2 pgs
- [Challenges of the "e-banking revolution"](#); *Saleh M Nsouli*; **Finance & Development**, Washington; Sep 2002; Vol. 39, Iss. 3; pg. 48, 4 pgs
- [Banking ascendant](#); *Jeffrey Kutler*; **Institutional Investor**, New York; Sep 2002; Vol. 36, Iss. 9; pg. 22
- [Your e-banking future](#); *Alan Fuhrman*; **Strategic Finance**, Montvale; Apr 2002; Vol. 83, Iss. 10; pg. 24, 6 pgs
- [E-banking u-turn](#); *Zhang Dingmin*; **Asian Business**, Hong Kong; Mar 2002; Vol. 38, Iss. 3; pg. 45, 1 pgs
- [E-Banking Tango](#); *Aixa M. Pascual*; **Business Week**, New York; February 18, 2002, Iss. 3770; pg. EB4
- [E-banking: What next?](#); *Bill Orr*; **American Bankers Association. ABA Banking Journal**, New York; Dec 2001; Vol.93, Iss. 12; pg. 40, 4 pgs
- [Is Internet banking profitable yet?](#); *Bill Orr*; **American Bankers Association. ABA Banking Journal**, New York; Jul 2001; Vol. 93, Iss. 7; pg. 57, 3 pgs
- [24-hour financial company: UBS Ag](#); *Anonymous*; **Global Finance**, New York; Summer 2001; Vol. 15, Iss. 7; pg. 50, 2 pgs

- [Vasco seeks a more secure future](#); *Mark Johnson*; **Global Finance**, New York; Feb 2002; Vol. 16, Iss. 2; pg. 8, 1 pgs

### INSPEC: CITATION/ABSTRACT

- 1- [Internet-based e-banking and consumer attitudes: an empirical study](#) (Journal Paper). *Ziqi Liao; Cheung, M.T.* **Information and Management**. Vol 39, Iss. 4, pp. 283-95; Jan. 2002.
- 2- [The relationship between the engineering design aspects of international Contracts and the other management aspects, i.e. banking, finance and credit facilities](#) (Conference Paper). *Cable, A.P.* **Engineering Design-a key to the Management of successful enterprises**. IEE, London, UK. pp. 4-14; 1974.
- 3- [Bundling e-banking services](#) (Journal Paper). *Altinkemer, K.* **Communications of the ACM**. Vol. 44, Iss. 6, pp. 45-7; June 2001.
- 4- [The race to build E-banking services](#) (Journal Paper). *McGarr, M.S.* **Electronic Commerce World**. Vol.10, Iss. 11, pp. 52-72; Nov. 2000.
- 5- [Careful decision-making must precede in-house, outsourced e-banking choice](#) (Journal Paper). *Fiore, P.; McDonnell, K.* **Bank Systems + Technology**. Vol. 37, Iss. 6, p. 47; June 2000.
- 6- [Electronic banking services and their use by microbusinesses and small enterprises](#) (Journal Paper). *Janc, A.; Krymarys-Balcerzak, A.; Wojcik, M.* **Management**. Vol.5, Iss. 2, pp.149-56; 2001.
- 7- [Design of one kind of transactional platform system for electronic banking](#) (Conference Paper). *Jiang Dehong; Dunne, S.* **Canadian Conference on Electrical and Computer Engineering 2001. Conference Proceedings (Cat. No.01TH8555)**. IEEE, Piscataway, NJ, USA. pp. 71-4 vol.1; 2001.
- 8- [Electronic banking system in Poland](#) (Conference Paper in Journal). *Soltysik-Piorunkiewicz, A.; Piorunkiewicz, P.* **Studia Informatica**. Vol. 22, Iss. 2, pp. 411-24; 2001.
- 9- [Customer loyalty and electronic banking: a conceptual framework](#) (Journal Paper). *Tomiuk, D.; Pinsonneault, A.* **Journal of Global Information Management**. Vol. 9, Iss. 3, pp. 4-14; July-Sept. 2001.
- 10- [Preference based customer models for electronic banking](#) (Conference Paper). *Fridgen, M.; Schackmann, J.; Volkert, S.; Hansen, H.R.; Bichler, M.; Mahrer, H.* **Proceedings of the 8th European Conference on Information Systems**. Vienna Univ. Econ. & Bus. Adm, Vienna, Austria. pp. 819-25 vol.2; 2000.

### ONLINE BOOKS

Savings for the Poor: The Hidden Benefits of Electronic Banking (*1999*) by Michael A. Stegman

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Banker; London; Nov. 2001; vol. 151, iss 909, pp. 90

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The China Business Review; Washington; Mar/Apr 2000; vol. 27, iss 2, pp. 61  
(Full text)

Computer World; Framingham; May 10, 1999; vol. 33, iss 19, pp. 1-2  
(Full text)

Internet Week; Manhasset; Feb. 28 2000; pp. 29  
(Full text)

### **DIGITAL DISSERTATIONS**

[A service quality comparison between electronic banking users and nonusers](#)

Author: Doss, Sangeeta Kapadia Degree: M.A. Institution:  
California State University, Long Beach 6080 Year: 2001

[Consumer adoption and diffusion of technological innovations: A case of electronic banking technologies](#)

Author: Lee, Eun-Ju Degree: Ph.D. Institution: The University of  
Tennessee 0226 Year: 2000

[BANK CARDS: TRENDS AND ISSUES INTO THE 90'S. \(ELECTRONIC BANKING\)](#)

Author: BLUMHARDT, DOUGLAS DUANE Degree: BANK Institution:  
THE STONIER GRADUATE SCHOOL OF BANKING 6360 Year: 1989

[EMPLOYMENT, TECHNOLOGY AND COMPETITION IN THE AGE OF RETAIL ELECTRONIC BANKING: THE BRITISH CASE \(ELECTRONIC BANKING\)](#)

Author: GONZALEZ, NELSON RAFAEL Degree: PH.D. Institution:  
UNIVERSITY OF BATH (UNITED KINGDOM) 0690 Year: 1990

### **PRINT JOURNAL**

Information & Management; Jan. 2002; vol. 39, iss 4, pp. 283

### **WEB SITES**

<http://www.itrexs.de/>

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