

بذور على طريق التنافسية نحو جيل جديد من الحكومات الملهمة

Budhur 'ala tariq al-tanafusiyah

Author: Bu Hajji, Muhammad Jasim

المؤلف: بو حجي ، محمد جاسم

ISBN-13: 9786144280416

LC Call Number: HF1414 .B866 2013 Central Library Reserve book

بذور على طريق التنافسية، نحو جيل جديد من الحكومات الملهمة ، خبرات وملاحظات و دراسات و تحليلات لأكثر من 100 دولة ، و كيف أصبحت أكثر تنافسية و ما هو المستقبل المنظور

يهدف هذا الكتاب إلى بناء التنافسية في حكومتنا العربية من خلال بذور (أفكار وخواطر وآليات) جديدة توصلنا إلى الطريق إليها، ويستعرض تاريخ تطور مفهوم التنافسية للحكومات، ببساطة مقصودة، وأنواع القوى المحركة للتنافسية ودورها في بناء التطور وجودة الحياة. يركز الكتاب على أهمية التنافسية التي تؤسس للنسيج الاجتماعي ويعرج على الدور المأمول من المرأة العربية في تحريك التنافسية وخاصة أنها ما تزال جزءاً معطلاً من المجتمع. ويربط كيف أن المخاطرة المحسوبة هي التي حققت التنافسية لكثير من الأمم، ويناقش مشكلة أمتنا العربية في معالجة التنافسية. ثم يتناول الكتاب دور المؤشرات الوطنية ومفهوم التغيير الجذري والتفكير الإبداعي العكسي والقدرة على رؤية الصورة الكبرى في بناء حكومات مرنة. ويتناول مفاهيم الحوكمة وإدارة التحول وبرامج التطوير الحكومي.

يناقش الكتاب بأسلوب بسيط لماذا تعتبر دولنا العربية متأخرة في مؤشرات التنافسية؟ وما هي توقعات المواطن من حكومته؟ وما صفات القادة الذين حققوا التنافسية بطرق مختلفة لأمتهم؟ وكما يناقش متطلبات الموازنة بين السلطات الثلاثة، وطبيعة زيارات أفضل الممارسات ودور المؤسسات الغير ربحية وقدرة الحكومات على التعلم والتواصل، ومختبرات التنافسية في عصر الحكومات المتعلمة، ومنطلق الإستراتيجيات الحكومية في اقتصاد المعرفة التنافسية، وإعادة بناء الثقة بالقدرات الوطنية.

Budhūr 'alā ṭarīq al-tanāfusīyah, naḥwa jīl jadīd min al-ḥukūmāt al-mulhimah, khibrāt wa-mulāḥazāt wa-dirāsāt wa-taḥlīlāt li-akthar min 100 dawlah, wa-kayfa aṣbaḥat akthar tanāfusīyah wa-mā huwa al-mustaqbal al-manzūr

Bibliographic details

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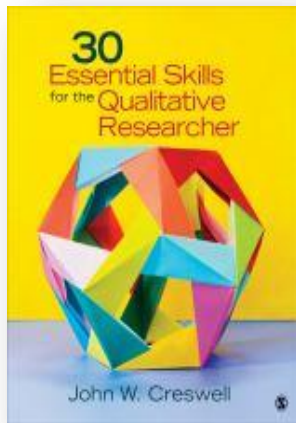
Language: Arabic.

Binding: Hardcover.

Subject: World politics -- 21st century.

Subject: Arab countries -- Economic conditions.

Subject: Arab countries -- Social conditions.



30 Essential Skills for the Qualitative Researcher

Author: Creswell, John W.

ISBN-13: 978-1-4522-1686-7

LC Call Number: H62.C696176 2016 Central Library Reserve book

MAIN DESCRIPTION

30 Essential Skills for the Qualitative Researcher fills a gap in introductory literature on qualitative inquiry by providing practical "how-to" information for beginning researchers in the social, behavioral, and health sciences. Author John W. Creswell draws on years of teaching, writing, and conducting his own projects to offer effective techniques and procedures with many applied examples from research design, qualitative inquiry, and mixed methods. Creswell defines what a skill is, and acknowledges that while there may be more than 30 that an individual will use and perfect, the skills presented in this book are crucial for a new qualitative researcher starting a qualitative project.

Published: March 2015

REVIEW QUOTE

"[H]ighly accessible and offers practical, guiding ideas and concrete steps."

Published: July 2015

"[This book] acts as an overview of the landscape of qualitative work rather than an in-depth treatment of specific research designs or analytic strategies . . . First, the author provides a logical progression of concepts and applications for novice qualitative researchers. Second, these concepts are treated with clear prose and sufficient examples. Third, readers are directed to further (and more in-depth) scholarly reading to learn more about the concepts in each chapter. Fourth, the scope of the book moves a novice from 'thinking like a qualitative researcher' to considerations of scholarly venue analysis and placement for completed research."

Published: July 2015

"[This book] is a comforting text. I would give it to every new grad student before they even took a qualitative research class--it's a great primer, and it will ease the anxiety that arises when a student first engages in research methods in a scholarly way."

Published: July 2015

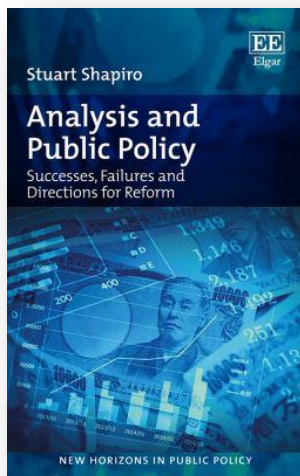
"This book is innovative, written following a conversational style, and provides excellent current references and connections to other authors' work in the field of qualitative research. The book provides ideas for activities and further learning . . . This book will provide opportunities for having in-class discussions about topics that are not currently discussed in the existent textbooks such as managing difficult emotions that come up during research and anticipating ethical issues and preparing for the unexpected."

Published: July 2015

Sears Subjects: [Social Sciences_ Research](#)
[Social Sciences_Methodology](#)
[Qualitative Research](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Research](#)
[SOCIAL SCIENCE / Methodology](#)

General Subjects (BIC): [SOCIAL RESEARCH & STATISTICS](#)
[SOCIETY & SOCIAL SCIENCES](#)



Analysis and Public Policy

SUCCESSES, FAILURES AND DIRECTIONS FOR REFORM

Author: Shapiro, Stuart

ISBN-13: 978-1-78471-475-8

LC Call Number: H97 .S488 2016 Central Library Reserve book

BDS SUMMARY

How do we incorporate analytical thinking into public policy decisions? Stuart Shapiro confronts this issue by looking at various types of analysis, and discussing how they are used in regulatory policy-making in the US. By looking at the successes and failures of incorporating cost-benefit analysis, risk assessment, and environmental impact assessment, he draws broader lessons on its use, focusing on the interactions between analysis and political factors, legal structures and bureaucratic organisations as possible areas for reform.

Published: January 2016

BIOGRAPHICAL NOTE

Stuart Shapiro, Professor, Bloustein School of Planning and Policy, Rutgers, The State University of New Jersey, New Brunswick, US

Published: November 2016

MAIN DESCRIPTION

How do we incorporate analytical thinking into public policy decisions? Stuart Shapiro confronts this issue in Analysis and Public Policy by looking at various types of analysis, and discussing how they are used in regulatory policy-making in the US. By looking at the successes and failures of incorporating cost-benefit analysis, risk assessment, and environmental impact assessment, he draws broader lessons on its use, focusing on the interactions between analysis and political factors, legal structures and bureaucratic organizations as possible areas for reform. Utilizing empirical and qualitative research, Shapiro analyzes four different forms of analysis: cost-benefit analysis, risk assessment, environmental impact assessment, and impact analysis. After interviewing nearly fifty individuals who have served in high levels of government, and who have made countless regulatory policy decisions in their careers, Shapiro argues that advocates must become less ambitious and should craft requirements for simpler and clearer analysis. Such analysis, particularly if informed by public participation, can do a great deal to improve government decisions. As this book details the relationship between analysis and institutional factors such as politics, bureaucracy, and law, it is appropriate for a variety of readers, such as scholars of policy, students, scholars of regulation, and congressional and state legislative staff looking to create new analytical requirements.

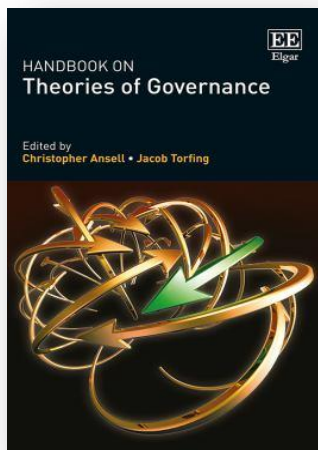
Published: February 2016

Sears Subjects: [Political Planning](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Policy / General](#)

Bowker Subjects: [POLITICAL PLANNING](#)

General Subjects (BIC): [CENTRAL GOVERNMENT POLICIES](#)



Handbook on Theories of Governance

Editor: [Ansell, Christopher](#)
[Torfing, Jacob](#)

ISBN-13: **978-1-78254-849-2**

LC Call Number: JC497 .H36 2016 **Central Library** **Reserve book**

BDS SUMMARY

Governance is everywhere in academic research. Students and faculty alike are confronted with so many competing theories, so many definitions. The Handbook on Theories of Governance brings order to the discord of voices and hope to those in despair, marshalling a galaxy of academic talent to provide authoritative surveys.

Published: June 2016

BIOGRAPHICAL NOTE

Edited by Christopher Ansell, University of California, Berkeley, US and Jacob Torfing, Roskilde University, Denmark and Nord University, Norway

Published: November 2016

LIBRARY OF CONGRESS SUMMARY

"In the past two decades, governance theories have arisen semi-independently across multiple disciplines. In law and regulation, planning, democratic theory, economics, public management, and international relations, among other disciplines, scholars have sought to describe new strategies of governing. As a result, the term 'governance' is one of the most frequently used social science concepts in the world. No single theory encompasses this diverse body of work, but rather multiple theories with different aims and perspectives. The Handbook on Theories of Governance collects these theories of governance together as an analytical resource for scholars, students and practitioners. The Handbook advances a deeper theoretical understanding of governance processes while illuminating the interdisciplinary foundations of the field. By reviewing key theoretical concepts, the Handbook provides a basic conceptual toolkit for analyzing contemporary governance and offers important insights into how governance research contributes to social science theory development. By canvassing the different forms of governance, the chapters also reveal the diversity of contemporary governing practices. An epilogue identifies common themes across the chapters and points to opportunities for future research. In our increasingly complex, fragmented and dynamic society, this Handbook is a key resource for those who seek to deepen or broaden their theoretical understanding of governance. It will be a powerful aid for scholars, students and practitioners who wish to gauge the theoretical depth and breadth of governance studies"--Back cover.

Published: January 2017

MAIN DESCRIPTION

In the past two decades, governance theories have arisen semi-independently across multiple disciplines. In law and regulation, planning, democratic theory, economics, public management, and international relations, among other disciplines, scholars have sought to describe new strategies of governing. As a result, the notion of governance is now one of the most frequently used social science concepts in the world. No single theory encompasses this diverse body of work, but rather multiple theories with different aims and perspectives. The Handbook on Theories of Governance collects these theories of governance together as an analytical resource for governing in an increasingly complex, fragmented and dynamic society.

Published: February 2017

In the past two decades, governance theories have arisen semi-independently across multiple disciplines. In law and regulation, planning, democratic theory, economics, public management, and international relations, among other disciplines, scholars have sought to describe new strategies of governing. As a result, the term 'governance' is one of the most frequently used social science concepts in the world. No single theory encompasses this diverse body of work, but rather multiple theories with different aims and perspectives. The Handbook on Theories of Governance collects these theories of governance

together as an analytical resource for scholars, students and practitioners. The Handbook advances a deeper theoretical understanding of governance processes while illuminating the interdisciplinary foundations of the field. By reviewing key theoretical concepts, the Handbook provides a basic conceptual toolkit for analyzing contemporary governance and offers important insights into how governance research contributes to social science theory development. By canvassing the different forms of governance, the chapters also reveal the diversity of contemporary governing practices. An epilogue identifies common themes across the chapters and points to opportunities for future research. In our increasingly complex, fragmented and dynamic society, this Handbook is a key resource for those who seek to deepen or broaden their theoretical understanding of governance. It will be a powerful aid for scholars, students and practitioners who wish to gauge the theoretical depth and breadth of governance studies.

Published: April 2016

REVIEW QUOTE

'At the moment when governance has become the dominant mode in Public Administration, this excellent book that elaborates all aspects of governance comes at the opportune time.'

Published: November 2016

'Governance is everywhere in academic research. Students and faculty alike are confronted with so many competing theories, so many definitions. The Handbook on Theories of Governance brings order to the discord of voices and hope to those in despair, marshalling a galaxy of academic talent to provide authoritative surveys. We are all truly grateful.'

Published: November 2016

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)



Handbook of Policy Formulation

Editor: [Howlett, Michael](#)
[Mukherjee, Ishani](#)

ISBN-13: **978-1-78471-931-9**

LC Call Number: JF1525 .P6 H35 2017 Central Library Reserve book

BDS SUMMARY

This volume represents a pioneering effort to consolidate the state of knowledge on policy formulation. An invaluable resource for scholars and students of policy studies, it provides a set of analytical discussions that help scholars, students and practitioners better understand the multiple dimensions of what policy formulation has come to mean in contemporary public policy-making and governance.

Published: April 2017

BIOGRAPHICAL NOTE

Edited by Michael Howlett, Yong Pung How Chair Professor, Lee Kuan Yew School of Public Policy, National University of Singapore and Burnaby Mountain Chair, Department of Political Science, Simon Fraser University, Canada and Ishani Mukherjee, Institute of Water Policy, National University of Singapore

Published: November 2016

MAIN DESCRIPTION

This Handbook represents a pioneering effort to consolidate the state of knowledge on policy formulation. An invaluable resource for scholars and students of policy studies, this Handbook provides a set of analytical discussions that help scholars, students and practitioners better understand the multiple dimensions of what policy formulation has come to mean in contemporary public policy-making and governance. In attempting to resolve pressing public problems, governments devise, deploy and develop policy tools in many different ways in different sectors and jurisdictions. Knowledge of these processes has been fragmented, however, spanning a multitude of different approaches, perspectives and case studies. By critically and systematically analysing both the processes and agents of policy formulation, this Handbook provides the first comprehensive overview of the formulation activities that are undertaken by governments in order to match their policy goals with the means of achieving them. The Handbook unites a wide range of expert contributors who examine the roles played by policy actors, institutions and ideas in answering fundamental questions about policy formulation such as who undertakes it, how, when, where and why. Through seven thematic sections this Handbook discusses a wide range of topics related to formulation such as the nature of policy design, instrument choice, policy appraisal, policy advice and the politics of defining and resolving policy problems.

Published: November 2016

Policy formulation relies upon the interplay of knowledge-based analysis of issues with power-based considerations, such as the political assessment of the costs and benefits of proposed actions, and its effects on the partisan and electoral concerns of governments. Policy scholars have long been interested in how governments successfully create, deploy and utilise policy instruments, but the literature on policy formulation has, until now, remained fragmented. This comprehensive Handbook unites original scholarship on policy tools and design, with contributions examining policy actors and the roles they play in the formulation process.

Published: February 2017

REVIEW QUOTE

'Handbook of Policy Formulation is an exceptional achievement. It carefully explains exactly what was composed by policy formulation, why it is so important both as a focus of research in its own right as well as an integral part of the policy process, and offers a number of avenues for new research in the field. Taken as a whole, this represents a wonderful example of the

best a handbook has to offer.'

Published: November 2016

'Formulation is the crucial aspect of the policy process in which social and political actors formulate, assess, and debate potential solutions to collective problems. In this Handbook of Policy Formulation, co-editors Michael Howlett and Ishani Mukherjee gather an outstanding team of contributors who tackle a wide array of policy implantation issues. This is the most comprehensive and up-to-date overview of the topic and must-read for students of policy formulation.'

Published: November 2016

'Policy formulation has traditionally been described as the policy stage that policy analysts know the least about. This very carefully assembled and edited Handbook directly addresses that lacunae in the literature and in so doing carves out a new sub-field of policy research. By systematically cataloguing and explaining the main actors, venues, tasks, tools and instruments of policy formulation, Howlett and Mukherjee demonstrate that what happens during the policy formulation process matters even more than we thought.'

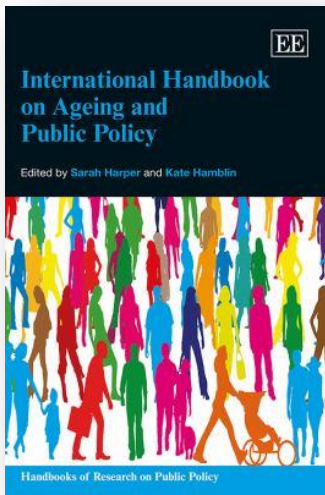
Published: November 2016

Sears Subjects: [Political Planning](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Policy / General](#)

Bowker Subjects: [POLITICAL PLANNING](#)

General Subjects (BIC): [CENTRAL GOVERNMENT POLICIES](#)



International Handbook on Ageing and Public Policy

As told to: Harper, Sarah
Hamblin, Kate
Leeson, George
Hoffman, Jaco
Howse, Kenneth

ISBN-13: 978-1-78347-426-4

LC Call Number: HQ1061 .I5353 2016 Central Library Reserve book

BDS SUMMARY

This title explores the challenges arising from the ageing of populations across the globe for government, policy makers, the private sector and civil society.

Published: September 2013

BIOGRAPHICAL NOTE

Edited by Sarah Harper and Kate Hamblin, Oxford Institute of Population Ageing, University of Oxford, UK with Jaco Hoffman, Kenneth Howse and George Leeson

Published: November 2016

MAIN DESCRIPTION

The International Handbook on Ageing and Public Policy explores the challenges arising from the ageing of populations across the globe for government, policy makers, the private sector and civil society. It examines various national state approaches to welfare provisions for older people, and highlights alternatives based around the voluntary and third-party sector, families and private initiatives. The Handbook is highly relevant for academics interested in this critical issue, and offers important messages for policy makers and practitioners.

Published: October 2014

With the collective knowledge of expert contributors in the field, The International Handbook on Ageing and Public Policy explores the challenges arising from the ageing of populations across the globe. With an expansive look at the topic, this comprehensive Handbook examines various national state approaches to welfare provisions for older people and highlights alternatives based around the voluntary and third-party sector, families and private initiatives. Each of these issues are broken down further and split into six comprehensive sections: * Context * Pensions * Health * Welfare * Case Studies * Policy Innovation and Civil Society. Academics interested in policy challenges for mature societies will find this Handbook a highly relevant reference tool. It also offers an important message for policy makers and practitioners in the field of public policy.

Published: July 2014

REVIEW QUOTE

'International Handbook on Ageing and Public Policy gathers under one cover the collective knowledge of experts in the field who explore challenges arising from ageing populations around the world, and considers national state approaches to welfare for older people and how public and private initiatives work. College-level collections strong in public policies and aging will find this a powerful collection of in-depth articles suitable for framing inquiries and considering social structures.'

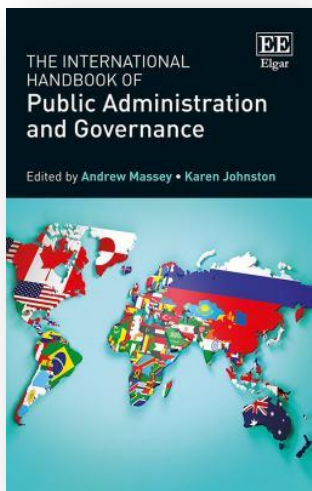
Published: November 2016

Sears Subjects: [Aging](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Gerontology](#)

Bowker Subjects: [AGING](#)

General Subjects (BIC): [AGE GROUPS: THE ELDERLY](#)



The International Handbook of Public Administration and Governance

Editor: Massey, Andrew
Johnston, Karen

ISBN-13: 978-1-78195-448-5

LC Call Number: JF1351 .I5318 2015 Central Library Reserve book

BDS SUMMARY

In this volume eminent scholars address the key questions in relation to how international governments can solve public administration and governance challenges in an increasingly globalized world. With international coverage across Africa, Asia, Europe, Australia, North and South America, the authors adopt contemporary perspectives of governance, including public policy capacity, wicked policy problems, public sector reforms, the challenges of globalisation and managing complexity. Practitioners and scholars of public administration, public policy and public sector management will be better informed with regard to the issues and structures of government and governance in an increasingly complex world.

Published: February 2015

BIOGRAPHICAL NOTE

Edited by Andrew Massey, Professor, University of Exeter and Karen Johnston, Professor of Organisational Studies, Portsmouth Business School, University of Portsmouth, UK

Published: November 2016

MAIN DESCRIPTION

Taking a comparative approach unmatched by any other book on this topic, this vital Handbook explores key questions around the ways in which public administration and governance challenges can be addressed by governments in an increasingly globalized world. World-leading experts explore contemporary issues of government and governance, as well as the relationship between civil society and the political class. The insights offered will allow policy makers and officials to explore options for policy making in a new and informed way. Adopting global perspectives of governance and public sector management, the Handbook includes scrutiny of current issues such as: public policy capacity, wicked policy problems, public sector reforms, the challenges of globalization and complexity management. Practitioners and scholars of public administration deliver a range of perspectives on the abiding wicked issues and challenges to delivering public services, and the way that delivery is structured. The Handbook uniquely provides international coverage of perspectives from Africa, Asia, North and South America, Europe and Australia. Practitioners and scholars of public administration, public policy, public sector management and international relations will learn a great deal from this Handbook about the issues and structures of government and governance in an increasingly complex world.

Published: March 2015

The International Handbook of Public Administration and Governance is a ground-breaking volume with eminent scholars addressing the key questions in relation to how international governments can solve public administration and governance challenges in an increasingly globalized world. With international coverage across Africa, Asia, Europe, Australia, North and South America, the authors adopt contemporary perspectives of governance, including public policy capacity, wicked policy problems, public sector reforms, the challenges of globalisation and managing complexity. Practitioners and scholars of public administration, public policy and public sector management will be better informed with regard to the issues and structures of government and governance in an increasingly complex world. *Published: February 2017*

REVIEW QUOTE

'It is about time for another Handbook, and Massey and Johnston have given us a good one. It is to be commended particularly for having avoided the Anglocentricity of some previous volumes. Eminent scholars line up to give us useful frameworks for thinking about governance, and mature analyses of current systems across the continents. An excellent addition to both library and classroom.'

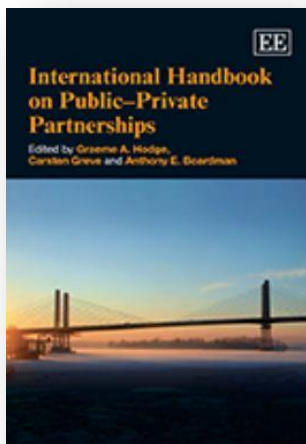
Published: November 2016

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)



International Handbook on Public-Private Partnerships

Editor: Hodge, Graeme A.
Greve, Carsten
Boardman, Anthony E.

ISBN-13: 978-0-85793-248-8

LC Call Number: HD3871 .I67 2012 Central Library Reserve book

BDS SUMMARY

In this handbook, leading scholars from around the world explore the challenges presented by infrastructure Public Private Partnerships, and contemplate what lies ahead as governments balance the need to provide innovative new infrastructure against the requirement for good public governance.

Published: July 2010

BIOGRAPHICAL NOTE

Edited by Graeme A. Hodge, Director, Monash Centre for Regulatory Studies, Faculty of Law, Monash University, Australia, Carsten Greve, Professor, International Centre for Business and Politics, Copenhagen Business School, Denmark and Anthony E. Boardman, Van Dusen Professor of Business Administration, University of British Columbia, Canada

Published: November 2016

MAIN DESCRIPTION

Public-Private Partnerships (PPPs) promise much and present an exciting policy option. Yet as this Handbook reveals there is still much debate about the meaning of partnership, and the degree to which potential advantages are in fact being delivered. In this timely Handbook, leading scholars from around the world explore the challenges presented by infrastructure PPPs, and contemplate what lies ahead as governments balance the need to provide innovative new infrastructure against the requirement for good public governance. This Handbook builds on a range of exciting theoretical lenses that span several disciplinary boundaries. It presents innovative insights and informed perspectives from an international base of empirical evidence. This essential Handbook will prove an invaluable reference work for academics, advanced post-graduate students and commentators of PPPs, as well as professionals, infrastructure regulators and government policy advisors.

Published: December 2010

In this timely Handbook, leading scholars from around the world explore the challenges presented by infrastructure PPPs, and contemplate what lies ahead as governments balance the need to provide innovative new infrastructure against the requirement for good public governance. This Handbook builds on a range of exciting theoretical lenses that span several disciplinary boundaries. It presents innovative insights and informed perspectives from an international base of empirical evidence.

Published: May 2014

REVIEW QUOTE

'As politicians across the world have loudly debated how best to shrink the size of government, clever entrepreneurs have pushed off in a very different direction: creating complex partnerships between government and the private sector, which have pushed government more deeply into the private sector and pulled private partnerships more deeply into the core of government. In this important new book, the editors have pulled together a fascinating collection of papers that examines how these partnerships are transforming the provision of services and, in fact, the very nature of governance itself.'

Published: November 2016

'Public-private partnerships are a familiar subject, but this volume makes it clear just how much interesting research is being done on the topic at present. This is an extremely useful collection of papers that will be essential reading for anyone interested in partnerships and public policy more generally.'

Published: November 2016

"Partnership" is a widely-used and confusing term in public management. This book pilots the reader expertly through the diverse ambitions for PPPs, and the contexts in which they have been used. It draws on the first-hand experience of politicians and managers in steering partnerships, combined with solid research and observation. A particular strength is the recognition of how PPPs are understood in various national settings, and the scope for international policy learning. The contributors write in a style which is both authoritative and accessible to students, policy-makers and professionals seeking to understand the complexities of partnership working.'

Published: November 2016

'... the volume is a timely, comprehensive, and valuable addition to the literature, which deserves to be widely read.'

Published: November 2016

'... the Handbook informs, engages, questions, criticises and educates.'

Published: November 2016

SHORT DESCRIPTION

Contributors: A.E. Boardman, T. Bovaird, B. Bull, J.-E. de Bettignies, C.F. Duffield, C. Figueira, M. Flinders, G. Georgiou, C. Greve, G. Hammerschmid, D. Heald, M. Hellowell, G.A. Hodge, E.-H. Klijn, R.S. Monteiro, U. Mörth, P. Numba-Um, D. Parker, A. Pessoa, T.W. Ross, J. Shaoul, C. Skelcher, C.D. Tvarnø, A.R. Vining, G. Weihe, R. Wettenhall, T. Ysa

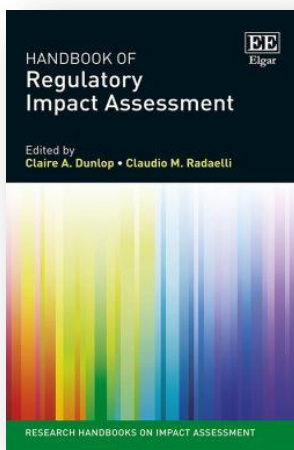
Published: February 2012

Sears Subjects: [Public-private sector cooperation](#)

General Subjects (BISAC): [BUSINESS & ECONOMICS / Government & Business](#)

Bowker Subjects: [PUBLIC-PRIVATE SECTOR COOPERATION](#)

General Subjects (BIC): [POLITICAL ECONOMY](#)



Handbook of Regulatory Impact Assessment

Editor: Radaelli, Claudio M.
Dunlop, Claire A.

ISBN-13: 978-1-78254-955-0

LC Call Number: K3400 .H365 2016 **Central Library** **Reserve book**

BDS SUMMARY

With contributions from authors in political science, economics, law, and business, this handbook offers a balanced account of regulatory impact assessment as being not only a rational expert instrument but also a process affected and interwoven with political decision-making.

Published: April 2016

BIOGRAPHICAL NOTE

Edited by Claire A. Dunlop and Claudio M. Radaelli, University of Exeter, UK

Published: November 2016

MAIN DESCRIPTION

This comparative Handbook provides a pioneering and comprehensive account of regulatory impact assessment - the main instrument used by governments and regulators to appraise the likely effects of their policy proposals. Renowned international scholars and practitioners describe the substance of impact assessment, situating it in its proper theoretical traditions and scrutinizing its usage across countries, policy sectors, and policy instruments. The Handbook of Regulatory Impact Assessment will undoubtedly be of great value to practitioners and also scholars with its wealth of detail and lessons to be learned.

Published: February 2017

Regulatory impact assessment (RIA) is the main instrument used by governments and regulators to appraise the likely effects of their policy proposals. This pioneering Handbook provides a comparative and comprehensive account of this tool, situating it in the relevant theoretical traditions and scrutinizing its use across countries, policy sectors and policy instruments. Comprising six parts, university researchers, international consultants and practitioners working in international organizations examine regulatory impact assessment from many perspectives, which include: * research traditions in the social sciences * implementation, regulatory indicators and effects * tools and dimensions such as courts and gender * sectoral case studies including environment, enterprise and international development * international diffusion in the European Union (EU), Americas, Asia and developing countries * appraisal, training and education. With its wealth of detail and lessons to be learned, the Handbook of Regulatory Impact Assessment will undoubtedly be of great value to practitioners and scholars working in governance, political science and socio-legal studies.

Published: February 2016

REVIEW QUOTE

'This impressive Handbook, with high standard contributions from thirty-eight authors in political science, economics, law, business and geography, could not be more timely. Comprehensive, well grounded in theory, well-written and thought-through, this book brings a balanced account of (regulatory) impact assessment as being not only a rational-expert instrument, but also a process affected and interwoven with political decision-making. A must-read for all those academics and practitioners across the globe interested in policy-making.'

Published: November 2016

'Another excellent testimony to the steady increase in the political and academic appreciation of Regulatory impact assessment (RIA). Dunlop and Radaelli appropriately position RIA inside the broader field of good governance and comparative public policy: RIA is a matter of good policy-making and not (only) about reducing regulatory burdens. This publication is framed around valid assumptions about RIA as a highly contextualized phenomenon with stakeholders

extracting very different kinds of purpose from the use of RIA. It is an important contribution to the growing regulatory governance agenda. The skilful consolidation of existing research and experiences, combined with new insights and innovations from leading experts and practitioners make this an interesting read for both scholars, policy-makers and specialists in (regulatory) governance.'

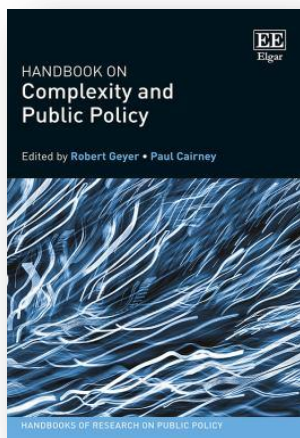
Published: November 2016

Sears Subjects: [Trade Regulation](#)

General Subjects (BISAC): [LAW / Commercial / General](#)

Bowker Subjects: [TRADE REGULATION](#)

General Subjects (BIC): [COMMERCIAL LAW](#)



Handbook on Complexity and Public Policy

Editor: Geyer, Robert
Cairney, Paul

ISBN-13: 978-1-78254-951-2

LC Call Number: H97 .H35444 2015 **Central Library** **Reserve book**

BDS SUMMARY

Though its roots in the natural sciences go back to the early 20th century, complexity theory as a scientific framework has developed most rapidly since the 1970s. Increasingly, complexity theory has been integrated into the social sciences, and this handbook has brought together top thinkers in complexity and policy from around the world. With contributions from Europe, North America, Brazil, and China, this book splits the topic into three cohesive parts: theory and tools, methods and modelling, and application.

Published: March 2015

BIOGRAPHICAL NOTE

Edited by Robert Geyer, Professor of Politics, Complexity and Policy, Department of Politics, Philosophy and Religion, Lancaster University and Paul Cairney, Professor of Politics and Public Policy, Division of History and Politics, University of Stirling, UK

Published: November 2016

MAIN DESCRIPTION

Though its roots in the natural sciences go back to the early 20th century, complexity theory as a scientific framework has developed rapidly from the 1970s onwards. Since the 1990s, it has been increasingly integrated into the social sciences and public policy. The ground-breaking and wide-ranging Handbook on Complexity and Public Policy brings together the latest work from top academics, researchers and policy actors working with complexity and policy from Europe, North America, Brazil and China and organizes it into three clear and cohesive parts: Theory and Tools; Methods and Modelling for Policy Research and Action; Applying Complexity to Local, National and International Policy. With its distinctive combination of theory, methods and policy applications, comprehensive coverage of the field and state of the art overview, this Handbook is an essential read for students, academics and policy practitioners.

Published: April 2015

Though its roots in the natural sciences go back to the early 20th century, complexity theory as a scientific framework has developed most rapidly since the 1970s. Increasingly, complexity theory has been integrated into the social sciences, and this groundbreaking Handbook on Complexity and Public Policy has brought together top thinkers in complexity and policy from around the world. With contributions from Europe, North America, Brazil and China this comprehensive Handbook splits the topic into three cohesive parts: Theory and Tools, Methods and Modeling, and Application.

Published: February 2017

REVIEW QUOTE

'Over recent years Complexity Science has revealed to us new limits to our possible knowledge and control in social, cultural and economic systems. Instead of supposing that past statistics and patterns will give us predictable outcomes for possible actions, we now know the world is, and will always be, creative and surprising. Continuous structural evolution within such systems may change the mechanisms, descriptors, problems and opportunities, often negating policy aims. We therefore need to redevelop our thinking about interventions, policies and policy making, moving perhaps to a humbler, more 'learning' approach. In this Handbook, leading thinkers in multiple domains set out these new ideas and allow us to understand how these new ideas are changing policymaking and policies in this new era.'

Published: November 2016

Sears Subjects:

Complexity (Philosophy)

Political Planning

Policy Sciences

General Subjects (BISAC):

PHILOSOPHY / General

POLITICAL SCIENCE / Public Policy / General

POLITICAL SCIENCE / General

Bowker Subjects:

POLICY SCIENCES

POLITICAL PLANNING

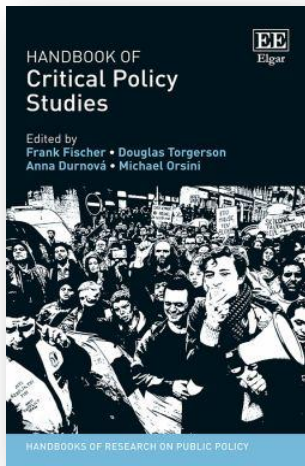
COMPLEXITY (PHILOSOPHY)

General Subjects (BIC):

PHILOSOPHY

CENTRAL GOVERNMENT POLICIES

POLITICS & GOVERNMENT



Handbook of Critical Policy Studies

Editor: Fischer, Frank
Torgerson, Douglas
Orsini, Michael
Durnova, Anna

ISBN-13: 978-1-78347-234-5

LC Call Number: H97 .H35445 2015 **Central Library** **Reserve book**

BDS SUMMARY

Critical policy studies, as illustrated in this handbook, challenges the conventional approaches public policy inquiry. But it offers important innovations as well, in particular its focus on discursive politics, policy argumentation and deliberation, and interpretive modes of analysis.

Published: August 2015

BIOGRAPHICAL NOTE

Edited by Frank Fischer, Humboldt University, Berlin, Germany and Rutgers University, New Jersey, US, Douglas Torgerson, Trent University, Canada, Anna Durnová, Institute for Advanced Studies, Vienna, Austria and Michael Orsini, University of Ottawa, Canada

Published: November 2016

MAIN DESCRIPTION

Critical policy studies, as this volume illustrates, challenges conventional approaches to public policy inquiry with its focus on discursive politics, policy argumentation and deliberation, and interpretive modes of analysis. Assembling the voices of established and emerging scholars, the Handbook of Critical Policy Studies fills a major gap in the policy literature. Moving beyond the false neutrality of empiricism and positivism, this Handbook highlights the responsibility of inquirers to take account of social and political context - including present conditions, past trends and prevailing power relationships - to advance inquiry that relies not only on experts but also on citizens in a manner supporting and encouraging democracy. Not only does this call for a reconsideration of the interplay of qualitative and quantitative methods but also for robust attention to the role of values. Accessible to scholars, practitioners and students alike, the book offers a compilation of new critical work that both assesses past developments and appraises emerging issues.

Published: November 2016

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Published: February 2017

REVIEW QUOTE

'The field of critical policy studies goes from strength to strength, and this Handbook provides a much-needed review that will be essential reading for scholars, students and practitioners. It is at the same time a critical introduction for those new to the field (including those coming from more conventional approaches to public policy), a comprehensive reference book for

people in the field and a guide to emerging issues and challenges in the study of the communicative practice of public policy.'

Published: November 2016

'The Handbook of Critical Policy Studies is a significant work that pulls together state-of-the-art research and thinking about policymaking as it happens in the real world. It provides easy-to-read summaries of the theories underpinning the field, and illustrates these debates in relation to important and topical policy concerns from around the world. The book will be an invaluable help to students from disciplines such as politics, sociology, anthropology and geography who wish to undertake policy-relevant research and learning.'

Published: November 2016

'This work offers a useful resource for graduate students and scholars striving to enhance their grasp of what policy analysts are doing. Summing Up: Recommended.'

Published: November 2016

'This comprehensive Handbook, with contributions from leading figures in the field, is a valuable source of information on practical and theoretical aspects of critical policy studies, its argumentative and deliberative turn and its methods of analysis which is likely to stimulate further debate on the big issues in the study and analysis of policy.'

Published: November 2016

'This uniquely focused Handbook teems with deeply insightful reflections about knowledge and politics in public policy studies. Using cultural, historical, poststructural, constructionist and interpretive approaches to public policy inquiry, the chapters' engaging authors are unfailingly attentive to both old presuppositions and new conceptualizations. Reading this collection brings to awareness the urgency of more democracy and more practicality in the generation of policy knowledge. Neutral expertise, objective research, the supposed fact-value dichotomy and unexamined power arrangements earn critical attention in several chapters. Context, narrative, emotion, and communication also appear as occasional themes in these 25 well-written and highly intelligent essays.'

Published: November 2016

'The editors and the contributors have produced what can only be described as the definitive guide to the growing field of critical policy studies. It is comprehensive and well written and will be welcomed by all students and practitioners of public policy and policy analysis. No personal or institutional library would be complete without it!'

Published: November 2016

SHORT DESCRIPTION

Critical policy studies, as illustrated in this Handbook, challenges the conventional approaches public policy inquiry. But it offers important innovations as well, in particular its focus on discursive politics, policy argumentation and deliberation, and interpretive modes of analysis.

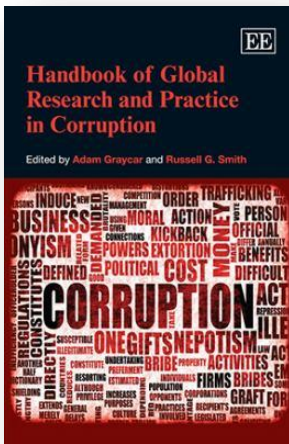
Published: November 2016

Sears Subjects: [Political Planning](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Policy / General](#)

Bowker Subjects: [POLITICAL PLANNING](#)

General Subjects (BIC): [CENTRAL GOVERNMENT POLICIES](#)



Handbook of Global Research and Practice Corruption

Editor: Graycar, Adam
Smith, Russell G.

ISBN-13: 978-1-84980-501-8

LC Call Number: JF1525 .C66 H36 2011 Central Library Reserve book

BDS SUMMARY

This work includes research from all continents and provides a critical analysis of the key issues of corruption and its control. Through rigorous analysis and theoretical foundations, this book provides a multi-disciplinary and international account of corruption from the perspectives of public policy, criminal law and criminology.

Published: August 2011

BIOGRAPHICAL NOTE

Edited by Adam Graycar, Flinders University and Russell G. Smith, Australian Institute of Criminology, Canberra, Australia

Published: November 2016

MAIN DESCRIPTION

Corruption is a global phenomenon with costs estimated to be in the trillions of dollars. This source of original research and policy analysis deals with the most important concepts and empirical evidence in foreign corrupt practices globally. Handbook of Global Research and Practice in Corruption includes research from all continents and provides a critical analysis of the key issues of corruption and its control. Through rigorous analysis and theoretical foundations, this book provides a multi-disciplinary and international account of corruption from the perspectives of public policy, criminal law and criminology, as well as considering principles of prevention and control in both the public and private sectors. With original and empirical analyses, this unique book will appeal to academics, researchers and students in international business and international law, staff of crime and corruption commissions and police integrity agencies, as well as international organisations such as the World Bank, IMF, Transparency International and the World Economic Forum.

Published: June 2014

Corruption is a global phenomenon with costs estimated to be in the trillions of dollars. This source of original research and policy analysis deals with the most important concepts and empirical evidence in foreign corrupt practices globally. Handbook of Global Research and Practice in Corruption includes research from all continents and provides a critical analysis of the key issues of corruption and its control. Through rigorous analysis and theoretical foundations, this book provides a multi-disciplinary and international account of corruption from the perspectives of public policy, criminal law and criminology, as well as considering principles of prevention and control in both the public and private sectors. With original and empirical analyses, this unique book will appeal to academics, researchers and students in international business and international law, staff of crime and corruption commissions and police integrity agencies, as well as international organisations such as the World Bank, IMF, Transparency International and the World Economic Forum.

Published: February 2013

REVIEW QUOTE

'Action against corruption has risen rapidly on the global political agenda and remains a key concern of peoples around the world. The United Nations Convention against Corruption, the first and only global binding legal instrument against the phenomenon, offers the framework and basis for a concerted, coordinated and comprehensive response. In order to buttress the Convention, however, knowledge and the consequent awareness are crucial. This Handbook is a commendable effort to address this need and serves to fill the gap that exists. The authors and editors have made a significant contribution, bringing together professionals and practitioners alike.'

Published: November 2016

'Graycar and Smith's excellent edited volume studies corruption as a pervasive, global phenomenon. The chapters move from general overviews to in-depth studies of corruption-prone sectors such as forestry, financial markets, public procurement, and trade in diamonds and art. The volume is an important, contribution to the international study of corruption that mixes scholarly analysis with practical recommendations for the control and prevention of corruption - both international initiatives and country - or sector-specific policies.'

Published: November 2016

'This Handbook will serve as an invaluable resource for scholars, students and public officials interested in understanding corruption and its control.'

Published: November 2016

'Corruption is on top of the agendas of practitioners and scholars in public administration all over the world. This volume addresses questions no one can neglect and comes up with answers we should not miss.'

Published: November 2016

SHORT DESCRIPTION

Corruption is a global phenomenon with costs estimated to be in the trillions of dollars. This source of original research and policy analysis deals with the most important concepts and empirical evidence in foreign corrupt practices globally.

Published: February 2013

Sears Subjects:

Political corruption

Public administration

General Subjects (BISAC):

POLITICAL SCIENCE / Corruption & Misconduct

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

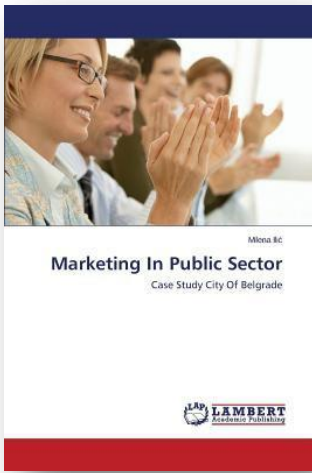
PUBLIC ADMINISTRATION

POLITICAL CORRUPTION

General Subjects (BIC):

POLITICAL CORRUPTION

PUBLIC ADMINISTRATION



Marketing in Public Sector

CASE STUDY CITY OF BELGRADE

Author: Ilić, Milena.

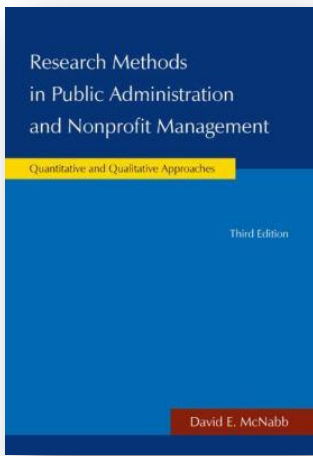
ISBN-13: 978-3-659-62425-4

LC Call Number: JF1525 .M37 I45 2014 Central Library Reserve book

LONG DESCRIPTION

This book includes a systemic review of the existing literature in the field of marketing and public sector and administration generally. Research subject of this book is management of marketing as a business function, in the work of public companies. As a special case, an example of marketing management function in Belgrade is given, through the analysis of marketing functions of public companies that are part of the communal system of the Belgrade City (Republic of Serbia). The book is intended for everyone: beginners, students who wish to wicker field of marketing in the public sector because it provides a theoretical basis for the study of this field, as well as scientific researchers because of its scientific components. Also the book is intended for managers in the public sector and the civil service as it provides good examples of pro and cons, and it is also useful for the benchmarking for public managers because it contains a case study of the City of Belgrade.

Published: September 2015



Research Methods in Public Administration and Nonprofit Management

QUANTITATIVE AND QUALITATIVE APPROACHES

Author: McNabb, David E.

ISBN-13: 978-0-7656-3130-5

LC Call Number: JF1338 .A2 M38 2013 Central Library Reserve book

MAIN DESCRIPTION

Designed for both students and practitioners, the new edition of this popular text has been thoroughly revised. It incorporates the latest thinking in public administration and nonprofit management. The book integrates both quantitative and qualitative approaches to research, and also provides specific instruction in the use of commonly available statistical software programs such as Excel and SPSS. The book is exceptionally well illustrated, with plentiful exhibits, tables, figures, and exercises.

Published: January 2013

Sears Subjects:

Research_Methodology

Nonprofit Organizations_Management

Public administration

General Subjects (BISAC):

REFERENCE / Research

BUSINESS & ECONOMICS / Nonprofit Organizations & Charities / Management & Leadership

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

PUBLIC ADMINISTRATION

NONPROFIT ORGANIZATIONS_MANAGEMENT

RESEARCH_METHODODOLOGY

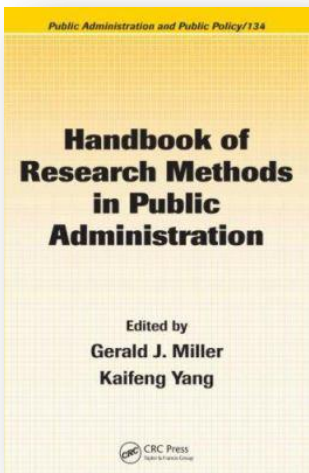
General Subjects (BIC):

RESEARCH METHODS: GENERAL

NON-PROFITMAKING ORGANIZATIONS

MANAGEMENT: LEADERSHIP & MOTIVATION

PUBLIC ADMINISTRATION



Handbook of Research Methods in Public Administration

Editor: [Miller, Gerald J.](#)
[Yang, Kaifeng](#)

ISBN-13: 978-0-8493-5384-0

LC Call Number: JF1338 .A2 H34 2008 Central Library Reserve book

BDS SUMMARY

This handbook explores how systematic research methods could aid in understanding traditional questions in public administration as well as emerging theoretical and practical questions. A supporting website provides datasets, unpublished research examples and actual published research articles.

Published: June 2007

MAIN DESCRIPTION

Describing new techniques and novel applications, Handbook of Research Methods in Public Administration, Second Edition demonstrates the use of tools designed to meet the increased complexity of problems in government and non-profit organizations with ever-more rigorous and systematic research. It presents detailed information on conceptualizing, planning, and implementing research projects involving a wide variety of available methodologies. Providing a reference of systematic research methods, this second edition explains how these techniques aid in understanding traditional issues, and reveals how they might be applied to answer emerging theoretical and practical questions. Following a linear, logical organization, this handbook meets systematic goals and objectives through eight groups of chapters. The first group explains the logic of inquiry and the practical problems of locating existing research. The second group deals with research design and the third examines pitfalls in measurement and data collection. The authors give practical, considered advice in the fourth section to anticipate and solve data management problems. They include numerous illustrations to supplement two separate sections devoted to basic and advanced quantitative analysis. The seventh section covers unique analytical techniques used to gain insight specific to the non-market sector's knotty problems. The final section addresses the impact of research and describes how to overcome illusive, tricky, and sizeable barriers to influence other researchers, decision makers, foundations, and grant making institutions. With a comprehensive survey of research methods and an examination of their practical and theoretical application in the past, present, and future, Handbook of Research Methods in Public Administration, Second Edition gives you the tools to make informed decisions. *Published: September 2016*

Explores how systematic research methods could aid in understanding traditional questions in public administration as well as theoretical and practical questions. This book offers encyclopedic treatment of research designs with case studies; surveys research designs used in public administration and relates these designs to analytical methods.

Published: June 2014

SHORT DESCRIPTION

The Handbook of Research Methods in Public Administration explores how systematic research methods could aid in understanding traditional questions in public administration as well as emerging theoretical and practical questions. This book offers encyclopedic treatment of research designs with case studies; surveys research designs used in public administration and relates these designs to analytical methods; and reviews robust examples of past research efforts addressed by research designs and analytical methods. A supporting Web site provides datasets, unpublished research examples, and actual published research articles. Innovative topics, including the Delphi method, are also covered.

Published: August 2007

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

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Innovation in City Governments

STRUCTURE, NETWORKS AND LEADERSHIP

Author: Lewis, Jenny
Ricard, Lykke
Klijn, Erik-Hans
Figueras, Tamyko Ysa

ISBN-13: 978-1-138-94231-8

LC Call Number: JS78 .L48 2017 Central Library Reserve book

BDS SUMMARY

No further information has been provided for this title.

Published: July 2013

MAIN DESCRIPTION

Jenny Lewis is Professor of Public Policy at the University of Melbourne, Australia Lykke Ricard is Assistant Professor at The Department of Society and Globalisation, Democratic Network Governance, Roskilde University, Denmark Erik-Hans Klijn is Professor at the School of Social Sciences, Erasmus, University, The Netherlands Tamyko Ysa Figueras is Associate Professor, Department of Strategy and General Management in ESADE Business School, Spain

Published: September 2015

Innovation has become an important focus for governments around the world over the last decade, with greater pressure on governments to do more with less, and expanding community expectations. Some are now calling this 'social innovation' - innovation that is related to creating new services that have value for stakeholders (such as citizens) in terms of the social and political outcomes they produce. Innovation in City Governments: Structures, Networks, and Leadership establishes an analytical framework of innovation capacity based on three dimensions: Structure - national governance and traditions, the local socioeconomic context, and the municipal structure Networks - interpersonal connections inside and outside the organization Leadership - the qualities and capabilities of senior individuals within the organization. Each of these are analysed using data from a comparative EU research project in Copenhagen, Barcelona and Rotterdam. The book provides major new insights on how structures, networks and leadership in city governments shape the social innovation capacity of cities. It provides ground-breaking analyses of how governance structures and local socio-economic challenges, are related to the innovations introduced by these cities. The volume maps and analyses the social networks of the three cities and examines boundary spanning within and outside of the cities. It also examines what leadership qualities are important for innovation. Innovation in City Governments: Structures, Networks, and Leadership combines an original analytical approach with comparative empirical work, to generate a novel perspective on the social innovation capacity of cities and is critical reading for academics, students and policy makers alike in the fields of Public Management, Public Administration, Local Government, Policy, Innovation and Leadership.

Published: August 2015

REVIEW QUOTE

"If you are interested in how social structure can deeply influence social innovation outcomes, or in jump-starting social innovation in your city, this book will provide clear insights about how the way we lead, organize, and interact affects the way we innovate as a society." -Michael W-P Fortunato, Sam Houston State University, USA

Published: August 2016

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

be an essential companion
researcher. Using a number
methods. Software provides
practical in-depth research
Qualitative Research provides
a step-by-step guide.
Assisted Qualitative Data
[CAQDAS]. Christina Silver
& Ann Lewins. An essential
practice and principles of
to the second edition.

Using Software in Qualitative Research

A STEP-BY-STEP GUIDE

Author: Lewins, Ann
Silver, Christina

ISBN-13: 978-1-4462-4973-4

LC Call Number: H61.3 .L49 2014 Central Library Reserve book

MAIN DESCRIPTION

Using Software in Qualitative Research is an essential introduction to the practice and principles of Computer Assisted Qualitative Data Analysis (CAQDAS). The book will help you to choose the most appropriate package for your needs and get the most out of the software once you are using it. This book considers a wide range of tasks and processes in the data management and analysis process, and shows how software can help you at each stage. In the new edition, the authors present three case studies with different forms of data (text, video and mixed data) and show how each step in the analysis process for each project could be supported by software. The new edition is accompanied by an extensive companion website with step-by-step instructions produced by the software developers themselves. Software programmes covered in second edition include the latest versions of: ATLAS.ti DEDOOSE HyperRESEARCH MAXQDA NVivo QDA Miner TRANSANA Ann Lewins and Christina Silver are leading experts in the field of CAQDAS and have trained thousands of students and researchers in using software. Reading this book is like having Ann and Christina at your shoulder as you analyse your data!

Published: January 2014

Using Software in Qualitative Research is an essential introduction to the practice and principles of Computer Assisted Qualitative Data Analysis (CAQDAS). The book will help you to choose the most appropriate package for your needs and get the most out of the software once you are using it. This book considers a wide range of tasks and processes in the data management and analysis process, and shows how software can help you at each stage. In the new edition, the authors present three case studies with different forms of data (text, video and mixed data) and show how each step in the analysis process for each project could be supported by software. The new edition is accompanied by an extensive companion website with step-by-step instructions produced by the software developers themselves. Software programmes covered in second edition include the latest versions of: ATLAS.ti DEDOOSE HyperRESEARCH MAXQDA NVivo QDA Miner TRANSANA Ann Lewins and Christina Silver are leading experts in the field of CAQDAS and have trained thousands of students and researchers in using software. Reading this book is like having Ann and Christina at your shoulder as you analyse your data

Published: May 2014

REVIEW QUOTE

This book is essential reading for anyone navigating the complex and exciting terrain of qualitative data analysis software. Silver and Lewins emphasize the importance of data preparation; being familiar with one's software program before starting analysis; and being reflective, methodologically purposeful, and fluid in how one uses the available features of a given program.

Published: May 2014

This book is recommendable for all researchers and practitioners in different scientific fields - psychology, sociology, literature, etc. - for all who deal with qualitative and mixed methods for data processing, interpretation and presentation.

Published: November 2014

This book is essential reading for anyone navigating the complex and exciting terrain of qualitative data analysis software. Silver and Lewins emphasize the importance of data preparation; being familiar with one's software program before starting analysis; and being reflective, methodologically purposeful, and fluid in how one uses the available features of a given program.

Published: April 2014

This is a timely update to the best volume of its kind. Christina Silver and Anne Lewins have brought their detailed and uniquely balanced account of the landscape of qualitative research, and the functions of software therein, into sharp contemporary focus. This is not only an invaluable practical guidebook for newcomers to CAQDAS, but also an essential reference text for the more seasoned qualitative researcher.

Published: April 2014

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Published: May 2014

This publication is an impressive and exhaustive undertaking (with a book, three data sets consisting of many different types of data, and detailed instructions for seven CAQDAS programs), particularly given the depth, breadth, and ever changing nature of this field. The authors are to be commended for tackling this very challenging topic... Researchers who choose to both immerse themselves in the book and take advantage of the online resources and related exercises will be richly rewarded.

Published: April 2015

The new edition is extraordinarily authoritative and seriously useful, detailed yet unfailingly interesting. It brings methodological goals and software possibilities together in a more accessible and lively way. With thorough and practical website resources it will be an essential reference for anyone wondering about software use - and that of course is everyone doing qualitative research.! It confronts the reader firmly with the challenges and complexities of qualitative work and the power, mixed offerings and sometimes considerable limitations of existing software. It's so carefully written, and the authors' voices are so clear, that it encourages, steadily explains and assists. The authors' enthusiasm and unique experience and knowledge of the field shine through, so against all odds for such a technical work, this book is a bloody good read!

Published: April 2014

SHORT DESCRIPTION

This essential introduction to the practice and principles of CAQDAS helps readers to choose the most appropriate package for their needs and get the most out of the software once they are using it.

Published: November 2013

Sears Subjects: [Qualitative Research](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Research](#)

Bowker Subjects: [QUALITATIVE RESEARCH](#)

General Subjects (BIC): [SOCIAL RESEARCH & STATISTICS](#)

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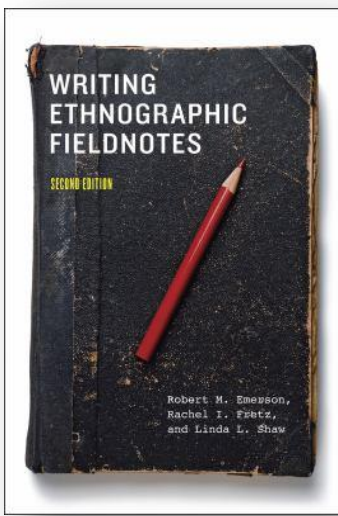
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Writing Ethnographic Fieldnotes

Author: Emerson, Robert M.
Fretz, Rachel I.
Shaw, Linda L.

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LC Call Number: GN307.7 .E44 2011 Central Library Reserve book

BDS SUMMARY

The authors present a series of guidelines, suggestions, and practical advice for creating useful fieldnotes in a variety of settings, demystifying a process that is often assumed to be intuitive and impossible to teach.

Published: August 2011

BIOGRAPHICAL NOTE

Robert M. Emerson is professor emeritus in the Department of Sociology at the University of California, Los Angeles. He is the author of *Contemporary Field Research: Perspectives and Formulations*, now in its second edition. Rachel I. Fretz is a lecturer in the Writing Programs unit at UCLA. Linda L. Shaw is professor in and chair of the sociology department at California State University, San Marcos.

Published: October 2013

MAIN DESCRIPTION

In *Writing Ethnographic Fieldnotes*, Robert M. Emerson, Rachel I. Fretz, and Linda L. Shaw present a series of guidelines, suggestions, and practical advice for creating useful fieldnotes in a variety of settings, demystifying a process that is often assumed to be intuitive and impossible to teach. Using actual unfinished notes as examples, the authors illustrate options for composing, reviewing, and working fieldnotes into finished texts. They discuss different organizational and descriptive strategies and show how transforming direct observations into vivid descriptions results not simply from good memory but from learning to envision scenes as written. A good ethnographer, they demonstrate, must learn to remember dialogue and movement like an actor, to see colors and shapes like a painter, and to sense moods and rhythms like a poet. This new edition reflects the extensive feedback the authors have received from students and instructors since the first edition was published in 1995. As a result, they have updated the race, class, and gender section, created new sections on coding programs and revising first drafts, and provided new examples of working notes. An essential tool for budding social scientists, the second edition of *Writing Ethnographic Fieldnotes* will be invaluable for a new generation of researchers entering the field.

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Published: October 2013

Sears Subjects:

Academic Writing

Ethnology

General Subjects (BISAC):

LANGUAGE ARTS & DISCIPLINES / Authorship

SOCIAL SCIENCE / Anthropology / Cultural & Social

Bowker Subjects:

ETHNOLOGY

ACADEMIC WRITING

General Subjects (BIC):

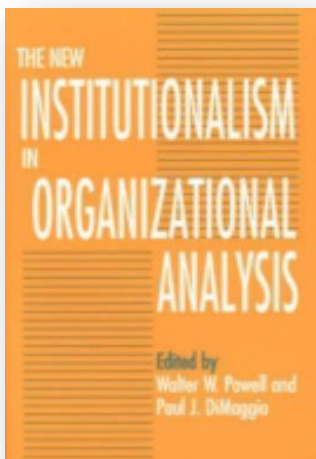
CREATIVE WRITING & CREATIVE WRITING GUIDES

SOCIAL & CULTURAL ANTHROPOLOGY, ETHNOGRAPHY

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The New Institutionalism in Organizational Analysis

Editor: Powell, Walter W.
DiMaggio, Paul J.

ISBN-13: 978-0-226-67709-5

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MAIN DESCRIPTION

Long a fruitful area of scrutiny for students of organizations, the study of institutions is undergoing a renaissance in contemporary social science. This volume offers, for the first time, both often-cited foundation works and the latest writings of scholars associated with the "institutional" approach to organization analysis. In their introduction, the editors discuss points of convergence and disagreement with institutionally oriented research in economics and political science, and locate the "institutional" approach in relation to major developments in contemporary sociological theory. Several chapters consolidate the theoretical advances of the past decade, identify and clarify the paradigm's key ambiguities, and push the theoretical agenda in novel ways by developing sophisticated arguments about the linkage between institutional patterns and forms of social structure. The empirical studies that follow-involving such diverse topics as mental health clinics, art museums, large corporations, civil-service systems, and national polities-illustrate the explanatory power of institutional theory in the analysis of organizational change. Required reading for anyone interested in the sociology of organizations, the volume should appeal to scholars concerned with culture, political institutions, and social change.

Published: May 2014

PROFESSIONAL REVIEWS

Choice

(June 01, 1992; 9780226677088)

The institutionalism that is new in organizational analysis represents a remarkable renaissance in sociological theorizing. An earlier way of analyzing the effects of institutionalized values on the structure of an organization (exemplified by the pioneering work of Philip Selznick in the 1940s and '50s) has been recently revived and transformed in novel ways by a small number of sociologists, all of whom have contributed to this collection. The 16 chapters include a pathbreaking introductory essay by the editors, four reprints of papers that instigated the reawakening, five papers that refine and advance the theory, and six that illustrate its applications to a wide variety of domestic and foreign organizations. The new institutionalists focus on interorganizational relationships and on the institutionalizing process by which values and practices are either transmitted into organizations by strong environmental influences or are generated from within. These lines of work are already adding to knowledge about how institutionalized patterns persist and retain their uniformity, and when and how such patterns can generate myths about the rationality of their organization's operations. Upper-division undergraduates and above.-R. W. Avery, University of Pittsburgh

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Choice

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Sears Subjects:

Organization

Social change

Social institutions

General Subjects (BISAC):

BUSINESS & ECONOMICS / Management

SOCIAL SCIENCE / Sociology / General

SOCIAL SCIENCE / General

Bowker Subjects:

SOCIAL INSTITUTIONS

SOCIAL CHANGE

ORGANIZATION

General Subjects (BIC):

MANAGEMENT & MANAGEMENT TECHNIQUES

SOCIOLOGY

SOCIETY & SOCIAL SCIENCES



Handbook on Multi-Level Governance

Editor: Enderlein, Henrik
Wälti, Sonja
Zurn, Michael

ISBN-13: 978-1-84720-241-3

LC Call Number: JS113 .H36 2010 Central Library Reserve book

BDS SUMMARY

This 'Handbook' presents a comprehensive review of the wide-ranging literature, covering various theoretical and conceptual approaches to multi-level governance, and their application to policy-making in the domestic, regional and global context.

Published: August 2010

BIOGRAPHICAL NOTE

Edited by Henrik Enderlein, Hertie School of Governance, Berlin, Germany, Sonja Wälti, American University, Washington, DC, US and Michael Zurn, Social Science Research Center Berlin and Freie Universität Berlin, Germany

Published: November 2016

MAIN DESCRIPTION

Scholarship of multi-level governance has developed into one of the most innovative themes of research in political science and public policy. This accessible Handbook presents a thorough review of the wide-ranging literature, encompassing various theoretical and conceptual approaches to multi-level governance and their application to policy-making in domestic, regional and global contexts.

Published: May 2014

Scholarship of multi-level governance has developed into one of the most innovative themes of research in political science and public policy. This accessible Handbook presents a thorough review of the wide-ranging literature, encompassing various theoretical and conceptual approaches to multi-level governance and their application to policy-making in domestic, regional and global contexts. The importance of multi-level governance in specific policy areas is highlighted, and the contributors - an international group of highly renowned scholars - report on the ways in which their field of specialization is or may be affected by multi-level governance and how developments could affect its conceptualization. European integration is considered from its unique standpoint as the key catalyst in the development of multi-level approaches, and the use of multi-level governance in other parts of the world, at both domestic and regional levels, is also considered in detail before focus is shifted towards global governance. The Handbook concludes with a presentation of six policy fields and instruments affected by multi-level governance, including: social policy, environmental policy, economic policy, international taxation, standard-setting and policing. This comprehensive Handbook takes stock of the vast array of multi-level governance theory and research developed in subfields of political science and public policy, and as such will provide an invaluable reference tool for scholars, researchers and students with a special interest in public policy, regulation and governance.

Published: October 2015

REVIEW QUOTE

'This volume brings together scholars with a wide range of scholarly backgrounds to reect on the value of MLG in different contexts, with sections on analytical approaches: MLG in the domestic context; the EU as a multi-level system; MLG and comparative regionalism; global governance; and policy areas. . . This is a valuable contribution to a debate that is not about to go away'

Published: November 2016

'The Handbook provides an authoritative overview of the MLG literature. . . it has the potential to be widely used as a source of reference. The book is systematically structured, and most chapters are of high quality. . .'

Published: November 2016

'The editors have produced an authoritative and comprehensive guide to multi-level governance. The book ranges across the domestic context, supranationalism and global governance - all filtered through a sophisticated analytical framework and attention to policy detail. There is no better place to go than this book for a guide to the topic. An outstanding accomplishment.'

Published: November 2016

'This volume brings together scholars with a wide range of scholarly backgrounds to reect on the value of MLG in different contexts, with sections on analytical approaches: MLG in the domestic context; the EU as a multi-level system; MLG and comparative regionalism; global governance; and policy areas. . . This is a valuable contribution to a debate that is not about to go away'

Published: November 2016

SHORT DESCRIPTION

Contributors include: M.W. Bauer, M. Beisheim, A. Benz, T.A. Börzel, D. Braun, T. Büthe, S. Campe, S. Clarkson, H. Enderlein, B. Geys, A. Graser, T.N. Hale, M. Hallerberg, A. Hassel, E. Herschinger, S. Hix, L. Hooghe, C. Humrich, M. Jachtenfuchs, C. Jeffery, I. Kaul, K.A. Konrad, C. Kraft-Kasack, S. Kuhnle, G. Marks, W. Mattli, F.W. Mayer, A. Obydenkova, B. Rittberger, T. Rixen, A. Sbragia, F.W. Scharpf, M. Schäferhoff, M. Schreurs, J.A. Scholte, A.-M. Slaughter, M.B. Stein, W. Swenden, L. Turkewitz, S. Wälti, M. Zürn, B. Zangl

Published: September 2010

Sears Subjects: [Decentralization in government](#)

General Subjects (BISAC): [POLITICAL SCIENCE / History & Theory](#)

Bowker Subjects: [DECENTRALIZATION IN GOVERNMENT](#)

General Subjects (BIC): [POLITICAL SCIENCE & THEORY](#)



Handbook of Public Policy Agenda Setting

Editor: Zahariadis, Nikolaos

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BDS SUMMARY

The study of agenda setting and the content of public agendas are key elements of politics and political science. This collection of essays is an important volume for any scholar working in the area. It covers the origins of ideas about agenda setting, theoretical developments in the field, the institutions that play a key role in setting agendas, comparative agenda setting, and agendas and crises; indeed, everything you are likely to think about when it comes to public policy agenda setting.

Published: October 2016

BIOGRAPHICAL NOTE

Edited by Nikolaos Zahariadis, Mertie Buckman Professorship Chair, Department of International Studies, Rhodes College, US

Published: November 2016

MAIN DESCRIPTION

Setting the agenda on agenda setting, this Handbook explores how and why private matters become public issues and occasionally government priorities. It provides a comprehensive overview and analysis of the perspectives, individuals, and institutions involved in setting the government's agenda at subnational, national, and international levels. Drawing on contributions from leading academics across the world, this Handbook is split into five distinct parts. Part one sets public policy agenda setting in its historical context, devoting chapters to more in-depth studies of the main individual scholars and their works. Part two offers an extensive examination of the theoretical development, whilst part three provides a comprehensive look at the various institutional dimensions. Part four reviews the literature on sub-national, national and international governance levels. Finally, part five offers innovative coverage on agenda setting during crises. The first of its kind, this Handbook will be the definitive reference tool in public policy agenda setting for scholars, students, and practitioners in political science, public policy, public administration, and mass communication.

Published: August 2016

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Published: February 2017

REVIEW QUOTE

'The study of agenda setting and the content of public agendas are key elements of politics and political science. This outstanding collection of essays is an important volume for any scholar working in the area. It covers the origins of ideas about agenda setting, theoretical developments in the field, the institutions that play a key role in setting agendas, comparative agenda setting, and agendas and crises; indeed, everything you are likely to think about when it comes to public policy agenda setting. An invaluable resource.'

Published: November 2016

'This is an essential guide for scholars and policy practitioners who seek to understand the forces that shape policy agendas and their consequences for policymaking and governing. The collection provides a wealth of historical, theoretical, and empirical insights grounded in contemporary issues. The contributions enliven the field by considering comparative research issues, methodological developments, and future research agendas. The assembly of a highly distinguished set of scholars as authors makes this all the more impressive.'

Published: November 2016

'This Handbook is an excellent resource for students and researchers who want a great introduction to the field of agenda setting and public policy. The diverse contributing authors range from established scholars to early career researchers, and the chapters really work well and integrate effectively to make an important statement about the field of agenda setting today. The editor has done a great job. This book will have a prominent place in my reading list.'

Published: November 2016

SHORT DESCRIPTION

Setting the agenda on agenda setting, this Handbook explores how and why private matters become public issues and occasionally government priorities. It provides a comprehensive overview and analysis of the perspectives, individuals, and institutions involved in setting the government's agenda at subnational, national, and international levels.

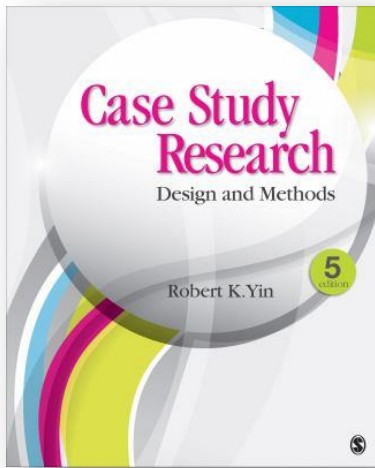
Published: November 2016

Sears Subjects: [Political Planning](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Policy / General](#)

Bowker Subjects: [POLITICAL PLANNING](#)

General Subjects (BIC): [CENTRAL GOVERNMENT POLICIES](#)



Case Study Research

DESIGN AND METHODS

Author: Yin, Robert K.

ISBN-13: 978-1-4522-4256-9

LC Call Number: H62 .Y56 2014 Central Library Reserve book

BDS SUMMARY

This practical text shows readers sound principles of case study research put into practice, helping them to identify solutions to problems commonly encountered when doing case studies.

Published: October 2008

MAIN DESCRIPTION

This practical text shows readers sound principles of case study research put into practice, helping them to identify solutions to problems commonly encountered when doing case studies.

Published: July 2014

Providing a complete portal to the world of case study research, the Fifth Edition of Robert K. Yin's bestselling text offers comprehensive coverage of the design and use of the case study method as a valid research tool. The book offers a clear definition of the case study method as well as discussion of design and analysis techniques. The Fifth Edition has been updated with nine new case studies, three new appendices, seven tutorials presented at the end of relevant chapters, increased coverage of values and ethics, expanded discussion on logic models, a brief glossary, and completely updated citations. This book includes exemplary case studies drawn from a wide variety of academic fields.

Published: July 2013

SHORT DESCRIPTION

Providing a complete portal to the world of case study research, this Fifth Edition offers comprehensive coverage of the design and use of the case study method as a valid research tool

Published: September 2013

Sears Subjects:

Case method

Social Sciences_Methodology

Social Sciences_Research

General Subjects (BISAC):

SOCIAL SCIENCE / Research

SOCIAL SCIENCE / Methodology

Bowker Subjects:

SOCIAL SCIENCES_RESEARCH

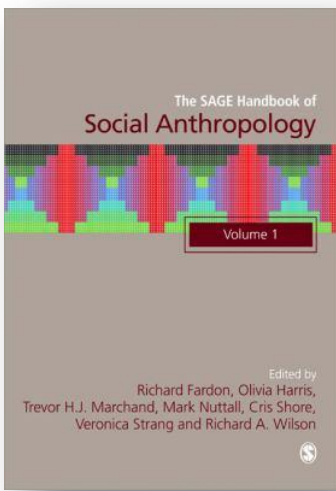
SOCIAL SCIENCES_METHODODOLOGY

CASE METHOD

General Subjects (BIC):

SOCIAL RESEARCH & STATISTICS

SOCIETY & SOCIAL SCIENCES



The SAGE Handbook of Social Anthropology

Volumes in Set: **2 vols.**

Author: **Gledhill, John**

ISBN-13: **978-1-84787-547-1**

LC Call Number: GN316 .S23 2012 Central Library Reserve book

BDS SUMMARY

This title explains the what, where and how of social anthropology and outlines new directions in research. More than 70 authors at the leading edge of the discipline contribute in depth essays on their research interests.

Published: November 2011

MAIN DESCRIPTION

The SAGE Handbook of Social Anthropology is a contemporary landmark volume that defines the field and outlines new directions in research. Divided into four sections, each edited by leading figures in social anthropology, this exhaustive Handbook covers interfaces, places, methodologies and futures. Within each section authors at the leading edge of the discipline contribute in-depth chapters on the central principles and latest developments in their area of expertise.

Published: November 2011

REVIEW QUOTE

This handbook valuably frames the perspectives of scholars whose commitment to empirical field research has established them as voices at once critical and authoritative, and who here tackle the discipline's compelling topical issues and anticipate its emergent challenges Michael Herzfeld Harvard University This is a must have volume for scholars and students of anthropology alike. All the contributors are significant anthropologists in their field and they guide the reader brilliantly through the particular fields of their expertise. This is a book which covers both the enormous breadth of anthropology and the challenging ways it addresses critical issues of the contemporary world. Bruce Kapferer University of Bergen Cutting anthropology up into as many jig-saw pieces as possible is the counter-intuitive way the editors puzzle out a coherent and convincing picture of unity in the discipline today. Richard G. Fox President Emeritus, Wenner-Gren Foundation What the editors and contributors have achieved here is considerable. By taking the pulse of 'British social anthropology,' they have illustrated how unified and simultaneously how diversified anthropology has become. It is no longer divided simply by historical or geographic tradition (British versus American) but has grown into an exciting, mature, and introspective discipline that, perhaps most importantly of all, has had profound and beneficial effects on other disciplines while being profoundly and beneficially affected by them. It is gratifying to see how much anthropology has to offer and that scholars and professionals outside anthropology have begun to welcome that offer. Jack David Eller Anthropology Review Database

Published: February 2016

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Published: February 2016

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Published: November 2011

This handbook valuably frames the perspectives of scholars whose commitment to empirical field research has established them as voices at once critical and authoritative, and who here tackle the discipline's compelling topical issues and anticipate its emergent challenges Michael Herzfeld Harvard University This is a must have volume for scholars and students of anthropology alike. All the contributors are significant anthropologists in their field and they guide the reader brilliantly through the particular fields of their expertise. This is a book which covers both the enormous breadth of anthropology and the challenging ways it addresses critical issues of the contemporary world. Bruce Kapferer University of Bergen Cutting anthropology up into as many jig-saw pieces as possible is the counter-intuitive way the editors puzzle out a coherent and convincing picture of unity in the discipline today. Richard G. Fox President Emeritus, Wenner-Gren Foundation What the editors and contributors have achieved here is considerable. By taking the pulse of 'British social anthropology,' they have illustrated how unified and simultaneously how diversified anthropology has become. It is no longer divided simply by historical or geographic tradition (British versus American) but has grown into an exciting, mature, and introspective discipline that, perhaps most importantly of all, has had profound and beneficial effects on other disciplines while being profoundly and beneficially affected by them. It is gratifying to see how much anthropology has to offer and that scholars and professionals outside anthropology have begun to welcome that offer. Jack David Eller Anthropology Review Database
Published: September 2013

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Published: May 2012

SHORT DESCRIPTION

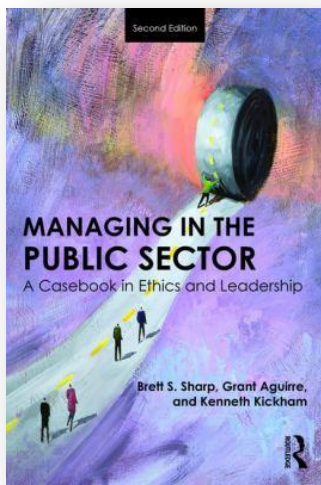
The SAGE Handbook of Social Anthropology is a contemporary landmark volume that defines the field and outlines new directions in research. Divided into four sections, each edited by leading figures in social anthropology, this exhaustive Handbook covers interfaces, places, methodologies and futures. Within each section authors at the leading edge of the discipline contribute in-depth chapters on the central principles and latest developments in their area of expertise.
Published: September 2013

Sears Subjects: [Ethnology](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Anthropology / Cultural & Social](#)

Bowker Subjects: [ETHNOLOGY](#)

General Subjects (BIC): [SOCIAL & CULTURAL ANTHROPOLOGY, ETHNOGRAPHY](#)



Managing in the Public Sector

A CASEBOOK IN ETHICS AND LEADERSHIP

Volumes in Set: 2 vols.

Author: Sharp, Brett
Aguirre, Grant
Kickham, Kenneth

ISBN-13: 978-1-138-68479-9

LC Call Number: JK468 .E7 S53 2016 Central Library Reserve book

BDS SUMMARY

This casebook contains dozens of brief, engaging case studies for public administrators in public and nonprofit institutions. Inspired by real-life stories, these short cases cover a wide range of topics from affirmative action to human resources to sports management. Managing the Public Sector illustrates theoretical concepts while encouraging active reader participation and critical thinking.

Published: September 2016

BIOGRAPHICAL NOTE

Brett S. Sharp is Professor of Public Administration and the Founding Director of Leadership Studies at the University of Central Oklahoma, USA. Grant C. Aguirre is Assistant Professor of Marketing in the College of Business at the University of Central Oklahoma, USA. Kenneth Kickham is Professor of Public Administration at the University of Central Oklahoma, USA.

Published: February 2016

MAIN DESCRIPTION

Casebooks in public administration have become intensely sophisticated with complex scenarios, richly detailed multi-step simulations, and demanding role playing requirements. While these types of cases and exercises have their place, Managing in the Public Sector is a casebook designed with maximum instructor flexibility and student engagement in mind. Featuring cases brief enough to be covered in the last few minutes of a class as well as those substantive enough to last the entire hour, this book allows instructors to illustrate theoretical concepts, encourage active student participation, to make a transition between topics, or to integrate different approaches to administrative study. Retaining the first edition's use of focused, real-life-inspired cases to help elucidate the application of concepts for students, the second edition has been updated and revised throughout to include: An expanded chapter on ethical analysis A new section on how to make logical arguments Thoroughly updated cases as well as many new contemporary cases New chapter introductions featuring overviews of major leadership and ethical theories to provide students with the context they need Discussion questions at the end of each case to facilitate critical analysis and classroom discussion A cross-listing of all cases and subject matter in an appendix for quick topical reference. Now even more enmeshed in the literature of ethics, leadership, and public administration, Managing in the Public Sector, 2e provides authentic, hands-on experience of the decisions public administrators must face. It is an ideal casebook to supplement undergraduate and graduate public administration, leadership, human resource management, or administrative ethics courses.

Published: March 2016

Casebooks in public administration have become intensely sophisticated with complex scenarios, richly detailed multi-step simulations, and demanding role playing requirements. While these types of cases and exercises have their place, Managing in the Public Sector is a casebook designed with maximum instructor flexibility and student engagement in mind. Featuring cases brief enough to be covered in the last few minutes of a class as well as those substantive enough to last the entire hour, this book allows instructors to illustrate theoretical concepts, encourage active student participation, to make a transition between topics, or to integrate different approaches to administrative study. Retaining the first edition's use of focused, real-life-inspired cases to help elucidate the application of concepts for students, the second edition has been updated and revised throughout to include: An expanded chapter on ethical analysis A new section on how to make logical arguments

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Published: February 2016

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

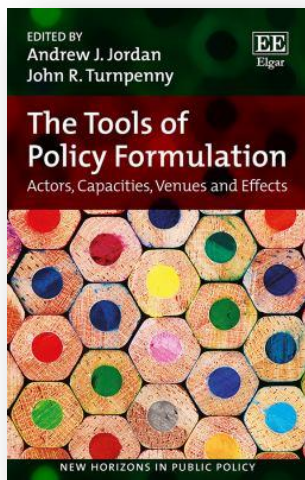
General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

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The Tools of Policy Formulation

ACTORS, CAPACITIES, VENUES AND EFFECTS

Editor: Jordan, Andrew J.
Turnpenny, John R.

ISBN-13: 978-1-78347-705-0

LC Call Number: H97 .T66 2015 Central Library Reserve book

BDS SUMMARY

In this collection, Andrew Jordan and John Turnpenny have thrown new light on an important and neglected topic: to tools needed to make more effective policies. Policy-makers themselves have become ever more engaged in using these new analytical techniques and the service this book performs is to foster a better understanding of them showing the role of the broader political environment.

Published: February 2015

BIOGRAPHICAL NOTE

Edited by Andrew J. Jordan, Tyndall Centre for Climate Change Research, School of Environmental Sciences and John R. Turnpenny, School of Politics, Philosophy, Language and Communication Studies, University of East Anglia, UK

Published: November 2016

MAIN DESCRIPTION

A PDF version of this book is available for free in open access via the Elgaronline platform - www.elgaronline.com/view/9781783477036.xml Policy analysts are accustomed to thinking in terms of tools and instruments. Yet an authoritative examination of the tools which have been developed to formulate new policies is missing. This book is the first of its kind to distinguish the defining characteristics of the main policy formulation tools, and offer a fresh way of understanding how, why and by whom they are selected, as well as the effects they produce in practice. The editors bring together thirteen specially commissioned chapters that, for the first time, explore the tools and their features in a comparable fashion, including: scenarios, indicators, computerized models, cost-benefit and multi-criteria analysis. They develop a novel analytical framework for understanding the form and function of the main tools, which encompasses definitions of key terms, a typology and relevant theoretical explanations. This book will appeal to postgraduate students, scholars and researchers of policy analysis, public policy, decision making and public management. It will also encourage developers and practitioners of policy formulation tools to reflect critically on their work.

Published: March 2015

A PDF version of this book is available for free in open access via the Elgaronline platform - www.elgaronline.com/view/9781783477036.xml Policy analysts are accustomed to thinking in terms of tools and instruments. Yet an authoritative examination of the tools which have been developed to formulate new policies is missing. This book is the first of its kind to distinguish the defining characteristics of the main policy formulation tools, and offer a fresh way of understanding how, why and by whom they are selected, as well as the effects they produce in practice.

Published: February 2017

REVIEW QUOTE

The development of the policy analysis field has had at least two quite different trajectories. One started in the US, emphasizing the policy formulation stage, while the other developed largely in Europe, highlighting the implementation process. This volume indicates how the two paths have intersected. The thirteen chapters offer new insights to both groups and draw on a broad span of literatures to explore this topic, with contributions from nearly forty individuals across the globe. Its discussion of tools of policy formulation, as well as the analysis of actors, capacities, venues and effects, sets the structure for a future agenda.

Published: November 2016

'In this important collection, Andrew Jordan and John Turnpenny have thrown new light on an important and neglected topic: the tools needed to make more effective policies. Policymakers themselves have become ever more engaged in using these new analytical techniques and the service that this book performs is to foster a better understanding of them, showing the role of the broader political environment. The editors and contributing authors to this well-written and engaging book really have done an excellent job.'

Published: November 2016

UN-PAID ANNOTATION

Policy analysts are accustomed to thinking in terms of tools and instruments. Yet an authoritative examination of the tools which have been developed to formulate new policies is missing. This book is the first of its kind to distinguish the defining characteristics of the main policy formulation tools, and offer a fresh way of understanding how, why and by whom they are selected, as well as the effects they produce in practice. The editors bring together thirteen specially commissioned chapters that, for the first time, explore the tools and their features in a comparable fashion, including: scenarios, indicators, computerised models, cost-benefit and multi-criteria analysis. They develop a novel analytical framework for understanding the form and function of the main tools, which encompasses definitions of key terms, a typology and relevant theoretical explanations. This book will appeal to postgraduate students, scholars and researchers of policy analysis, public policy, decision making and public management. It will also encourage developers and practitioners of policy formulation tools to reflect critically on their work.

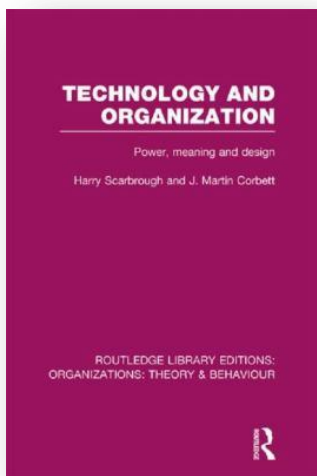
Published: August 2015

Sears Subjects: [Policy Sciences](#)

General Subjects (BISAC): [POLITICAL SCIENCE / General](#)

Bowker Subjects: [POLICY SCIENCES](#)

General Subjects (BIC): [POLITICS & GOVERNMENT](#)



Technology and Organization (RLE: Organizations)

POWER, MEANING AND DESIGN

Author: Scarbrough, Harry
Corbett, J. Martin

ISBN-13: 978-0-415-82503-0

LC Call Number: T49.5 .S33 2013 Central Library Reserve book

BDS SUMMARY

In this text the authors adopt a highly integrated approach. Using the three conceptual lenses of power, meaning and design they explore fully the many different ways in which technology and organizations interact.

Published: December 2012

BIOGRAPHICAL NOTE

Multivolume collection by leading authors in the field

Published: November 2011

MAIN DESCRIPTION

In this text the authors adopt a highly integrated approach. Using the three conceptual lenses of power, meaning and design they explore fully the many different ways in which technology and organizations interact.

Published: June 2014

In this important MBA text the authors adopt a highly integrated approach. Using the three conceptual lenses of power, meaning and design they explore fully the many different ways in which technology and organizations interact. They highlight the major debates within these competing perspectives and argue that the flow of knowledge and ideas within and between organizations is crucial in shaping technologies and organizations alike.

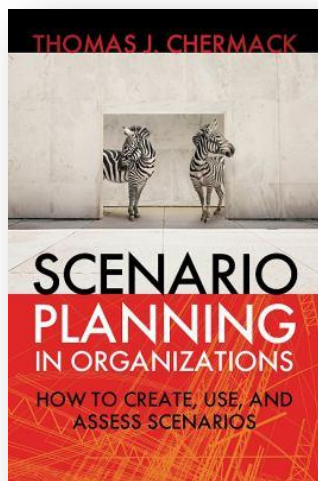
Published: October 2012

Sears Subjects: [Technology_Management](#)

General Subjects (BISAC): [TECHNOLOGY & ENGINEERING / General](#)

Bowker Subjects: [TECHNOLOGY_MANAGEMENT](#)

General Subjects (BIC): [TECHNOLOGY: GENERAL ISSUES](#)



Scenario Planning in Organizations

HOW TO CREATE, USE, AND ASSESS SCENARIOS

Author: Chermack, Thomas J.

ISBN-13: 978-1-60509-413-7

LC Call Number: HD30.26 .C48 2011 Central Library Reserve book

BDS SUMMARY

While there are several books that cover portions of the topic of scenario planning, none of them cover it in its entirety. This book will add important new knowledge and fill in the information gaps by providing a comprehensive view of scenario planning within the larger organizational and national contexts.

Published: November 2010

BIOGRAPHICAL NOTE

Thomas J. Chermack is an Assistant Professor at the Colorado State University in the Organizational Performance and Change program. Chermack worked as a consultant with Personnel Decisions International for eight years leading efforts in training, change management initiatives, organization development interventions and high performance work team initiations. During this time he also began his path into academics. Chermack's research focuses on the process and products of scenario planning (an alternative to traditional strategic planning). This unique approach to planning was born at Royal Dutch / Shell Oil and is largely credited with the ability to anticipate and navigate fundamental market changes and shifts. Tom is also the founder and managing partner of Chermack Scenarios, a scenario planning consultancy affiliated with the Centre for Innovative Leadership. He has authored over 50 research reports, and his research has appeared in scholarly publications such as Futures, Futures Research Quarterly, Human Resource Development Review, The Academy of Strategic Management Journal, and the Journal of Leadership and Organizational Studies among others. Tom lives and works in Fort Collins, Colorado.

Published: April 2012

MAIN DESCRIPTION

While there are several books that cover portions of the topic of scenario planning, none of them cover it in its entirety. The key weaknesses shown in most competitive titles in publication are: 1) None address the complexity (practical and theoretical) of the scenario-planning process. 2) Recent books are edited volumes that do not incorporate a unified perspective and are rather disjointed collections of chapters unconnected from each other. 3) None of the books currently available provide any mention of evaluative techniques. Thus, there are multiple gaps in the literature that remain unaddressed. This book will add important new knowledge and fill in the information gaps by providing a comprehensive view of scenario planning within the larger organizational and national contexts. The work will address scenario planning as a system itself, its role and connection to organizational strategy, and will provide discussion of the importance of theory and provide a theory of the system. The goal is a book that will discuss theory in a way that is useful to practitioners, describe research studies that bring academic rigor, and yet, also inform practice in that they demonstrate the effectiveness of scenario planning. Evaluating scenarios and scenario planning projects will also be discussed, as well as a phased process for conducting, managing, and framing scenario work. The key contribution of the proposed text is that it will genuinely bridge theory and practice, research and implementation, and generally serve as a text suitable for graduate courses, and thoughtful practitioners seeking understanding beyond a "how-to" manual.

Published: November 2013

SHORT DESCRIPTION

Scenario planning helps organization leaders, executives and decision-makers envision and develop strategies for multiple possible futures instead of just one. It enables organizations to become resilient and agile, carefully calibrating their responses

and adapting quickly to new circumstances in a fast-changing environment. This book is the most comprehensive treatment to date of the scenario planning process. Unlike existing books it offers a thorough discussion of the evolution and theoretical foundations of scenario planning, examining its connections to learning theory, decision-making theory, mental model theory and more. Chermack emphasizes that scenario planning is far more than a simple set of steps to follow, as so many other practice-focused books do. He addresses the subtleties and complexities of planning. And, unique among scenario planning books, he deals not just with developing different scenarios but also with applying scenarios once they have been constructed, and assessing the impact of the scenario project. Using a case study based on a real scenario project Chermack lays out a comprehensive five phase scenario planning system: project preparation, scenario exploration, scenario development, scenario implementation and project assessment. Each chapter describes specific techniques for gathering and analyzing relevant data with a particular emphasis on the use of workshops to encourage dialogue. He offers a scenario project worksheet to help readers structure and manage scenario projects as well as avoid common pitfalls, and a discussion, based in recent neurological findings, of how scenario planning helps people to overcome barriers to creative thinking. This book is about action and performance. Compelling and thoroughly researched, it offers every business executive a playbook for including uncertainty in the organizational change process and driving competitive advantage. -- Tim Reynolds, Vice President, Talent and Organization Effectiveness, Whirlpool Corporation

Published: January 2011

Sears Subjects:

[Strategic Planning](#)

[Management](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Strategic Planning](#)

[BUSINESS & ECONOMICS / Management](#)

Bowker Subjects:

[MANAGEMENT](#)

[STRATEGIC PLANNING](#)

General Subjects (BIC):

[BUSINESS STRATEGY](#)

[MANAGEMENT & MANAGEMENT TECHNIQUES](#)

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Qualitative Research

BRIDGING THE CONCEPTUAL, THEORETICAL, AND METHODOLOGICAL

Author: Ravitch, Sharon M. (Michelle)
Carl, Nicole C. Mittenfelner

ISBN-13: 978-1-4833-5174-2

LC Call Number: H62 .R343 2016 Central Library Reserve book

BDS SUMMARY

Focused on developing the theoretical, methodological, and conceptual knowledge needed to engage in rigorous, valid, and respectful qualitative research, this introductory text presents the field of qualitative research in a unique and meaningful way.
Published: September 2015

MAIN DESCRIPTION

This book helps readers understand what the authors call "criticality" in qualitative research by communicating the foundations and processes of qualitative research with clarity and simplicity while still capturing its complexity. Packed with real-life examples of questions, issues, and situations that stem from the authors' and their students' research, the book humanizes the qualitative research endeavour, illustrates the types of scenarios that arise, and emphasizes the importance of actively considering paradigmatic values throughout every stage of the research process. In every chapter, the authors illustrate the qualitative research process as decidedly ideological, political, and subjective using themes of criticality, reflexivity, collaboration, and rigor.

Published: April 2015

REVIEW QUOTE

"The chapters are accessible and easy to read. They are also applicable and will better help guide students in how best to provide and support their work with theory and literature while presenting useful information on methodology and how to conduct and analyze qualitative research."

Published: July 2015

"The chapters are accessible and easy to read. They are also applicable and will better help guide students in how best to provide and support their work with theory and literature while presenting useful information on methodology and how to conduct and analyze qualitative research."

Published: July 2015

"I believe this book would be a great resource to my doctoral students enrolled in my Introduction to Qualitative Research Design and Methodology course as well as those individuals working on their dissertation proposal development, data collection, data analysis and writing process."

Published: July 2015

SHORT DESCRIPTION

Focused on developing the theoretical, methodological, and conceptual knowledge needed to engage in rigorous, valid, and respectful qualitative research, this introductory text presents the field of qualitative research in a unique and meaningful way.

Published: April 2015

Sears Subjects:

Qualitative Research

Social Sciences_Methodology

Social Sciences_Research

General Subjects (BISAC):

SOCIAL SCIENCE / Research

SOCIAL SCIENCE / Methodology

Bowker Subjects:

SOCIAL SCIENCES_RESEARCH

SOCIAL SCIENCES_METHODODOLOGY

QUALITATIVE RESEARCH

General Subjects (BIC):

SOCIAL RESEARCH & STATISTICS

SOCIETY & SOCIAL SCIENCES



International Handbook on Whistleblowing Research

Editor: Brown, A. J.
Moberly, Richard
Lewis, David
Vandekerckhove, Wim

ISBN-13: 978-1-78100-678-8

LC Call Number: JF1525 .W45 I67 2014 Central Library Reserve book

BDS SUMMARY

In the modern age of institutions, whistleblowing is now established as one of the most important processes - if not the single most important process - by which governments and corporations are kept accountable to the societies they are meant to serve. This book provides researchers and policy makers from around the world with a comprehensive overview of the state of our knowledge regarding this vital process.

Published: May 2014

BIOGRAPHICAL NOTE

Edited by A.J. Brown, Professor of Public Policy and Law and Program Leader, Public Integrity and Anti-corruption, Centre for Governance and Public Policy, Griffith University, Australia, David Lewis, Middlesex University, UK, Richard Moberly, Associate Dean for Faculty and Professor of Law, University of Nebraska College of Law, US and Wim Vandekerckhove, Senior Lecturer, Organizational Behaviour, University of Greenwich Business School, London, UK

Published: November 2016

MAIN DESCRIPTION

Whistleblowing - the disclosure of wrongdoing by organizational insiders - is vital to modern public accountability and integrity across all organizations and societies. This important Handbook offers original, cutting-edge analyses of the conceptual and practical challenges that researchers face in order to better inform the way whistleblowing is understood and confronted by organizations, regulatory authorities and governments. Featuring contributions from scholars and policy practitioners in a number of diverse fields - including sociology, political science, psychology, information systems, media studies, business, management, criminology, public policy and several branches of law - the book provides a comprehensive guide to existing research and blueprints for how new research should be conducted in the future. It covers conceptual and definitional fundamentals of whistleblowing and strategies for researching whistleblowing in an organizational context, as well as law reform, regulation, management practicalities and research ethics. It also charts the lessons of 30 years of empirical research and maps out new questions and projects for future decades. This Handbook, with its unique perspective on the complex, multi-faceted and often controversial nature of whistleblowing research, will be a vital resource for researchers, policymakers and organizations around the world.

Published: July 2014

In the modern age of institutions, whistleblowing is now established as one of the most important processes - if not the single most important process - by which governments and corporations are kept accountable to the societies they are meant to serve. This essential Handbook provides researchers and policy makers from around the world with a comprehensive overview of the state of our knowledge regarding this vital process. In addition to drawing from the last 30 years of progressively more systematic research into whistleblowing, it also provides cutting-edge analysis of the conceptual and practical challenges that researchers will want to confront in the next decade.

Published: September 2014

REVIEW QUOTE

The International Handbook on Whistleblowing Research offers a thorough and thoughtful examination of current approaches to research regarding this important topic. The editors have included the viewpoints of highly regarded

researchers from a number of different fields, including the social sciences, business, and law. Unlike some collections of comments by experts in diverse fields, the editors have created a coherent and useful structure for an analysis of the status of whistleblowing research, the appropriate design for such research and its practical applications. The book casts new light on many topics crucial to the success or failure of whistleblower laws. Researchers, activists, policy makers and anyone interested in understanding whistleblowing and improving laws that encourage and protect it should read this indispensable work. A "who's who" of the field and a depository of insights and ideas.'

Published: November 2016

'This Handbook is testament to the value of whistleblowing for democracy, with new research and existing knowledge probed with fresh and urgent questions. What is the impact of global technology on public accountability, journalism and whistleblower protection? If indifference is what really matters, is focus on retaliation misplaced? What stops those in authority from heeding whistleblowers? A vital resource for anyone fighting to protect whistleblowers anywhere to better articulate whose interests are really at stake and what needs to be done.'

Published: November 2016

'There is little doubt that policy makers worldwide, as well as practitioners, will greet the publication of this book with enthusiasm.'

Published: November 2016

Sears Subjects:

[Disclosure of information](#)

[Whistle blowing](#)

General Subjects (BISAC):

[POLITICAL SCIENCE / Public Affairs & Administration](#)

[POLITICAL SCIENCE / Political Process / Political Advocacy](#)

Bowker Subjects:

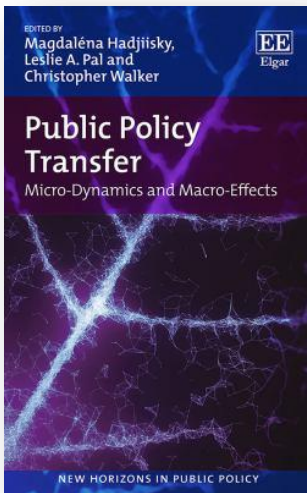
[WHISTLE BLOWING](#)

[DISCLOSURE OF INFORMATION](#)

General Subjects (BIC):

[PUBLIC ADMINISTRATION](#)

[POLITICAL ACTIVISM](#)



Public Policy Transfer

MICRO-DYNAMICS AND MACRO-EFFECTS

Editor: Hadjiisky, Magdalena
Pal, Leslie A.
Walker, Christopher

ISBN-13: 978-1-78536-803-5

LC Call Number: H97 .P83 2017 Central Library Reserve book

BDS SUMMARY

This title highlights how local adaptations and innovations contribute to ongoing policy development, as domestic policy-making activity becomes increasingly engaged with global networks.

Published: April 2017

BIOGRAPHICAL NOTE

Edited by Magdalena Hadjiisky, Universit#65533; de Strasbourg, France, Leslie A. Pal, Carleton University, Canada and Christopher Walker, University of New South Wales, Australia

Published: November 2016

MAIN DESCRIPTION

Contemporary policy making is deeply influenced by the borrowing, transfer and diffusion of ideas and models from other countries, levels of government and supranational institutions. This is the first book to analyze comparatively the micro-dynamics of transfer across regions, contrasting policy fields, multiple levels of governance, and institutional actors. Grounded in original research by specialists in the field, it provides fresh and arresting insights into competition among transfer agents, resistances, local coalitions, translation, and policy learning. This empirical depth informs a reinvigorated and nuanced theoretical framework on global policy transfer processes.

Published: February 2017

Public Policy Transfer highlights how local adaptations and innovations contribute to ongoing policy development, as domestic policy-making activity becomes increasingly engaged with global networks. This work draws together various disciplinary perspectives that dominate the study of policy transfer, which have otherwise remained separate and distinct. This is the first book to analyze comparatively the micro-dynamics of transfer across regions, contrasting policy fields and multiple levels of governance. With authors from a wide range of disciplines such as law, development and policy studies, and various cases from Europe, Africa, Australia and South America, this book breaks new ground both theoretically and empirically. Unique to this work are the case studies examining policy transfer across countries within the Global North and Global South. This yields in-depth exploration of challenges and characteristics of transfer across emerging economies. Rooted in original research by policy specialists, this book provides fresh and arresting insights into the micro-dynamics as well as the macro-effects of policy transfer. Offering the richest comparative analysis of policy transfer to date, this book has global appeal to academics and students of public policy. The diverse range of case studies will make this book invaluable to policy practitioners and public officials.

Published: November 2016

REVIEW QUOTE

'The study of policy transfer has become one of the most vibrant and compelling research programs in contemporary social science. In this wide-ranging book, the authors help us make sense of the movement of policy from one place with a much needed assessment of the promises and pitfalls of transfer processes. This volume is thoughtful, authoritative and engaging; it is a must-read for researchers, commentators, government officials and everyone with an interest in the practicalities of transporting a "good policy practice".'

Published: January 2017

'The study of policy transfer has become one of the most vibrant and compelling research programs in contemporary social science. In this wide-ranging book, the authors help us make sense of the movement of policy from one place with a much-needed assessment of the promises and pitfalls of transfer processes. This volume is thoughtful, authoritative and engaging; it is a must-read for researchers, commentators, government officials and everyone with an interest in the practicalities of transporting a 'good policy practice.'

Published: November 2016

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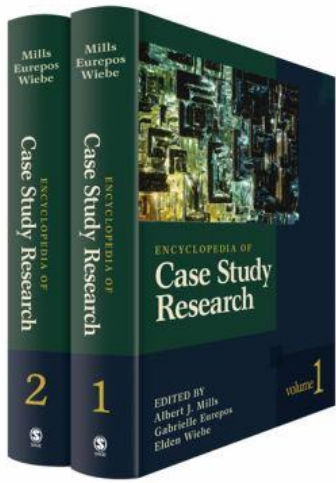
Published: March 2017

Sears Subjects: [Political Planning](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Policy / General](#)

Bowker Subjects: [POLITICAL PLANNING](#)

General Subjects (BIC): [CENTRAL GOVERNMENT POLICIES](#)



Encyclopedia of Case Study Research

Volumes in Set: **2 vols.**

Author: **Wiebe, Elden**
Durepos, Gabrielle
Mills, Albert J.

ISBN-13: **978-1-4129-5670-3**

LC Call Number: H62 .E582 2010 Central Library Reserve book

BDS SUMMARY

This resource for case study research provides a thorough overview of methods and design as guidance for students, researchers and professionals who wish to incorporate case studies into a research project or programme.

Published: September 2009

MAIN DESCRIPTION

Case study research has a long history within the natural sciences, social sciences, and humanities, dating back to the early 1920's. At first it was a useful way for researchers to make valid inferences from events outside the laboratory in ways consistent with the rigorous practices of investigation inside the lab. Over time, case study approaches garnered interest in multiple disciplines as scholars studied phenomena in context. Despite widespread use, case study research has received little attention among the literature on research strategies. The Encyclopedia of Case Study Research provides a compendium on the important methodological issues in conducting case study research and explores both the strengths and weaknesses of different paradigmatic approaches. These two volumes focus on the distinctive characteristics of case study research and its place within and alongside other research methodologies. Key Features Presents a definition of case study research that can be used in different fields of study Describes case study as a research strategy rather than as a single tool for decision making and inquiry Guides rather than dictates, readers' understanding and applications of case study research Includes a critical summary in each entry, which raises additional matters for reflection Makes case study relevant to researchers at various stages of their careers, across philosophic divides, and throughout diverse disciplines Key Themes Academic Disciplines Case Study Research Design Conceptual Issues Data Analysis Data Collection Methodological Approaches Theoretical Traditions Theory Development and Contributions From Case Study Research Types of Case Study Research

Published: December 2010

Case study research has a long history within the natural sciences, social sciences, and humanities, dating back to the early 1920's. At first it was a useful way for researchers to make valid inferences from events outside the laboratory in ways consistent with the rigorous practices of investigation inside the lab. Over time, case study approaches garnered interest in multiple disciplines as scholars studied phenomena in context. Despite widespread use, case study research has received little attention among the literature on research strategies. The Encyclopedia of Case Study Research provides a compendium on the important methodological issues in conducting case study research and explores both the strengths and weaknesses of different paradigmatic approaches. These two volumes focus on the distinctive characteristics of case study research and its place within and alongside other research methodologies. Key Features Presents a definition of case study research that can be used in different fields of study Describes case study as a research strategy rather than as a single tool for decision making and inquiry Guides rather than dictates, readers' understanding and applications of case study research Includes a critical summary in each entry, which raises additional matters for reflection Makes case study relevant to researchers at various stages of their careers, across philosophic divides, and throughout diverse disciplines Key Themes Academic Disciplines Case Study Research Design Conceptual Issues Data Analysis Data Collection Methodological Approaches Theoretical Traditions Theory Development and Contributions From Case Study Research Types of Case Study Research

Published: April 2014

REVIEW QUOTE

"The first encyclopedia to focus solely on case study research, this two-volume set contains 357 entries that cross disciplines and methodological traditions, from positivist to postpositivist. Each signed entry goes beyond a simple conceptual overview and discussion of the topic to provide analysis of how the concept can be applied, exemplifying application in specific case

studies....Overall, this encyclopedia provides a rich and clearly written resource for research students, case study practitioners, and readers of case studies at many levels. Summing Up: Recommended. ** Upper-level undergraduates through faculty/researchers."

Published: July 2013

"The first encyclopedia to focus solely on case study research, this two-volume set contains 357 entries that cross disciplines and methodological traditions, from positivist to postpositivist. Each signed entry goes beyond a simple conceptual overview and discussion of the topic to provide analysis of how the concept can be applied, exemplifying application in specific case studies....Overall, this encyclopedia provides a rich and clearly written resource for research students, case study practitioners, and readers of case studies at many levels. Summing Up: Recommended. ** Upper-level undergraduates through faculty/researchers."

Published: September 2013

"The first encyclopedia to focus solely on case study research, this two-volume set contains 357 entries that cross disciplines and methodological traditions, from positivist to postpositivist. Each signed entry goes beyond a simple conceptual overview and discussion of the topic to provide analysis of how the concept can be applied, exemplifying application in specific case studies....Overall, this encyclopedia provides a rich and clearly written resource for research students, case study practitioners, and readers of case studies at many levels. Summing Up: Recommended. ** Upper-level undergraduates through faculty/researchers."

Published: December 2010

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Published: October 2010

SHORT DESCRIPTION

This is the authoritative reference work in the field. An interdisciplinary set, it investigates the extensive history, design and methods of case study research.

Published: September 2013

PROFESSIONAL REVIEWS

Library Journal

(May 15, 2010; 9781412956703)

For the purposes of identifying topics and themes in this set, the authors define case study as "a research strategy whose characteristics include a focus on the interrelationships that constitute the context of a specific entity, analysis of the relationship between the contextual factors and the entity being studied, and the explicit purpose of using those insights to generate theory and/or contribute to extant theory." More than 250 contributors from around the world have written 357 entries, which are arranged in alphabetical order. What makes this reference noteworthy is the authors' approach to case-study research, which crosses philosophical orientations and research. Within the entries, the reader will identify a variety of definitions of "case study" across disciplines but will also see the common threads among them. A "Readers' Guide" in Volume 1 divides entries into topical categories. Each entry includes a definition of the topic, a conceptual overview and discussion of key issues, a critical summary, cross-references within the encyclopedia, and references to additional sources. The appendix, "The Fun and Value of Case Study Research," shares personal statements by contributors as well as citations and annotations to their favorite case studies. **BOTTOM LINE** This original, multidisciplinary reference is an essential purchase for academic libraries.-Sarah Sutton, Texas A&M Univ.-Corpus Christi (c) Copyright 2010. Library Journals LLC, a wholly owned subsidiary of Media Source, Inc. No redistribution permitted.

(c) Copyright Library Journals LLC, a wholly owned subsidiary of Media Source, Inc. No redistribution permitted.

Choice

(September 01, 2010; 9781412956703)

The first encyclopedia to focus solely on case study research, this two-volume set contains 357 entries that cross disciplines and methodological traditions, from positivist to postpositivist. Each signed entry goes beyond a simple conceptual overview and discussion of the topic to provide analysis of how the concept can be applied, exemplifying application in specific case

studies. Critical summaries explore strengths and weaknesses of each topic. A reader's guide frames the topics in key themes including academic disciplines, research design, methodology, data collection, theoretical traditions, and theory development. The unique appendix provides deeper insight and connections among case studies and researchers. Five contributors share "how case study research can be as meaningful and as much fun as it is rigorous and methodical." This section showcases the broad range of skills and interests required for case study research. The appendix also lists case studies that have influenced individual contributors, complementing the "further readings" bibliographies included in each topical entry. Overall, this encyclopedia provides a rich and clearly written resource for research students, case study practitioners, and readers of case studies at many levels. Summing Up: Recommended. Upper-level undergraduates through faculty/researchers. M. F. Jones East Tennessee State University

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Sears Subjects:

[Social Sciences_Methodology](#)

[Social Sciences_Research](#)

[Case method](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Methodology](#)

[SOCIAL SCIENCE / Research](#)

Bowker Subjects:

[CASE METHOD](#)

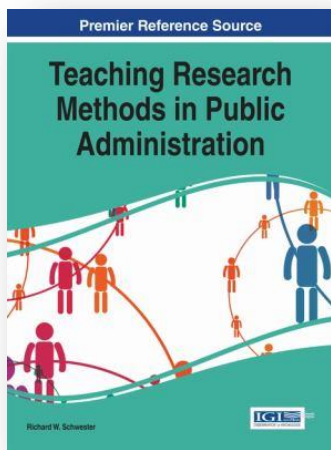
[SOCIAL SCIENCES_RESEARCH](#)

[SOCIAL SCIENCES_METHODODOLOGY](#)

General Subjects (BIC):

[SOCIETY & SOCIAL SCIENCES](#)

[SOCIAL RESEARCH & STATISTICS](#)



Teaching Research Methods in Public Administration

Author: Schwester, Richard W.

ISBN-13: 978-1-4666-8116-3

LC Call Number: JF1351 .S37 2015 Central Library Reserve book

LONG DESCRIPTION

While there are many ways to collect information, many students have trouble understanding how to employ various research methods effectively. Since everyone learns and processes information differently, instructing students on successfully using these methods continues to be a challenge. Teaching Research Methods in Public Administration combines empirical research and best practices on various research methods being employed by administrators. Emphasizing theoretical concepts, this publication is an essential reference source for academics, public administration practitioners, and students interested in how information is gathered, processed, and utilized.

Published: December 2014

LIBRARY OF CONGRESS SUMMARY

"This book combines empirical research and best practices on various research methods being employed by administrators, with an emphasis on theoretical concepts"--

Published: February 2015

MAIN DESCRIPTION

While there are many ways to collect information, many students have trouble understanding how to employ various research methods effectively. Since everyone learns and processes information differently, instructing students on successfully using these methods continues to be a challenge. Teaching Research Methods in Public Administration combines empirical research and best practices on various research methods being employed by administrators. Emphasizing theoretical concepts, this publication is an essential reference source for academics, public administration practitioners, and students interested in how information is gathered, processed, and utilized.

Published: December 2014

Sears Subjects:

[Social Sciences_Research](#)

[Public administration](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Research](#)

[POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects:

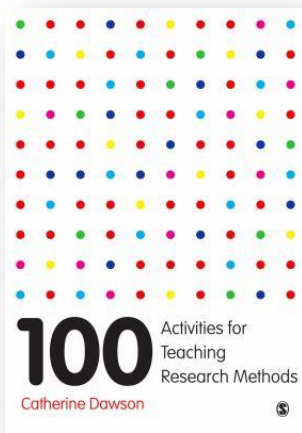
[PUBLIC ADMINISTRATION](#)

[SOCIAL SCIENCES_RESEARCH](#)

General Subjects (BIC):

[SOCIAL RESEARCH & STATISTICS](#)

[PUBLIC ADMINISTRATION](#)



100 Activities for Teaching Research Methods

Author: Dawson, Catherine Elaine

ISBN-13: 978-1-4739-4629-3

LC Call Number: LB2369 .D39 2016 **Central Library** **Reserve book**

BDS SUMMARY

Ideal for those new to teaching research methods, as well as more experienced instructors looking for new ways to engage their students, this applied resource places 100 activities - each accompanied by tutor notes and students handouts (also downloadable) - right at the instructor's fingertips.

Published: September 2016

MAIN DESCRIPTION

sourcebook of exercises, games, scenarios and role plays, this practical, user-friendly guide provides a complete and valuable resource for research methods tutors, teachers and lecturers. Developed to complement and enhance existing course materials, the 100 ready-to-use activities encourage innovative and engaging classroom practice in seven areas: finding and using sources of information planning a research project conducting research using and analyzing data disseminating results acting ethically developing deeper research skills. Each of the activities is divided into a section on tutor notes and student handouts. Tutor notes contain clear guidance about the purpose, level and type of activity, along with a range of discussion notes that signpost key issues and research insights. Important terms, related activities and further reading suggestions are also included. Not only does the A4 format make the student handouts easy to photocopy, they are also available to download and print directly from the book's companion website for easy distribution in class.

Published: February 2016

A sourcebook of exercises, games, scenarios and role plays, this practical, user-friendly guide provides a complete and valuable resource for research methods tutors, teachers and lecturers. Developed to complement and enhance existing course materials, the 100 ready-to-use activities encourage innovative and engaging classroom practice in seven areas: finding and using sources of information planning a research project conducting research using and analyzing data disseminating results acting ethically developing deeper research skills. Each of the activities is divided into a section on tutor notes and student handouts. Tutor notes contain clear guidance about the purpose, level and type of activity, along with a range of discussion notes that signpost key issues and research insights. Important terms, related activities and further reading suggestions are also included. Not only does the A4 format make the student handouts easy to photocopy, they are also available to download and print directly from the book's companion website for easy distribution in class.

Published: August 2016

REVIEW QUOTE

Every university with a Social Science department has to deliver research methods in some capacity, but there is no need for us all to sit in our institutional silos and reinvent the wheel. Dawson provides a huge and varied list of pre-designed activities for methods teachers to draw upon covering the whole research process and an eclectic range of methodological approaches. The activities are pedagogically engaging, comprehensively resourced and provide us with an opportunity to rethink how social science research methods can be taught in a more interactive and engaging way.

Published: June 2016

Catherine's book is a fantastic resource for anyone who is teaching research methods in the social sciences. Covering all aspects of the research process, it is packed full of innovative ideas, useful tips, and structured activities for use within the classroom. If you are a tutor, teacher, or lecturer who is looking to provide interesting and engaging content for your students, this book is an absolute 'must have'.

Published: June 2016

SHORT DESCRIPTION

Ideal for those new to teaching Research Methods, as well as more experienced instructors looking for new ways to engage their students, this applied resource places 100 activities - each accompanied by tutor notes and students handouts (also downloadable) - right at the instructor's fingertips

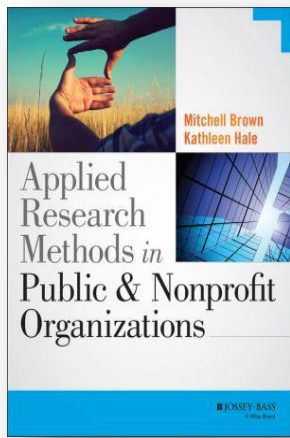
Published: January 2016

Sears Subjects: [Research_Methodology](#)

General Subjects (BISAC): [REFERENCE / Research](#)

Bowker Subjects: [RESEARCH_METHODODOLOGY](#)

General Subjects (BIC): [RESEARCH METHODS: GENERAL](#)



Applied Research Methods in Public and Nonprofit Organizations

Author: [Hale, Kathleen](#)
[Brown, Mitchell](#)

ISBN-13: [978-1-118-73736-1](#)

LC Call Number: H62 .B73 2014 **Central Library** **Reserve book**

BDS SUMMARY

'Introduction to Applied Research Methods in Public and Nonprofit Organizations' takes an integrative approach to applied research, emphasizing design, data collection, and analysis. Common case studies across chapters illustrate the everyday nature of research, and practical exercises reinforce concepts across all sections of the text. The book includes forms and formats for data collection and analysis, plus writing excerpts that demonstrate results reporting and presentation. The accompanying instructor's guide features assignments, discussion questions, and exercises referenced in the book, and the authors' own data sets are available for use online.

Published: October 2014

BIOGRAPHICAL NOTE

MITCHELL BROWN, PHD, is Associate Professor at Auburn University, Department of Political Science. Brown is Co-Director (with Kathleen Hale) of the Community Governance Research Project. KATHLEEN HALE, J.D., PHD, is Associate Professor and M.P.A. Director at Auburn University, Department of Political Science. Hale is author of *How Information Matters: Networks and Public Policy Innovation*.

Published: August 2014

LIBRARY OF CONGRESS SUMMARY

"This book examines applied research methods in public and nonprofit organizations by taking an integrative approach to applied research, emphasizing design, data collection, and analysis. Common case studies across chapters illustrate the everyday nature of research, and practical exercises reinforce concepts across all sections of the text. The authors include forms and formats for data collection and analysis, plus writing excerpts that demonstrate results reporting and presentation. The book is intended for students and practitioners of public administration, public policy, and nonprofit management"--

Published: July 2014

MAIN DESCRIPTION

A complete guide to applied research, featuring original data and detailed case studies *Applied Research Methods in Public and Nonprofit Organizations* takes an integrative approach to applied research, emphasizing design, data collection, and analysis. Common case studies across chapters illustrate the everyday nature of research, and practical exercises reinforce concepts across all sections of the text. The book includes forms and formats for data collection and analysis, plus writing excerpts that demonstrate results reporting and presentation. The accompanying instructor's guide features assignments, discussion questions, and exercises referenced in the book, and the authors' own data sets are available for use online. Conducting research, analyzing results, and synthesizing the findings for key stakeholders is fundamental to the study and practice of public and nonprofit management. Aligned with management curriculum for both sectors, the book focuses on the common ground these organizations share when it comes to planning, conducting, and using research in day-to-day professional activities. The original research examples presented are in the context of this shared commonality, including resource acquisition, evaluative processes, and future planning through the lens of common social policy issues facing leaders today. Topics include: The research process and applied research designs Applied research questions and literature Data collection in the field and survey research Data analysis, writing, and presentation The examples highlight intergovernmental institutions in which public service occurs, and provide expanded reach to nonprofit organizations and the networked collaborations that make up a significant portion of today's public service. For students and practitioners of public administration, public policy, and nonprofit management, *Applied Research Methods in Public and Nonprofit Organizations*

provides a comprehensive reference to this critical skillset.

Published: February 2014

SHORT DESCRIPTION

A complete guide to applied research, featuring original data and detailed case studies Applied Research Methods in Public and Nonprofit Organizations takes an integrative approach to applied research, emphasizing design, data collection, and analysis. *Published: April 2014*

Sears Subjects:

[Nonprofit Organizations_Management](#)

[Public administration](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Nonprofit Organizations & Charities / Management & Leadership](#)

[POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects:

[PUBLIC ADMINISTRATION](#)

[NONPROFIT ORGANIZATIONS_MANAGEMENT](#)

General Subjects (BIC):

[NON-PROFITMAKING ORGANIZATIONS](#)

[MANAGEMENT: LEADERSHIP & MOTIVATION](#)

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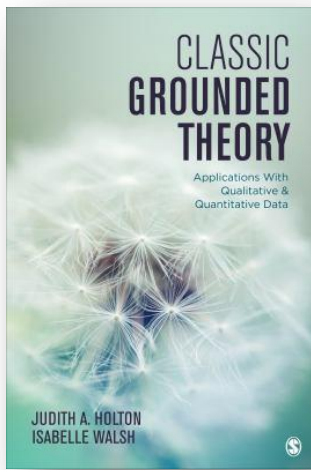
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Classic Grounded Theory

APPLICATIONS WITH QUALITATIVE AND QUANTITATIVE DATA

Author: Holton, Judith A.
Walsh, Isabelle

ISBN-13: 978-1-4833-7254-9

LC Call Number: H61.24 .H65 2017 **Central Library** **Reserve book**

BDS SUMMARY

Classic Grounded Theory provides practical 'how to' guidance for doing grounded theory (GT) using the classic approach articulated by Barney Glaser. Authors Judith A. Holton and Isabelle Walsh emphasize the philosophical flexibility of classic GT as a 'full package' approach that can be applied to any study and any type of data where the goal is to discover and generate a conceptually integrated theory. Drawing on the experiences of novice researchers who have participated in GT troubleshooting seminars, the book provides step-by-step guidance on undertaking a research study that stays true to the classic GT practice paradigm.

Published: March 2016

MAIN DESCRIPTION

Classic Grounded Theory: Applications With Qualitative and Quantitative Data provides practical "how to" guidance for doing grounded theory (GT) using the classic approach articulated by Barney Glaser. Authors Judith A. Holton and Isabelle Walsh emphasize the philosophical flexibility of classic GT as a "full package" approach that can be applied to any study and any type of data where the goal is to discover and generate a conceptually integrated theory. Drawing on the experiences of novice researchers who have participated in GT troubleshooting seminars, the book provides step-by-step guidance on undertaking a research study that stays true to the classic GT practice paradigm.

Published: August 2015

REVIEW QUOTE

A nice overview and presentation about what classic grounded theory (GT) is. The book explains well the emergence of classic GT and the authors share their own experience in conducting GT. Beginners as well as advanced researchers will find some useful insights for conducting their own research. Classic Grounded Theory is a source of inspiration for encouraging the emergence of grounded theories.

Published: November 2015

Classic Grounded Theory does a superlative job of clarifying and extending the works of Barney Glaser and the classical school of grounded theory in a way useful to both scholars and practitioners interested in applying this approach to the study of social behavior.

Published: November 2015

This book is an excellent resource for researchers who want to situate their knowledge of GT within historical perspectives and tensions that contributed to the development of GT.

Published: November 2015

This is the classic grounded theory coach novice researchers have wanted. The authors anticipate the issues that stump people new to classic GT and answer frequently asked questions throughout the chapter. A clear, helpful resource.

Published: November 2015

SHORT DESCRIPTION

Classic Grounded Theory: Applications With Qualitative and Quantitative Data provides practical "how to" guidance for doing grounded theory (GT) using the classic approach articulated by Barney Glaser. Authors Judith A. Holton and Isabelle Walsh emphasize the philosophical flexibility of classic GT as a "full package" approach that can be applied to any study and

any type of data where the goal is to discover and generate a conceptually integrated theory. Drawing on the experiences of novice researchers who have participated in GT troubleshooting seminars, the book provides step-by-step guidance on undertaking a research study that stays true to the classic GT practice paradigm.

Published: August 2015

Sears Subjects: [Social Sciences_Philosophy](#)

General Subjects (BISAC): [PHILOSOPHY / Social](#)

Bowker Subjects: [SOCIAL SCIENCES_PHILOSOPHY](#)

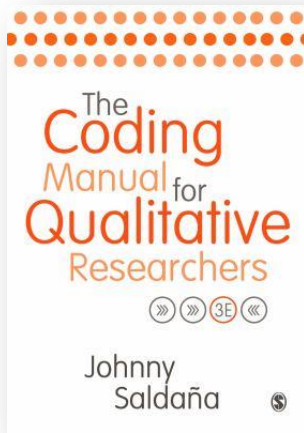
General Subjects (BIC): [SOCIAL & POLITICAL PHILOSOPHY](#)

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The Coding Manual for Qualitative Researchers

Author: [Saldaña, Johnny](#)

ISBN-13: **978-1-4739-0249-7**

LC Call Number: H62 .S31856 2016 **Central Library** **Reserve book**

BDS SUMMARY

An in-depth guide to each of the multiple approaches available for coding qualitative data. In total, 32 different approaches to coding are covered, ranging in complexity from beginner to advanced level and covering the full range of types of qualitative data from interview transcripts to field notes.

Published: July 2012

MAIN DESCRIPTION

Lecturers, request your electronic inspection copy Johnny SaldaNa's unique and invaluable manual demystifies the qualitative coding process with a comprehensive assessment of different coding types, examples and exercises. The ideal reference for students, teachers, and practitioners of qualitative inquiry, it is essential reading across the social sciences and neatly guides you through the multiple approaches available for coding qualitative data. Its wide array of strategies, from the more straightforward to the more complex, is skillfully explained and carefully exemplified providing a complete toolkit of codes and skills that can be applied to any research project. For each code SaldaNa provides information about the method's origin, gives a detailed description of the method, demonstrates its practical applications, and sets out a clearly illustrated example with analytic follow-up. Now with a companion website, the book is supported by: SAGE journal articles showing coding being applied to real research Sample transcripts highlighting coding techniques Links to CAQDAS sites to introduce relevant software Practical student exercises Links to video and digital content This international bestseller is an extremely usable, robust manual and is a must-have resource for qualitative researchers at all levels. Click here for a listing of Johnny SaldaNa's upcoming workshops. Available with Perusall--an eBook that makes it easier to prepare for class Perusall is an award-winning eBook platform featuring social annotation tools that allow students and instructors to collaboratively mark up and discuss their SAGE textbook. Backed by research and supported by technological innovations developed at Harvard University, this process of learning through collaborative annotation keeps your students engaged and makes teaching easier and more effective. Learn more.

Published: June 2015

Lecturers, request your electronic inspection copy Johnny Salda#65533;a's unique and invaluable manual demystifies the qualitative coding process with a comprehensive assessment of different coding types, examples and exercises. The ideal reference for students, teachers, and practitioners of qualitative inquiry, it is essential reading across the social sciences and neatly guides you through the multiple approaches available for coding qualitative data. Its wide array of strategies, from the more straightforward to the more complex, is skillfully explained and carefully exemplified providing a complete toolkit of codes and skills that can be applied to any research project. For each code Salda#65533;a provides information about the method's origin, gives a detailed description of the method, demonstrates its practical applications, and sets out a clearly illustrated example with analytic follow-up. Now with a companion website, the book is supported by: SAGE journal articles showing coding being applied to real research Sample transcripts highlighting coding techniques Links to CAQDAS sites to introduce relevant software Practical student exercises Links to video and digital content This international bestseller is an extremely usable, robust manual and is a must-have resource for qualitative researchers at all levels. Click here for a listing of Johnny Salda#65533;a's upcoming workshops. Available with Perusall--an eBook that makes it easier to prepare for class Perusall is an award-winning eBook platform featuring social annotation tools that allow students and instructors to collaboratively mark up and discuss their SAGE textbook. Backed by research and supported by technological innovations developed at Harvard University, this process of learning through collaborative annotation keeps your students engaged and makes teaching easier and more effective. Learn more.

Published: April 2015

REVIEW QUOTE

Saldaña's Coding Manual for Qualitative Researchers has become an indispensable resource for my teaching, my doctoral students, and my own research. The 3rd edition, with new approaches and new examples from a broad array of researchers and disciplines, will be even more indispensable. *Published: October 2015*

The Coding Manual is the go-to handbook for all qualitative researchers. This latest edition offers a thorough discussion on analyzing visual data and writing analytic memos, making this the most comprehensive text on the coding process. *Published: October 2015*

This book is a must for all fieldworkers who work closely with interview, narrative, and visual materials. It is thoughtful, well-written, and inclusive. The appendices alone are invaluable! *Published: September 2015*

This third edition clarifies marvelously the process of coding qualitative data, provides wonderful examples of the over 25 coding methods, recognizes the ambiguity in the analysis of qualitative data, and reinforces the richness inherent in qualitative data. *Published: November 2015*

Saldaña's Coding Manual for Qualitative Researchers has become an indispensable resource for my teaching, my doctoral students, and my own research. The 3rd edition, with new approaches and new examples from a broad array of researchers and disciplines, will be even more indispensable. *Published: October 2016*

SHORT DESCRIPTION

Systematically introducing readers to over 30 coding techniques, this new edition is now supported by a brand new website with links to videos, example of approaches in action and downloadable transcripts with which to practice, making this book indispensable for all those doing qualitative research. *Published: April 2015*

Sears Subjects: [Qualitative Research](#)

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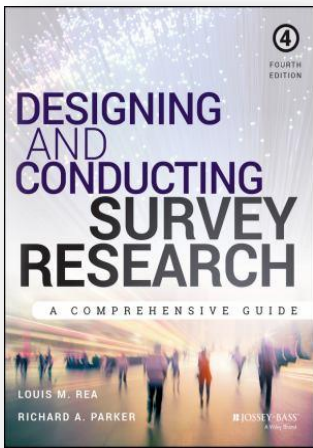
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Designing and Conducting Survey Research

A COMPREHENSIVE GUIDE

Author: Rea, Louis M.
Parker, Richard A.

ISBN-13: 978-1-118-76703-0

LC Call Number: HA31.2 .R43 2014 Central Library Reserve book

BDS SUMMARY

Louis Rea and Richard Parker provide statistical analysis techniques to create a guide to the survey research process, explaining all the major components of research, including construction of an instrument, administration of the survey and analysis and reporting of results.

Published: February 2006

BIOGRAPHICAL NOTE

LOUIS M. REA is emeritus professor of city planning and former director of the School of Public Affairs at San Diego State University. He is an established survey research consultant to numerous municipal jurisdictions and private businesses and also has extensive experience as a researcher. Rea has taught graduate courses in statistical analysis, survey research, and topics in urban planning. RICHARD A. PARKER is emeritus professor in the School of Public Affairs at San Diego State University. He is also a market research and economic consultant to the public and private sectors. He specializes in survey research for housing, retail, commercial, water supply, and transportation development and is a widely published author of books and articles.

Published: July 2014

LONG DESCRIPTION

METHODOLOGICALLY SOUND SURVEY RESEARCH EXPLAINED IN ONE ACCESSIBLE VOLUME Since it was first published in 1992, *Designing and Conducting Survey Research* has become the standard reference in the field for public and nonprofit managers who are responsible for conducting effective and meaningful survey research. The authors have continually made revisions based on firsthand experience, ensuring that the methods described in this text are in line with the latest standards and organizational demands. This updated fourth edition builds on the first three editions, introducing step-by-step procedures for conducting data analysis with SPSS statistical software. New in this edition: Detailed examples from recent real-world research How-to instructions for implementing analysis with SPSS Updated ethical considerations for conducting survey research Guidelines for using cell phone samples and Internet surveys Full coverage of survey nonresponse error Tips for surveying special populations, including multicultural surveys and screening for subsamples *Designing and Conducting Survey Research* is a practical guide to conducting survey research. It comprehensively explains all major components of surveys, starting with developing questionnaires and progressing through preparation of the final report. Clear, concise, and accessible, this guide demystifies even complex statistical concepts, enabling you to conduct robust research with far-reaching results.

Published: July 2014

LIBRARY OF CONGRESS SUMMARY

"This book is a comprehensive, practical guide to conducting survey research. The book covers all major components of the method, including construction of the instrument, administration of the process, and analysis and reporting of results. The authors de-mystify statistics and enable readers to conduct a sample survey research project from initial conception of the research focus to the preparation of the final report, including basic statistical analysis of the data"--

Published: August 2014

MAIN DESCRIPTION

The industry standard guide, updated with new ideas and SPSS analysis techniques *Designing and Conducting Survey Research: A Comprehensive Guide Fourth Edition* is the industry standard resource that covers all major components of the survey process, updated to include new data analysis techniques and SPSS procedures with sample data sets online. The book offers practical, actionable guidance on constructing the instrument, administering the process, and analyzing and reporting the results, providing extensive examples and worksheets that demonstrate the appropriate use of survey and data techniques. By clarifying complex statistical concepts and modern analysis methods, this guide enables readers to conduct a survey research project from initial focus concept to the final report. Public and nonprofit managers with survey research responsibilities need to stay up-to-date on the latest methods, techniques, and best practices for optimal data collection, analysis, and reporting. *Designing and Conducting Survey Research* is a complete resource, answering the "what," "why," and "how" every step of the way, and providing the latest information about technological advancements in data analysis. The updated fourth edition contains step-by-step SPSS data entry and analysis procedures, as well as SPSS examples throughout the text, using real data sets from real-world studies. Other new information includes topics like: Nonresponse error/bias Ethical concerns and special populations Cell phone samples in telephone surveys Subsample screening and complex skip patterns The fourth edition also contains new information on the growing importance of focus groups, and places a special emphasis on data quality including size and variability. Those who employ survey research methods will find that *Designing and Conducting Survey Research* contains all the information needed to better design, conduct, and analyze a more effective survey. *Published: March 2014*

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SHORT DESCRIPTION

The industry standard guide, updated with new ideas and SPSS analysis techniques *Designing and Conducting Survey Research: A Comprehensive Guide Fourth Edition* is the industry standard resource that covers all major components of the survey process, updated to include new data analysis techniques and SPSS procedures with sample data sets online.

Published: April 2014

Sears Subjects:

[Social Sciences_Statistics](#)

[Social Surveys](#)

[Sampling \(Statistics\)](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Statistics](#)

[SOCIAL SCIENCE / Research](#)

[MATHEMATICS / Probability & Statistics / General](#)

Bowker Subjects:

[SAMPLING \(STATISTICS\)](#)

[SOCIAL SURVEYS](#)

[SOCIAL SCIENCES_STATISTICAL METHODS](#)

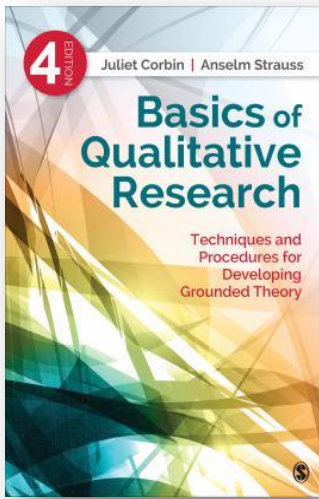
General Subjects (BIC):

[SOCIAL RESEARCH & STATISTICS](#)

[PROBABILITY & STATISTICS](#)

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Basics of Qualitative Research

TECHNIQUES AND PROCEDURES FOR DEVELOPING GROUNDED THEORY

Author: Corbin, Juliet M.
Strauss, Anselm C.

ISBN-13: 978-1-4129-9746-1

LC Call Number: HA29 .C7724 2015 Central Library Reserve book

BDS SUMMARY

The fourth edition of this best-selling text continues to offer immensely practical advice and technical expertise to aid researchers in making sense of their collected data.

Published: September 2013

MAIN DESCRIPTION

Offering immensely practical advice, Basics of Qualitative Research, Fourth Edition presents methods that enable researchers to analyze, interpret, and make sense of their data, and ultimately build theory from it. Authors Juliet Corbin and Anselm Strauss (late of the University of San Francisco and co-creator of grounded theory) walk readers step-by-step through the research process--from the formation of the research question through several approaches to coding, analysis, and reporting. Packed with definitions and illustrative examples, this highly accessible book concludes with chapters that present criteria for evaluating a study, as well as responses to common questions posed by students of qualitative research. New end-of-chapter "Insider Insights" contributed by qualitative researchers give readers a sense of what it's like to work in the field. Significantly revised, this Fourth Edition remains a landmark volume in the study of qualitative methods.

Published: November 2013

The fourth edition of this best-selling text continues to offer immensely practical advice and technical expertise to aid researchers in making sense of their collected data.

Published: December 2013

REVIEW QUOTE

"The subject of the book is timely, important, and relevant. The content is laid out in a logical and organized manner and written in a style that is easy to understand."

Published: September 2014

"[This book] provides an overview as well as depth into some of the techniques used in Grounded Theory studies, from the formation of research questions on through how to disseminate the work. A beginning researcher wanting to conduct a Grounded Theory study would find parts of this book helpful."

Published: September 2014

SHORT DESCRIPTION

Offering immensely practical advice, Basics of Qualitative Research, Fourth Edition presents methods that enable researchers to analyze, interpret, and make sense of their data, and ultimately build theory from it. Authors Juliet Corbin and Anselm Strauss (late of the University of San Francisco and co-creator of grounded theory) walk readers step-by-step through the research process--from the formation of the research question through several approaches to coding, analysis, and reporting. Packed with definitions and illustrative examples, this highly accessible book concludes with chapters that present criteria for evaluating a study, as well as responses to common questions posed by students of qualitative research. New end-of-chapter "Insider Insights" contributed by qualitative researchers give readers a sense of what it's like to work in the field. Significantly revised, this Fourth Edition remains a landmark volume in the study of qualitative methods.

Published: September 2013

Sears Subjects:

Social Sciences_Methodology

Social Sciences_Research

General Subjects (BISAC):

SOCIAL SCIENCE / Methodology

SOCIAL SCIENCE / Research

Bowker Subjects:

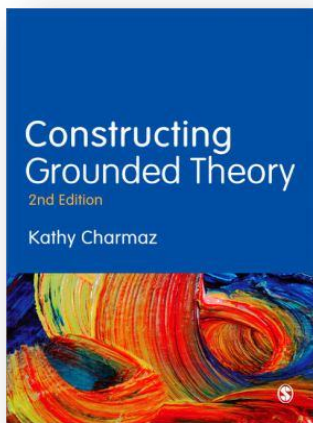
SOCIAL SCIENCES_RESEARCH

SOCIAL SCIENCES_METHODODOLOGY

General Subjects (BIC):

SOCIETY & SOCIAL SCIENCES

SOCIAL RESEARCH & STATISTICS



Constructing Grounded Theory

Author: Charmaz, Kathy

ISBN-13: 978-0-85702-914-0

LC Call Number: H61.24 .C45 2014 **Central Library** **Reserve book**

BDS SUMMARY

The author introduces the reader to the craft of using grounded theory in social research, and provides a clear, step-by-step guide for those new to the field.

Published: November 2005

LIBRARY OF CONGRESS SUMMARY

"Kathy Charmaz presents the definitive guide to doing grounded theory from a constructivist perspective. This second edition of her groundbreaking text retains the accessibility and warmth of the first edition whilst introducing cutting edge examples and practical tips."--Page 4 of cover.

Published: January 2016

MAIN DESCRIPTION

Lecturers, request your electronic inspection copy Kathy Charmaz presents the definitive guide to doing grounded theory from a constructivist perspective. This second edition of her groundbreaking text retains the accessibility and warmth of the first edition whilst introducing cutting edge examples and practical tips. This expanded second edition: - explores how to effectively focus on data collection - demonstrates how to use data for theorizing - adds two new chapters that guide you through conducting and analysing interviews in grounded theory - adds a new chapter on symbolic interactionism and grounded theory - considers recent epistemological debates about the place of prior theory - discusses the legacy of Anselm Strauss for grounded theory. This is a seminal title for anyone serious about understanding and doing grounded theory research. Available with Perusall--an eBook that makes it easier to prepare for class Perusall is an award-winning eBook platform featuring social annotation tools that allow students and instructors to collaboratively mark up and discuss their SAGE textbook. Backed by research and supported by technological innovations developed at Harvard University, this process of learning through collaborative annotation keeps your students engaged and makes teaching easier and more effective. Learn more.

Published: November 2013

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Published: May 2013

REVIEW QUOTE

Kathy Charmaz's new edition of her classic text on developing grounded theory is an invaluable resource for qualitative and mixed methods scholars. Her formulation of grounded theory analysis is remarkable for its eclectic synthesis of what have

been contentious approaches and for its clear connections to the variety of qualitative data analysis methods. I have used Dr. Charmaz's work to teach both general induction and specifically grounded theory methods. The emphasis on research thinking and decision making, the explicit discussion of theories we start with and theories we build, and the extensive variety of examples in the second edition enrich our understanding of what we are doing when we do research. The book is an indispensable part of a qualitative research library.

Published: December 2013

This is an excellent book. It is easy to read, gives lots of practical advice and is quite profound. If you are serious about studying the conceptual universes and the interior worlds of research participants in a way which recognises that the researcher is intimately involved in the construction and analysis of data, this is a book which will make you re-think how you conduct research.

Published: June 2016

This is anbsp;powerful, richly nuanced, evocative work. It is masterfullynbsp;grounded in the grounded theory strategies and practicesnbsp;of established scholars. It represents a stunning and brilliantly innovativenbsp;intervention. It provides ground zero - the starting place for the next generation of social science scholars. A major accomplishment.

Published: January 2014

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Published: January 2014

SHORT DESCRIPTION

Presenting readers with a reflective view of Grounded Theory from a constructivist perspective, this Second Edition continues to expertly introduce key debates in the field.

Published: September 2013

Sears Subjects: [Social Sciences_Methodology](#)

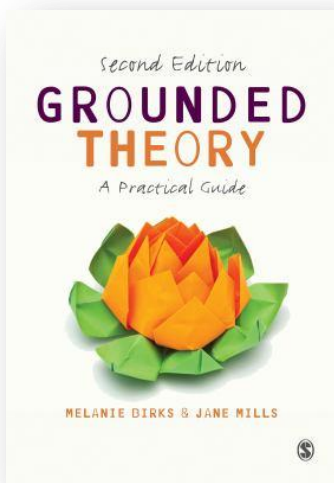
General Subjects (BISAC): [SOCIAL SCIENCE / Methodology](#)

Bowker Subjects: [SOCIAL SCIENCES_METHODODOLOGY](#)

General Subjects (BIC): [SOCIETY & SOCIAL SCIENCES](#)

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Grounded Theory

A PRACTICAL GUIDE

Author: Birks, Melanie
Mills, Jane

ISBN-13: 978-1-4462-9578-6

LC Call Number: H61.24 .B57 2015 **Central Library** **Reserve book**

BDS SUMMARY

This is a highly practical book which introduces the whole range of grounded theory approaches. Birks and Mills' accessible and highly-readable text is driven by practical case examples throughout to help the reader get to grips with the process of doing grounded theory analysis for themselves.

Published: August 2010

MAIN DESCRIPTION

This highly practical book introduces the whole range of grounded theory approaches, providing a comprehensive description of the strategies and techniques employed in this methodology. Unlike most existing books in this area, it is not written from a particular philosophical standpoint, and is the ideal first introduction for any student or researcher looking to use grounded theory in their analysis for the first time. Birks and Mills' accessible and highly-readable text is driven by practical case examples throughout to help the reader get to grips with the process of doing grounded theory analysis for themselves. The book deploys a variety of educational activities to guide readers through both the principles and the application of grounded theory, making this an ideal starter text for those new to the approach. This updated Second Edition guides the reader through each step of the grounded theory process clearly explains how to memo effectively, using examples includes a chapter which explains the difference between data generation and collection features information on how to use digital resources to manage data discusses the philosophy and ethics of grounded theory within the qualitative paradigm. Available with Perusall--an eBook that makes it easier to prepare for class Perusall is an award-winning eBook platform featuring social annotation tools that allow students and instructors to collaboratively mark up and discuss their SAGE textbook. Backed by research and supported by technological innovations developed at Harvard University, this process of learning through collaborative annotation keeps your students engaged and makes teaching easier and more effective. Learn more.

Published: October 2014

REVIEW QUOTE

Mills and Birks' second edition of Grounded Theory is a must read for anyone currently engaged in, teaching, thinking of using, or wanting to revisit Grounded Theory. The authors clearly delineate the history, practice evolution and contestation of Grounded Theory through a well balanced and thorough understanding of the research method. Whether a novice in or well steeped in the tradition, this text provides a clear pathway to taking up Grounded Theory while also detailing the nuances, complexities and limitations of the method. It is a valuable addition to a research method that continues to grow and develop across disciplines. *Published: November 2014*

Birks and Mills have produced a wonderful textbook on Grounded Theory for learners at many different levels of study and across multiple disciplines. The writing is very clear and immensely accessible. Each chapter begins with clearly stated learning objectives and ends with an interesting and productive learning exercise. I would recommend this book to any colleague planning to teach, or student hoping to learn about, Grounded Theory. *Published: February 2015*

This updated new edition contains detailed guidance on all aspects of conducting a Grounded Theory study, from planning a study and ensuring its quality, to the presentation of results. The authors are experienced researchers who are skilled in conducting Grounded Theory studies, ensuring that the advice is both practical and relevant. The book also considers how Grounded Theory relates to wider debates about research evidence, funding and impact, and it will be an invaluable resource for students and researchers alike. *Published: February 2015*

Birks and Mills present a thorough introduction to the key writers and principles of Grounded Theory. Their survey provides readers with the fundamental concepts for designing and implementing one of the most utilized methodologies of qualitative inquiry. This is a useful text for researchers interested in not just the basics but the nuances of Grounded Theory processes. *Published: November 2014*

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The book is thoughtful about research issues and unpicks the complexity in an accessible way, working with you as a reader in what could be described as a work book method, giving activity ideas to increase understanding and reflexivity. Throughout reading this book I felt my anxieties about research were understood and validated. The book supported me to grow in confidence and advance my justification of chosen methods. The book is likely to be a useful resource, to accompany seminal texts, for any student or researcher completing Grounded Theory. *Published: April 2017*

SHORT DESCRIPTION

Providing students with a clear, practical introduction to the area, this Second Edition now includes guidance on how to memo effectively, has information on how to use digital resources, and continues to steer the reader through each step of the grounded theory process. *Published: July 2014*

Sears Subjects: [Social Sciences_Methodology](#)

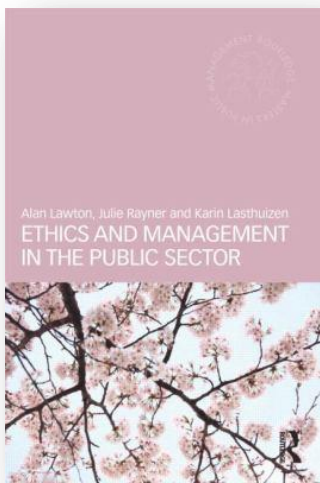
General Subjects (BISAC): [SOCIAL SCIENCE / Methodology](#)

Bowker Subjects: [SOCIAL SCIENCES_METHODODOLOGY](#)

General Subjects (BIC): [SOCIETY & SOCIAL SCIENCES](#)

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Ethics and Management in the Public Sector

Author: Lawton, Alan
Lasthuizen, Karin
Rayner, Julie

ISBN-13: 978-0-415-57760-1

LC Call Number: JF1525 .E8 L38 2013 Central Library Reserve book

BDS SUMMARY

This title covers important themes reflecting current thinking and illuminates the practical decisions made by public officials. It includes international case studies and vignettes.

Published: February 2012

BIOGRAPHICAL NOTE

Professor Alan Lawton is Deputy Head of the School of Business and Economics at Monash University, Australia. Prior to joining Monash in 2011 he held professorial appointments at the universities of Hull and Teesside in the UK and VU University in Amsterdam. He has written extensively on public sector ethics in journals such as Journal of Business Ethics, Public Administration Review, Journal of Public Administration Research and Theory, Public Integrity and Public Money & Management. Dr Karin Lasthuizen is Associate Professor in Governance Studies and senior member of the research group Quality of Governance at the Department of Governance Studies at the VU University in Amsterdam, the Netherlands. She has recently published in the Public Management Review, Public Administration, Sociological Methods and Research and International Journal of Leadership. Dr Julie Rayner is Lecturer in the School of Business and Economics at Monash University, Australia. Prior to joining Monash Julie taught at Durham University, UK and also worked with The Open University Business School. Her research interests are in public sector organizations and she has recently published in the Journal of Public Administration Research and Theory, Journal of Business Ethics and the International Journal of Human Resource Management.

Published: January 2012

MAIN DESCRIPTION

Grappling with ethical issues is a daily challenge for those working in organizations that deliver public services. Such services are delivered through an often bewildering range of agencies and amidst this constant change, there are fears that a public service ethos, a tradition of working in the public interest, becomes blurred. Using extensive vignettes and case studies, Ethics and Management in the Public Sector illuminates the practical decisions made by public officials. The book takes a universal approach to ethics reflecting the world-wide impact of public service reforms and also includes discussions on how these reforms impact traditional values and principles of public services. This easy-to-use textbook is a definitive guide for postgraduate students of public sector ethics, as well as students of public management and administration more generally.

Published: May 2011

Grappling with ethical issues is a daily challenge for those working in organizations that deliver public services. Such services are delivered through an often bewildering range of agencies and amidst this constant change, there are fears that a public service ethos, a tradition of working in the public interest, becomes blurred. Using extensive vignettes and case studies, Ethics and Management in the Public Sector illuminates the practical decisions made by public officials. The book takes a universal approach to ethics reflecting the world-wide impact of public service reforms.

Published: June 2014

REVIEW QUOTE

'Public sector reform needs to move on from the narrow agenda of New Public Management, and this includes treating the question of public service 'ethics' as something more substantial than rhetoric. The authors of this important book provide

substantial ideas and material that will be of value to those involved in that task.' Colin Crouch, Professor Emeritus, University of Warwick, UK 'This accessible text is firmly grounded in ethical theory and current public management practice. Well chosen case vignettes allow the reader to apply principles and consider their universality. The inclusion of ethical dimensions of the delivery of public services through networks also makes this text relevant to private and voluntary sector audiences. ' Dr Gemma Donnelly-Cox, School of Business, Trinity College Dublin
Published: August 2014

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Published: May 2017

Sears Subjects: [Public administration](#)

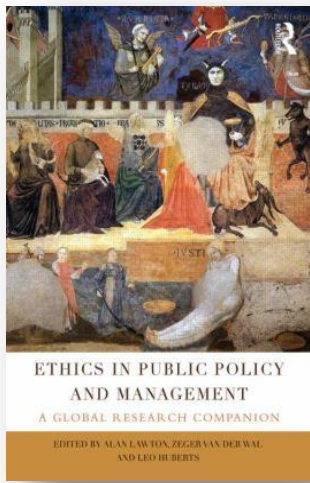
General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

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Ethics in Public Policy and Management

A GLOBAL RESEARCH COMPANION

Editor: Lawton, Alan
van der Wal, Zeger
Huberts, Leo

ISBN-13: 978-0-415-72528-6

LC Call Number: JA79 .E826 2016 Central Library Reserve book

BDS SUMMARY

This collection showcases the latest research from established and newly emerging scholars in the fields of public management and ethics. It examines the profound changes of the last 25 years, including the rise of new public management, new public governance and public value; how these have altered practitioners' delivery of public services; and what academics think about those services.

Published: July 2015

BIOGRAPHICAL NOTE

Alan Lawton is Professor of Management at Federation Business School, Federation University Australia. Zeger van der Wal is Assistant Dean and Associate Professor at the Lee Kuan Yew School of Public Policy, National University of Singapore. Leo Huberts is Professor of Public Administration at the Department of Political Science and Public Administration of VU University Amsterdam, the Netherlands

Published: February 2015

MAIN DESCRIPTION

Ethics in Public Policy and Management: A global research companion showcases the latest research from established and newly emerging scholars in the fields of public management and ethics. This collection examines the profound changes of the last 25 years, including the rise of New Public Management, New Public Governance and Public Value; how these have altered practitioners' delivery of public services; and how academics think about those services. Drawing on research from a broad range of disciplines, Ethics in Public Policy and Management looks to reflect on this changing landscape. With contributions from Asia, Australasia, Europe and the USA, the collection is grouped into five main themes: theorising the practice of ethics; understanding and combating corruption; managing integrity; ethics across boundaries; expanding ethical policy domains. This volume will prove thought-provoking for educators, administrators, policy makers and researchers across the fields of public management, public administration and ethics.

Published: June 2015

REVIEW QUOTE

'Ethics and Public Policy in Management challenges traditional boundaries and provides the global perspective necessary for understanding the ethical issues confronting public managers in the 21st century. The multi-national scope of the chapters and diverse analytical frameworks place ethics at the forefront of good governance.' - Danny L. Balfour, Grand Valley State University, USA

Published: March 2015

'Ethics and Public Policy in Management challenges traditional boundaries and provides the global perspective necessary for understanding the ethical issues confronting public managers in the 21st century. The multi-national scope of the chapters and diverse analytical frameworks place ethics at the forefront of good governance.' - Danny L. Balfour, Grand Valley State University, USA 'An excellent collection covering an eclectic range of issues from public service motivation to the ethics involved in space exploration. It poses a series of thoughtful questions for global ethics research.' - Dr James Downe, Reader, Public Policy & Management, Cardiff Business School, UK

Published: September 2016

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Published: June 2015

Sears Subjects: [Policy Sciences](#)

[Political ethics](#)

General Subjects (BISAC): [POLITICAL SCIENCE / General](#)

[POLITICAL SCIENCE / History & Theory](#)

Bowker Subjects: [POLITICAL ETHICS](#)

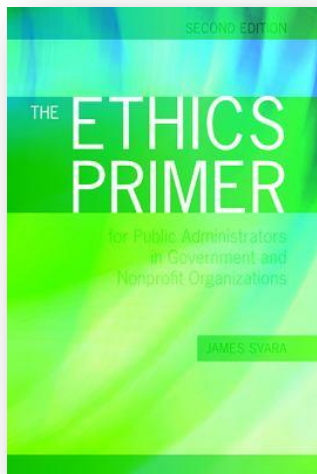
[POLICY SCIENCES](#)

General Subjects (BIC): [POLITICS & GOVERNMENT](#)

[POLITICAL SCIENCE & THEORY](#)

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The Ethics Primer for Public Administrators in Government and Nonprofit Organizations

Author: Svava, James H.

ISBN-13: 978-1-4496-1901-5

LC Call Number: R724 .S83 2015 Central Library Reserve book

MAIN DESCRIPTION

This concise text is a reader friendly primer to the fundamentals of administrative responsibility and ethics. Your students will come away with a clear understanding of why ethics are important to administrators in governmental and non-profit organizations, and how these administrators can relate their own personal values to the norms of the public sector. Since the publication of the first edition of The Ethics Primer, there has been significant change in the climate of public affairs that impacts the discussion of ethics for those who serve the public in governmental and nonprofit organizations. The new edition reflects those changes in three major areas: * Ethics in an era of increasing tension between political leaders and administrators over the role and size of government. * Ethical choices in making fiscal cuts or imposing new taxes in the face of the greatest economic crisis since the Depression. * Ethical challenges to established practices in public organizations. The Second Edition also offers thoroughly updated data and sources throughout, as well as examples that incorporate new research and new developments in government and politics. The Second Edition of The Ethics Primer for Public Administrators in Government and Nonprofit Organizations: * Introduces readers to the fundamentals of administrative responsibility and provides comprehensive coverage of the important elements of ethics. * Features an accessible and interactive approach to maximize understanding of the subject. * Includes information on the nature of public service and the ethical expectations of public administrators, as well factors that may lead to unethical behavior. * Written from a political perspective, the book addresses questions that are highly salient to persons working in government and nonprofits. * Offers helpful ways to link ethics and management in order to strengthen the ethical climate in a public organization.

Published: September 2013

This Concise Text Is A Reader Friendly Primer To The Fundamentals Of Administrative Responsibility And Ethics. Your Students Will Come Away With A Clear Understanding Of Why Ethics Are Important To Administrators In Governmental And Non-Profit Organizations, And How These Administrators Can Relate Their Own Personal Values To The Norms Of The Public Sector. Since The Publication Of The First Edition Of The Ethics Primer, There Has Been Significant Change In The Climate Of Public Affairs That Impacts The Discussion Of Ethics For Those Who Serve The Public In Governmental And Nonprofit Organizations. The New Edition Reflects Those Changes In Three Major Areas: Ethics In An Era Of Increasing Tension Between Political Leaders And Administrators Over The Role And Size Of Government. Ethical Choices In Making Fiscal Cuts Or Imposing New Taxes In The Face Of The Greatest Economic Crisis Since The Depression. Ethical Challenges To Established Practices In Public Organizations. The Second Edition Also Offers Thoroughly Updated Data And Sources Throughout, As Well As Examples That Incorporate New Research And New Developments In Government And Politics. The Second Edition Of The Ethics Primer For Public Administrators In Government And Nonprofit Organizations: Introduces Readers To The Fundamentals Of Administrative Responsibility And Provides Comprehensive Coverage Of The Important Elements Of Ethics. Features An Accessible And Interactive Approach To Maximize Understanding Of The Subject. Includes Information On The Nature Of Public Service And The Ethical Expectations Of Public Administrators, As Well Factors That May Lead To Unethical Behavior. Written From A Political Perspective, The Book Addresses Questions That Are Highly Salient To Persons Working In Government And Nonprofits. Offers Helpful Ways To Link Ethics And Management In Order To Strengthen The Ethical Climate In A Public Organization.

Published: December 2013

SHORT DESCRIPTION

Law & Ethics

Published: September 2013

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

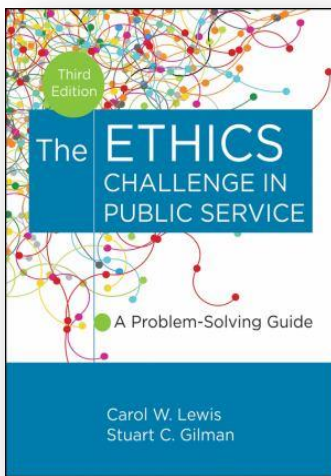
Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

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The Ethics Challenge in Public Service

A PROBLEM-SOLVING GUIDE

Author: [Lewis, Carol W.](#)
[Gilman, Stuart C.](#)

ISBN-13: **978-1-118-10986-1**

LC Call Number: JK468 .E7 L49 2012 Central Library Reserve book

BDS SUMMARY

This thoroughly revised and updated third edition of 'The Ethics Challenge in Public Service' is the classic ethics text used in public management programs nationwide. It also serves as a valuable tool for public managers who work in a world that presents more ethical challenges every day. *Published: March 2012*

BIOGRAPHICAL NOTE

Carol W. Lewis is professor emerita of political science at the University of Connecticut. She is a consultant and trainer for public agencies and professional organizations at the local, regional, state, national, and international levels. Stuart C. Gilman is a consultant in Washington, D.C., working with state and federal government agencies, for large corporations and nonprofit organizations, as well as multinational organizations. He is a former director of the UN Global Programme against Corruption and senior executive with the U.S. Office of Government Ethics. *Published: April 2012*

LIBRARY OF CONGRESS SUMMARY

"This thoroughly revised and updated third edition of The Ethics Challenge in Public Service is the classic ethics text used in public management programs nationwide. It also serves as a valuable tool for public managers who work in a world that presents more ethical challenges every day. It contains a wealth of practical tools and strategies that public managers can use when making ethical choices in the ambiguous pressured world of public service. The book contains new material on topics including social networking, the use of apology, ethics as applied to public policy, working with elected officials, and more"--*Published: March 2012*

MAIN DESCRIPTION

This thoroughly revised and updated third edition of The Ethics Challenge in Public Service is the classic ethics text used in public management programs nationwide. The book serves as a valuable resource for public managers who work in a world that presents numerous ethical challenges every day. It is filled with a wealth of practical tools and strategies that public managers can use when making ethical choices in the ambiguous and pressured world of public service. The book also contains new material on topics such as social networking, the use of apology, ethics as applied to public policy, working with elected officials, and more. "The Ethics Challenge in Public Service, now in its third edition, continues to be simply indispensable for teaching public service ethics. Thoroughly updated to encompass the latest developments in the field, this new edition adds both a companion website and an instructor's website, further enhancing its value for both students and faculty." --Guy B. Adams, Harry S. Truman School of Public Affairs, University of Missouri "If you want to know about ethical decision making in public service, this is the book to read." --Patricia J. Harned, president, Ethics Resource Center "This book cuts through the rhetoric and the partisanship right to the heart of ethics in the public service; here is a smooth blend of how and why." --Carole L. Jurkiewicz, Woman's Hospital Distinguished Professor of Healthcare Management, John W. Dupuy Endowed Professor, Louisiana State University. *Published: November 2013*

This thoroughly revised and updated third edition of The Ethics Challenge in Public Service is the classic ethics text used in public management programs nationwide. It also serves as a valuable tool for public managers who work in a world that presents more ethical challenges every day. It contains a wealth of practical tools and strategies that public managers can use when making ethical choices in the ambiguous pressured world of public service. The book contains new material on topics including social networking, the use of apology, ethics as applied to public policy, working with elected officials, and more. *Published: September 2011*

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UN-PAID ANNOTATION

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Published: September 2016

Sears Subjects:

Political ethics

Public administration

General Subjects (BISAC):

POLITICAL SCIENCE / History & Theory

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

POLITICAL ETHICS

PUBLIC ADMINISTRATION

General Subjects (BIC):

POLITICAL SCIENCE & THEORY

PUBLIC ADMINISTRATION

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Designing Qualitative Research

Author: Marshall, Catherine
Rossman, Gretchen B.

ISBN-13: 978-1-4522-7100-2

LC Call Number: H62 .M277 2016 Central Library Reserve book

BDS SUMMARY

This text offers practical advice on designing qualitative research, given the complexity, the flexibility, and the controversies of its many genres, and this sixth edition has been updated with new examples to illustrate the methodological challenges posed, and extended discussions of strategies for incorporating into qualitative methodology the challenges posed by postmodernists, feminists, and critical race theorists.

Published: January 2015

MAIN DESCRIPTION

This highly-popular text provides useful and pragmatic guidance for developing successful proposals for qualitative inquiry. Written primarily for applied researchers, the book offers practical advice on designing qualitative research, given the complexity, the flexibility, and the controversies of its many genres. The book's focus is on the proposal stage of research. However, the book takes the reader far enough to have a clear plan for data analysis and for the challenging varieties of final reports of qualitative inquiries. The Sixth Edition offers some new vignettes to illustrate the methodological challenges posed by the intellectual, ethical, political, and technological advances affecting qualitative research design. It also extends and deepens the discussion in the previous edition about strategies for incorporating into qualitative methodology the challenges posed by postmodernists, feminists, critical race theorists, and those who demand that research be directly useful to the researched.

Published: October 2014

Addressing the complexity, flexibility, and controversies of qualitative research's many genres, *Designing Qualitative Research, Sixth Edition* gives students, research managers, policy analysts, and applied researchers clear, easy-to-understand guidance on designing qualitative research. While maintaining a focus on the proposal stage, this best-selling book takes readers from selecting a research genre through building a conceptual framework, data collection and interpretation, and arguing the merits of the proposal. Extended discussions cover strategies that researchers can use to address the challenges posed by postmodernists, feminists, and critical race theorists, as well as others who interrogate historical qualitative inquiry. The book also includes thoughtful discussion on trustworthiness and ethics, in addition to dealing with time, resource, and political stressors inherent to the research process. Throughout the book, authors Catherine Marshall and Gretchen B. Rossman emphasize the importance of being systematic but also inspire readers with potential "Aha!" moments and opportunities to do research in close connection with people and communities.

Published: October 2014

REVIEW QUOTE

"This is a handy, practical text for newcomers to qualitative research who are preparing a proposal."

Published: July 2014

"This is by far the most readable text on methodology I've used in my work with education graduate students. Its careful, detailed and rich explanation of the research process makes it a crucial tool for anyone working with students who are ready to begin the process of qualitative research. But it is the thick, authentic descriptions of researchers actively engaging in the puzzles and dilemmas of doing complex, ethical, and socially powerful research that makes it an invaluable guide for the student at all stages in their research process. It is a text that a student will return to over and over again, and become that dog eared companion that accompanies them from the beginning to end of their research journey."

Published: July 2014

"The authors create a mosaic of qualitative research procedures using text, tables, figures, and vignettes that move the reader between the theoretical and practical aspects of conducting quality research."

Published: July 2014

"A student friendly book that would have been beneficial to my own research development in graduate school."

Published: July 2014

"This text will be helpful to graduate students when they first encounter qualitative research and its possibilities. It is both practical and philosophical, and it provides useful advice on strategies to embrace and pitfalls to avoid."

Published: July 2014

SHORT DESCRIPTION

Addressing the complexity, flexibility, and controversies of qualitative research's many genres, *Designing Qualitative Research, Sixth Edition* gives students, research managers, policy analysts, and applied researchers clear, easy-to-understand guidance on designing qualitative research. While maintaining a focus on the proposal stage, this best-selling book takes readers from selecting a research genre through building a conceptual framework, data collection and interpretation, and arguing the merits of the proposal. Extended discussions cover strategies that researchers can use to address the challenges posed by postmodernists, feminists, and critical race theorists, as well as others who interrogate historical qualitative inquiry. The book also includes thoughtful discussion on trustworthiness and ethics, in addition to dealing with time, resource, and political stressors inherent to the research process. Throughout the book, authors Catherine Marshall and Gretchen B. Rossman emphasize the importance of being systematic but also inspire readers with potential "Aha!" moments and opportunities to do research in close connection with people and communities.

Published: September 2014

Sears Subjects:

[Qualitative Research](#)

[Social Sciences_Methodology](#)

[Social Sciences_Research](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Research](#)

[SOCIAL SCIENCE / Methodology](#)

Bowker Subjects:

[SOCIAL SCIENCES_RESEARCH](#)

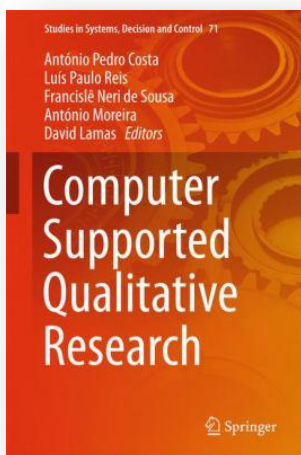
[SOCIAL SCIENCES_METHODODOLOGY](#)

[QUALITATIVE RESEARCH](#)

General Subjects (BIC):

[SOCIAL RESEARCH & STATISTICS](#)

[SOCIETY & SOCIAL SCIENCES](#)



Computer Supported Qualitative Research

Editor: Costa, Antonio Pedro
Reis, Luís Paulo
Neri De Sousa, Francisle
Moreira, António
Lamas, David

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BACK COVER COPY

This book contains an edited selection of the papers accepted for presentation and discussion at the first International Symposium on Qualitative Research (ISQR2016), held in Porto, Portugal, July 12th-14th, 2016. The book and the symposium features the four main application fields Education, Health, Social Sciences and Engineering and Technology and seven main subjects: Rationale and Paradigms of Qualitative Research (theoretical studies, critical reflection about epistemological dimensions, ontological and axiological); Systematization of approaches with Qualitative Studies (literature review, integrating results, aggregation studies, meta -analysis, meta- analysis of qualitative meta- synthesis, meta- ethnography); Qualitative and Mixed Methods Research (emphasis in research processes that build on mixed methodologies but with priority to qualitative approaches); Data Analysis Types (content analysis , discourse analysis , thematic analysis , narrative analysis , etc.); Innovative processes of Qualitative Data Analysis (design analysis, articulation and triangulation of different sources of data - images, audio, video); Qualitative Research in Web Context (eResearch, virtual ethnography, interaction analysis , latent corpus on the internet, etc.); Qualitative Analysis with Support of Specific Software (usability studies, user experience, the impact of software on the quality of research.

Published: November 2016

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Published: August 2016

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Published: August 2016

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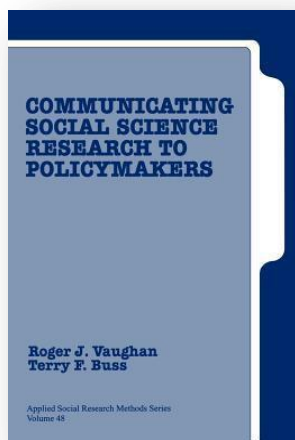
Published: November 2016

Sears Subjects: [Qualitative Research](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Research](#)

Bowker Subjects: [QUALITATIVE RESEARCH](#)

General Subjects (BIC): [SOCIAL RESEARCH & STATISTICS](#)



Communicating Social Science Research to Policy Makers

Author: Vaughan, Roger J.
Buss, Terry F.

ISBN-13: 978-0-8039-7216-2

LC Call Number: H62 .V35 1998 Central Library Reserve book

BDS SUMMARY

In this practical guide to policy analysis, readers will learn how to prepare an unbiased description of a problem to be studied, the various diagnostic techniques, how to do costs and benefits analysis and strategies for effective communication.
Published: April 2002

MAIN DESCRIPTION

This practical guide for doing policy analysis is written for academics who want to get their research to the attention of decision-makers in the public sector, or who want to train their students in the skills necessary to undertake policy-relevant research. *Published: April 2010*

SHORT DESCRIPTION

This practical guide for doing policy analysis is written for academics who want to get their research to the attention of decision-makers in the public sector, or who want to train their students in the skills necessary to undertake policy-relevant research. *Published: September 2013*

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- Offering Advice
- Assessing
- Diagnosing
- Prescribing
- Prognosticating
- Evaluating
- Figuring Out What To Say
- Deciding How To Say It

Sears Subjects: [Social policy](#)

[Communication in the Social Sciences](#)

[Social Sciences_Research](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Policy / Social Policy](#)

[SOCIAL SCIENCE / Methodology](#)

[SOCIAL SCIENCE / Research](#)

Bowker Subjects: [SOCIAL SCIENCES_RESEARCH](#)

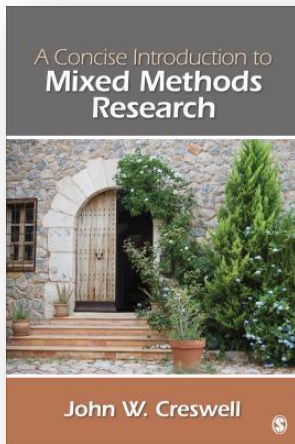
[COMMUNICATION IN THE SOCIAL SCIENCES](#)

[SOCIAL POLICY](#)

General Subjects (BIC): [CENTRAL GOVERNMENT POLICIES](#)

[SOCIETY & SOCIAL SCIENCES](#)

[SOCIAL RESEARCH & STATISTICS](#)



A Concise Introduction to Mixed Methods Research

Author: [Creswell, John W.](#)

ISBN-13: 978-1-4833-5904-5

LC Call Number: H62 .C69618 2015 Central Library Reserve book

MAIN DESCRIPTION

John W. Creswell's *A Concise Introduction to Mixed Methods Research* is a brief overview of mixed methods research that takes readers through the essential steps in planning and designing a study. Rather than offering an extensive treatment of mixed methods, this concise book offers individuals in the social, behavioral, and health sciences a foundation for understanding mixed methods methodology. Practical for use in workshops, seminars, global webinars, and as a supplementary text in undergraduate and graduate classes, Creswell's book is ideal for the beginner or the more advanced researcher looking for a quick primer in mixed methods, by an authoritative mixed methods scholar.

Published: March 2014

SHORT DESCRIPTION

John W. Creswell's *A Concise Introduction to Mixed Methods Research* is a brief overview of mixed methods research that takes readers through the essential steps in planning and designing a study. Rather than offering an extensive treatment of mixed methods, this concise book offers individuals in the social, behavioral, and health sciences a foundation for understanding mixed methods methodology. Practical for use in workshops, seminars, global webinars, and as a supplementary text in undergraduate and graduate classes, Creswell's book is ideal for the beginner or the more advanced researcher looking for a quick primer in mixed methods, by an authoritative mixed methods scholar.

Published: March 2014

Sears Subjects:

[Social Sciences_Research](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Research](#)

Bowker Subjects:

[SOCIAL SCIENCES_RESEARCH](#)

General Subjects (BIC):

[SOCIAL RESEARCH & STATISTICS](#)

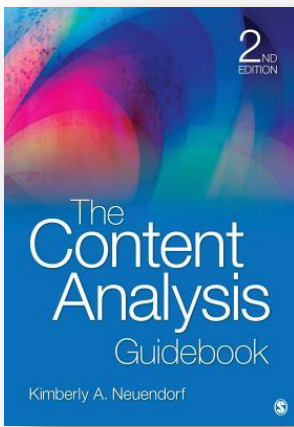
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The Content Analysis Guidebook

Author: Neuendorf, Kimberly A.

ISBN-13: 978-1-4129-7947-4

LC Call Number: HM529 .N47 2017 Central Library Reserve book

BDS SUMMARY

Content analysis is a complex research methodology. This book provides an accessible text for upper level undergraduates and graduate students, comprising step-by-step instructions and practical advice.

Published: April 2002

MAIN DESCRIPTION

Content analysis is one of the most important but complex research methodologies in the social sciences. In this thoroughly updated Second Edition of The Content Analysis Guidebook, author Kimberly Neuendorf draws on examples from across numerous disciplines to clarify the complicated aspects of content analysis through step-by-step instruction and practical advice. Throughout the book, the author also describes a wide range of innovative content analysis projects from both academia and commercial research that provide readers with a deeper understanding of the research process and its many real-world applications.

Published: December 2015

Content analysis is one of the most important but complex research methodologies in the social sciences. In this thoroughly updated Second Edition of The Content Analysis Guidebook, author Kimberly A. Neuendorf draws on examples from across numerous disciplines to clarify the complicated aspects of content analysis through step-by-step instruction and practical advice. Throughout the book, the author also describes a wide range of innovative content analysis projects from both academia and commercial research that provide readers with a deeper understanding of the research process and its many real-world applications. New to the Second Edition, A new chapter on Content Analysis in the Interactive Media Age (Chapter 7) shows readers how to create, acquire, archive, and code interactive media content. The integrative model of content analysis, which explains how content analysis may be lined with source and/or receive characteristics, has been revised to clarify a difference between data links and logical links among source-message-receiver components. New examples and updated references throughout keep readers up-to-date with the latest scholarship in content analysis and its application to everyday life. A new section focused specifically on validity gives readers a deeper understanding of measurement and illustrates how the standards of validity interrelate. A new resource section devoted to computer-aided text analysis (CATA) programs such as Yoshikoder introduces readers to a growing set of options for automated analyses. Book jacket.

Published: July 2016

SHORT DESCRIPTION

Content analysis is one of the most important but complex research methodologies in the social sciences. In this thoroughly updated Second Edition of The Content Analysis Guidebook, author Kimberly Neuendorf draws on examples from across numerous disciplines to clarify the complicated aspects of content analysis through step-by-step instruction and practical advice. Throughout the book, the author also describes a wide range of innovative content analysis projects from both academia and commercial research that provide readers with a deeper understanding of the research process and its many real-world applications.

Published: December 2015

Sears Subjects: [Content analysis \(Communication\)](#)

General Subjects (BISAC): [LANGUAGE ARTS & DISCIPLINES / Communication Studies](#)

Bowker Subjects: [CONTENT ANALYSIS \(COMMUNICATION\)](#)

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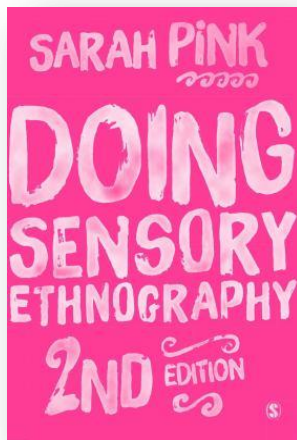
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Doing Sensory Ethnography

Author: Pink, Sarah

ISBN-13: 978-1-4462-8759-0

LC Call Number: GN347 .P56 2015 Central Library Reserve book

BDS SUMMARY

An accessible discussion and analysis of the theoretical, methodological and practical aspects of doing sensory ethnography, drawing on examples and case studies from the growing literature on sensory ethnographic studies, and from the author's own work.

Published: November 2008

LIBRARY OF CONGRESS SUMMARY

"Drawing on an explosion of new, cutting edge research Sarah Pink uses real world examples to bring this innovative area of study to life. She encourages us to challenge, revise and rethink core components of ethnography including interviews, participant observation and doing research in a digital world. The book provides an important framework for thinking about sensory ethnography which stresses the numerous ways that smell, taste, touch and vision can be interconnected and interrelated within research. Bursting with practical advice on how to effectively conduct and share sensory ethnography this is an important, original book."--Page 4 of cover.

Published: April 2016

MAIN DESCRIPTION

This bold agenda-setting title continues to spearhead interdisciplinary, multisensory research into experience, knowledge and practice. Drawing on an explosion of new, cutting edge research Sarah Pink uses real world examples to bring this innovative area of study to life. She encourages us to challenge, revise and rethink core components of ethnography including interviews, participant observation and doing research in a digital world. The book provides an important framework for thinking about sensory ethnography stressing the numerous ways that smell, taste, touch and vision can be interconnected and interrelated within research. Bursting with practical advice on how to effectively conduct and share sensory ethnography this is an important, original book, relevant to all branches of social sciences and humanities.

Published: July 2014

This bold agenda-setting title continues to spearhead interdisciplinary, multisensory research into experience, knowledge and practice. Drawing on an explosion of new, cutting edge research Sarah Pink uses real world examples to bring this innovative area of study to life. She encourages us to challenge, revise and rethink core components of ethnography including interviews, participant observation and doing research in a digital world. The book provides an important framework for thinking about sensory ethnography stressing the numerous ways that smell, taste, touch and vision can be interconnected and interrelated within research. Bursting with practical advice on how to effectively conduct and share sensory ethnography this is an important, original book, relevant to all branches of social sciences and humanities.

Published: October 2014

REVIEW QUOTE

Doing Sensory Ethnography is an essential, readable and above all fascinating volume that is required reading across disciplines and for anyone interested in or working on the senses.

Published: November 2014

Doing Sensory Ethnography is an essential, readable and above all fascinating volume that is required reading across disciplines and for anyone interested in or working on the senses.

Published: February 2015

Doing Sensory Ethnography situates the field in its broad multidisciplinary and contemporary context, but also provides a hands-on approach to ethnographic methods as well as the writing up of results. It guides the reader through the field in a reflexive and highly stimulating way.

Published: November 2014

SHORT DESCRIPTION

A cornerstone of this exciting, growing discipline, this text gives readers a clear introduction to key ideas and common complexities met when doing sensory research and provides plenty of real-world examples to show the method in action.

Published: July 2014

Sears Subjects:

[Ethnology_Methodology](#)

General Subjects (BISAC):

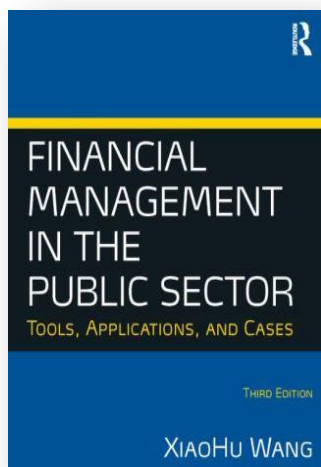
[SOCIAL SCIENCE / Anthropology / Cultural & Social](#)

Bowker Subjects:

[ETHNOLOGY_METHODODOLOGY](#)

General Subjects (BIC):

[SOCIAL & CULTURAL ANTHROPOLOGY, ETHNOGRAPHY](#)



Financial Management in the Public Sector

TOOLS, APPLICATIONS, AND CASES

Author: Wang, XiaoHu

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LC Call Number: HJ141 .W36 2014 Central Library Reserve book

BIOGRAPHICAL NOTE

XiaoHu Wang is a professor at City University of Hong Kong, China. Previously, he was professor of public administration at the University of Central Florida. He has degrees in public administration and economics. A trained specialist in US local government finance, he has worked as a financial analyst for a number of governmental institutions in the United States. His teaching and research focus on financial management, performance management, and sustainability management. His research has been published in the most prestigious academic journals in public administration and public finance. He is the winner of multiple teaching and research awards.

Published: August 2015

MAIN DESCRIPTION

The new edition of this popular book provides a step-by-step guide on how to use financial management and budgeting tools in the public sector. The book features a practical, case-study approach, and includes plentiful exercises and examples. It is designed as a textbook for courses on public financial management or public budgeting that focus on the application of budgeting and financial management tools. Public service professionals will also benefit from this handy primer.

Published: November 2013

Sears Subjects:

Budget

Public finance_Accounting

General Subjects (BISAC):

BUSINESS & ECONOMICS / Public Finance

BUSINESS & ECONOMICS / Accounting / Governmental

Bowker Subjects:

FINANCE, PUBLIC_ACCOUNTING

BUDGET

General Subjects (BIC):

PUBLIC FINANCE

PUBLIC FINANCE ACCOUNTING

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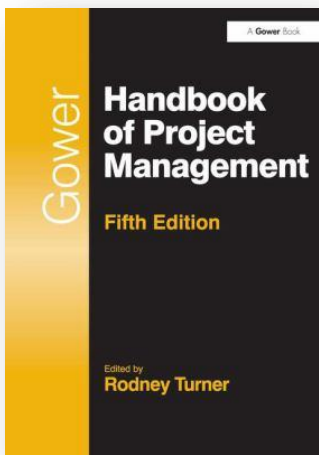
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Gower Handbook of Project Management

Author: [Turner, Rodney](#)

ISBN-13: [978-1-4724-2296-5](#)

LC Call Number: T56.8 .G69 2014 Central Library Reserve book

BDS SUMMARY

This new edition will be a useful study aid for anyone following a certification programme. It covers the systems of project management, the context, management of the project life-cycle and commercial issues.

Published: April 2007

BIOGRAPHICAL NOTE

Rodney Turner is Professor of Project Management at the Lille School of Management and The Centre for Project Management in the Kemmy Business School, Limerick. He is also an Adjunct Professor at the University of Technology Sydney, and Visiting Professor at Henley Management College. He is editor of The International Journal of Project Management, and has written articles for journals, conferences and magazines. He lectures on and teaches project management worldwide. Rodney was for twelve years a member of Council of the UK's Association for Project Management. He is now an Honorary Fellow and Vice President. He has also been President and Chairman of the International Project Management Association, the global federation of national associations in project management.

Published: March 2016

LONG DESCRIPTION

Over the course of five editions, Gower Handbook of Project Management has become the definitive desk reference for project management practitioners. The Handbook gives an introduction to, and overview of, the essential knowledge required for managing projects. The team of expert contributors, selected to introduce the reader to the knowledge and skills required to manage projects, includes many of the most experienced and highly regarded international writers and practitioners. The Fifth Edition has been substantially restructured. All but two of the authors are new, reflecting the fast-changing and emerging perspectives on projects and their management. The four sections in the book describe: * Projects, their context, value and how they are connected to organizational strategy; * Performance: describing how to manage the delivery of the project, covering scope, quality, cost, time, resources, risk and sustainability * Process: from start up to close down * Portfolio: the project and its relationship to the organization The discrete nature of each chapter makes this Handbook a wonderful source of advice and background theory that is easy to consult. Gower Handbook of Project Management is an encyclopaedia for the discipline and profession of project management; a bible for project clients, contractors and students.

Published: January 2014

MAIN DESCRIPTION

This Handbook was the first APM Body of Knowledge Approved title for the Association for Project Management. Over the course of five editions, Gower Handbook of Project Management has become the definitive desk reference for project management practitioners. The Handbook gives an introduction to, and overview of, the essential knowledge required for managing projects. The team of expert contributors, selected to introduce the reader to the knowledge and skills required to manage projects, includes many of the most experienced and highly regarded international writers and practitioners. The Fifth Edition has been substantially restructured. All but two of the authors are new, reflecting the fast-changing and emerging perspectives on projects and their management. The four sections in the book describe: a cents Projects, their context, value and how they are connected to organizational strategy; a cents Performance: describing how to manage the delivery of the project, covering scope, quality, cost, time, resources, risk and sustainability a cents Process: from start up to close down a cents Portfolio: the project and its relationship to the organization The discrete nature of each chapter makes this Handbook a wonderful source of advice and background theory that is easy to consult. Gower Handbook of Project Management is an

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Published: July 2014

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Published: January 2014

Sears Subjects: [Project management](#)

General Subjects (BISAC): [BUSINESS & ECONOMICS / Project Management](#)

Bowker Subjects: [PROJECT MANAGEMENT](#)

General Subjects (BIC): [PROJECT MANAGEMENT](#)



Encyclopedia of Research Design

Volumes in Set: **3 vols.**

Editor: [Salkind, Neil J.](#)

ISBN-13: **978-1-4129-6127-1**

LC Call Number: HA29 .E525 2010 **Central Library** **Reserve book**

BDS SUMMARY

The 'Encyclopedia of Research Design' seeks to elucidate how one makes decisions about research design, interpret data and draw valid inferences, undertake research projects in an ethical manner, and evaluate experimental design strategies and results.

Published: April 2010

LIBRARY OF CONGRESS SUMMARY

"Comprising more than 500 entries, the Encyclopedia of Research Design explains how to make decisions about research design, undertake research projects in an ethical manner, interpret and draw valid inferences from data, and evaluate experiment design strategies and results. Two additional features carry this encyclopedia far above other works in the field: bibliographic entries devoted to significant articles in the history of research design and reviews of contemporary tools, such as software and statistical procedures, used to analyze results. It covers the spectrum of research design strategies, from material presented in introductory classes to topics necessary in graduate research; it addresses cross- and multidisciplinary research needs, with many examples drawn from the social and behavioral sciences, neurosciences, and biomedical and life sciences; it provides summaries of advantages and disadvantages of often-used strategies; and it uses hundreds of sample tables, figures, and equations based on real-life cases."--Publisher's description.

Published: April 2011

MAIN DESCRIPTION

To request a free 30-day online trial to this product, visit www.sagepub.com/freetrial Research design can be daunting for all types of researchers. At its heart it might be described as a formalized approach toward problem solving, thinking, and acquiring knowledge--the success of which depends upon clearly defined objectives and appropriate choice of statistical tools, tests, and analysis to meet a project's objectives. Comprising more than 500 entries, the Encyclopedia of Research Design explains how to make decisions about research design, undertake research projects in an ethical manner, interpret and draw valid inferences from data, and evaluate experiment design strategies and results. Two additional features carry this encyclopedia far above other works in the field: bibliographic entries devoted to significant articles in the history of research design and reviews of contemporary tools, such as software and statistical procedures, used to analyze results. Key Features Covers the spectrum of research design strategies, from material presented in introductory classes to topics necessary in graduate research Addresses cross- and multidisciplinary research needs, with many examples drawn from the social and behavioral sciences, neurosciences, and biomedical and life sciences Provides summaries of advantages and disadvantages of often-used strategies Uses hundreds of sample tables, figures, and equations based on real-life cases Key Themes Descriptive Statistics Distributions Graphical Displays of Data Hypothesis Testing Important Publications Inferential Statistics Item Response Theory Mathematical Concepts Measurement Concepts Organizations Publishing Qualitative Research Reliability of Scores Research Design Concepts Research Designs Research Ethics Research Process Research Validity Issues Sampling Scaling Software Applications Statistical Assumptions Statistical Concepts Statistical Procedures Statistical Tests Theories, Laws, and Principles Types of Variables Validity of Scores The Encyclopedia of Research Design is the perfect instrument for new learners as well as experienced researchers to explore both the original and newest branches of the field.

Published: September 2013

To request a free 30-day online trial to this product, visit www.sagepub.com/freetrial Research design can be daunting for all types of researchers. At its heart it might be described as a formalized approach toward problem solving, thinking, and acquiring knowledge--the success of which depends upon clearly defined objectives and appropriate choice of statistical tools, tests, and analysis to meet a project's objectives. Comprising more than 500 entries, the Encyclopedia of Research Design

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Published: October 2013

REVIEW QUOTE

"SAGE is to be congratulated for creating an encyclopedia that brings all of this information together and serves multiple needs. Serious researchers will be grateful to have a reference that serves as a practical and useful tool.... Less experienced researchers will be happy to have quick and easy access to definitions of basic concepts and design methods. Four-year college and university libraries are the obvious audience for the Encyclopedia of Research Design, but individual researchers will also benefit from having it on their personal shelves."-Against the Grain
Published: July 2013

"...The two things that make this work distinctive are the inclusion of reviews of 15 seminal articles in the field... and reviews of 11 popular research tools.... Entry length was purposely set based on the editors' judgment of each topic's importance.... Bottom line Essential for academic libraries, this is one of a handful of resources that covers such a broad spectrum of research designs. It will also be a useful addition to public library collections..." (starred review)
Published: October 2010

"The content is well illustrated when appropriate, and the articles are clear and well written. Most academic and larger public libraries should acquire this modestly priced, valuable reference set. No recent similar sources are available. Summing Up: Highly recommended. *** Lower-level undergraduates and above; general readers."
Published: July 2013

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Published: January 2016

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Published: January 2011

SHORT DESCRIPTION

These three volumes explain the process of decision-making about research design, interpreting data and drawing valid inferences, undertakes research projects in an ethical manner, and evaluating experimental design strategies and results.

Published: June 2012

Sears Subjects:

[Social Sciences_Methodology](#)

[Social Sciences_Research](#)

[Social Sciences_Dictionaries](#)

[Social Sciences_Statistics](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Methodology](#)

[SOCIAL SCIENCE / Research](#)

[SOCIAL SCIENCE / Reference](#)

[SOCIAL SCIENCE / Statistics](#)

Bowker Subjects:

[SOCIAL SCIENCES_STATISTICAL METHODS](#)

[SOCIAL SCIENCES_DICTIONARIES](#)

[SOCIAL SCIENCES_RESEARCH](#)

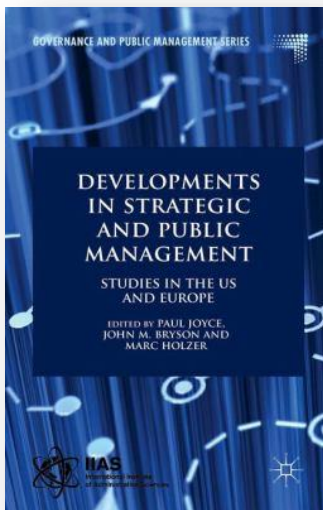
[SOCIAL SCIENCES_METHODODOLOGY](#)

General Subjects (BIC):

[SOCIETY & SOCIAL SCIENCES](#)

[SOCIAL RESEARCH & STATISTICS](#)

[REFERENCE WORKS](#)



Developments in Strategic and Public Management

STUDIES IN THE US AND EUROPE

Editor: Joyce, Paul
Bryson, John
Holzer, Marc

ISBN-13: 978-1-137-33696-5

Joyce, P. (2014). *Developments in strategic and public management : studies in the US and Europe*. New York: Palgrave Macmillan.

LC Call Number: JN94 .A58 D48 2014 Central Library Reserve book

BDS SUMMARY

Through contemporary case studies of strategic management at work in the US and Europe, this collection shows that it can no longer be seen as a discipline for long term decisions but has become a central feature of the public sector. Individual chapters offer insights into strategic management capabilities at the national and sub-national level.

Published: July 2014

BIOGRAPHICAL NOTE

Maria P. Aristigueta, University of Delaware, USA
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Charles Conteh, Brock University, Canada
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Robyn Keast is a professor in the Southern Cross University, Australia
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Ekaterina V. Kudryashova, the Financial University, Russia
Dr. Myungjung Kwon, California State University, USA
Laura Macci#65533;, University of Lugano, Switzerland
Dr. Myrna P. Mandell's, Independent Scholar
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Malcolm Prowle, Nottingham Business School, UK
Dr. Marilyn Marks Rubin is a Professor at John Jay College, USA
Dorte Salskov-Iversen, Copenhagen Business School, Denmark
J. Woody Stanley, Federal Highway Administration, USA
Bram Verschuere, Ghent University, Belgium
Katherine G. Willoughby, Georgia State University, USA
Kerrin C. Wolf, JD, Richard Stockton College of New Jersey, USA

Published: March 2014

LONG DESCRIPTION

Through up-to-date studies of public services, an outstanding cast of contributors provide in-depth and innovative perspectives on the state of strategic public management in the USA and Europe. Collectively, these compelling case studies offer profound insights into the emergence of strategic management practices and capabilities at both the national and subnational level. Moreover, the individual contributions also investigate the nexus between strategic planning and other public management systems as well as the strategic dimension of networks and partnerships. This volume shows that strategic management, far from being simply a disciplined approach to long-term decisions, has become a central feature of public organizations at large in the USA and Europe. The result is a collection that is essential reading for all students and scholars of public management and administration.

Published: March 2014

MAIN DESCRIPTION

Through contemporary case studies of strategic management at work in the US and Europe, this collection shows that it can no longer be seen as a discipline for long term decisions but has become a central feature of the public sector. Individual chapters offer insights into strategic management capabilities at the national and sub-national level.

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Published: March 2014

Sears Subjects:

United States_Politics and government

Europe_Politics and government

Strategic Planning

Public administration_Case studies

General Subjects (BISAC):

POLITICAL SCIENCE / American Government / General

POLITICAL SCIENCE / World / European

BUSINESS & ECONOMICS / Strategic Planning

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

PUBLIC ADMINISTRATION_CASE STUDIES

STRATEGIC PLANNING

EUROPE_POLITICS AND GOVERNMENT

UNITED STATES_POLITICS AND GOVERNMENT

General Subjects (BIC):

POLITICS & GOVERNMENT_USA

POLITICS & GOVERNMENT_EUROPE

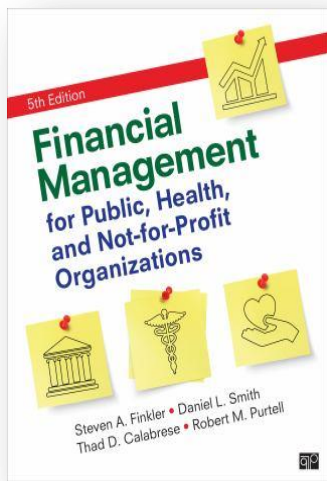
BUSINESS STRATEGY

PUBLIC ADMINISTRATION

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Financial Management for Public, Health, and Not-for-Profit Organizations

Author: Finkler, Steven A.
Smith, Daniel L.
Calabrese, Thad D.
Purtell, Robert M.

ISBN-13: 978-1-5063-2684-9

LC Call Number: HJ257.3 .F555 2017 Central Library Reserve book

BDS SUMMARY

This work provides the fundamentals of financial management for those pursuing careers within the public, health, and not-for-profit fields. With a presentation that explains the rules specific to the public sector, it outlines the framework for students to access and apply financial information more effectively.

Published: March 2016

MAIN DESCRIPTION

This book details the foundational principles of each of the methods introduced in the book, and through step-by-step equations, figures, and exhibits, illustrates how to execute financial management in practice. Coverage includes cost analysis, budget preparation, budget and variance analysis, management control, and recording and reporting financial information, with an emphasis on preparing and analysing financial statements.

Published: January 2016

REVIEW QUOTE

"The Finkler et al. book is so well balanced, it provides fundamentals on accounting and short-and long-term financial management techniques, as well as advanced-level techniques. The beauty of Financial Management is the way that it provides readers with how-to steps on accounting to interpret financial conditions. It presents advanced topics, but in a user-friendly way, placing the title at the top in the textbook market."

Published: January 2016

"Financial Management for Public, Health, and Not-for-Profit Organizations helps to enhance financial decision-making skills through the application of analytical concepts and decision-making techniques to a variety of financial situations. Its presentation and readability are right for my students."

Published: January 2016

"Finkler et al.'s Financial Management continues to be my book of choice. Its discussions of financial statements, regulatory reporting, and related case studies are terrific! The case studies and exercises at the end of each chapter are great ways to engage students. I continue to recommend this text to my colleagues."

Published: January 2016

SHORT DESCRIPTION

This book provides a practical introduction to the financial decision-making and management skills required of students and practitioners in the public, health, and not-for-profit sectors.

Published: January 2016

CHAPTERS

Today, perhaps more than at any time in the past, managers and policy makers of public service organizations must have a working knowledge of financial management. This does not mean that all managers and policy makers of government, not-

for-profit, and health care organizations must be financial managers. However, they cannot simply rely on others to be aware of the financial issues that involve the organization. All managers must be able to understand and make use of financial information. This book provides a foundation in financial management to allow people to understand and use financial information. The intent of the book is not to make the reader into an accountant. Rather, its goal is to provide enough of the language and tools of financial management to make the reader conversant in the field. The primary goal is to provide the skills necessary to use financial information rather than the more technical skills needed to generate that information. However, one must have some sense of where numbers are coming from to be able to beneficially interpret and use those numbers. The book strives to provide that conceptual foundation. One of the skills that all users of financial information must have is a strong financial vocabulary. The fields of accounting, finance, and public finance are heavily laden with jargon. Any accountant can bury a nonaccountant in debits and credits, journals, and reversing entries. A major emphasis of this book is on providing a working vocabulary for communication, so that the reader can develop the ability to ask the right questions and interpret the answers. In addition to vocabulary, this book describes a wide variety of methods, processes, and tools of accounting and finance. They are not described in sufficient detail for the reader to fire the treasurer and controller and take over their jobs. (How many of you really want to do that?) Instead, there is sufficient detail so that the reader can comfortably use the wide variety of financial reports that are generated in the typical organization. Also, the user of this book will have an awareness of the techniques available that can provide information to help improve decision making. What are the typical types of organizations with which this text is concerned? The focus of the book is on the financial management of government, health, and not-for-profit organizations. Most financial books are oriented toward the for-profit corporate sector. Historically, they have had a heavy emphasis on manufacturing or financial markets. Recently, as the service sector of society has grown, there has been some shift in financial management toward service industries. However, government, health, and not-for-profit organizations are not typical service industries. The public sector that these organizations represent has developed its own financial management style and rules. Unusual public sector accounting approaches, such as fund accounting, heighten the challenge of studying financial management. As a result, it is vitally important to have a targeted book, such as this one. Some users of this book will indeed want to go further in the field of financial management and gain a specialized knowledge. Those persons will need to be able to not only use but also generate financial information. Some of the more technical aspects needed by those individuals are contained in the appendices to a number of the chapters in the book. It is the author's hope and belief that this book fills a void in a number of ways. First, a substantial effort was made to present all the material the target audience needs, while not including excess material that would obfuscate more than it would clarify. The balance of being sufficiently inclusive to adequately cover the topic and yet not so inclusive as to overwhelm the reader is a difficult one. It is one that the author has devoted substantial efforts to achieve. Second, the book has been written with an awareness that there is substantial movement of managers among the three sectors covered in this book. For example, Stanley Brezenoff moved from being executive director of the Port Authority of New York and New Jersey to become the president of Maimonides Medical Center in New York. Dr. Jo Boufford, the past dean of New York University's Robert R Wagner Graduate School of Public Service, has not only worked in not-for-profit education but also as the president of New York City's Health and Hospitals Corporation; as the director of The King's Fund, a not-for-profit foundation; and as the principal deputy assistant secretary for Health in the U.S. Department of Health and Human Services. Public service is a broad concept. Often people who enter public service find that their careers take unexpected twists and turns, moving from one part of the public sector to another. By providing information on government, health, and not-for-profit organizations, this book provides the user with the background needed for future opportunities in public service careers that may as yet be beyond the reader's imagination. Third, this book presents the order of material in a revolutionary way. It is believed that the order of presentation of material used in this text will substantially improve the learning process. Historically, accounting education has predominantly been targeted to those going into public accounting with the primary goal of becoming Certified Public Accountants. As such, the elements of accounting most necessary for public accountants are taught first. Financial accounting, an area primarily involving the generation of information to be reported to people outside of the organization, is generally taught before any of the elements of managerial accounting. However, most readers of this text will be managers, rather than auditors. Their needs are oriented toward getting and using financial information to make decisions and manage effectively. Most managers will be exposed to budgets long before they ever see their organization's audited financial statements. Therefore, the book reverses the normal order of most financial management texts, providing the foundation of managerial accounting before the discussion of financial accounting. The order in which the material is presented in this book is unique yet logical. The process of developing a plan for the future, implementing the plan, controlling operations to keep to the plan, reporting results, analyzing results, and using that information to improve future plans is the normal flow of financial information within an organization. It is the way that most managers deal with financial information. In testing this book in the classroom, it has become apparent that this flow also helps readers get a better grasp of the entire financial management

process. The book is organized as follows. Chapter I provides an introduction and overview of financial management. The chapter also provides background information on the primary sources and uses of money in the public sector. The text then moves on to the organization's mission and the planning process in Chapters 2 through 5. A variety of budgeting techniques are discussed, as well as cost behavior. Managers must create a plan for the coming time period. Once made, plans must be implemented, with an effort to run the organization efficiently and to achieve its goals. Implementation and control issues are discussed in Chapters 6 and 7. These chapters focus on the management of short-term resources and obligations, and on issues of accountability and control. Managers need feedback to measure whether actual results are varying from the plan, so that midstream corrections can be implemented. This feedback, in the form of variance reports, is also discussed in Chapter 7. At year-end the organization needs to aggregate the events of the year and prepare a report of what has transpired. This report contains a set of financial statements, which are discussed in Chapters 8 and 9. Special reporting concerns of health, not-for-profit, and governmental organizations are addressed in Chapters 10 and 11. Finally, managers must analyze these results to understand the organization's financial position and how well it has done. Financial statement analysis and financial condition analysis are covered in Chapters 12 and 13. This new edition is accompanied by materials on the web. Both Instructor and Student Resources are available at: www.prenhall.com/finkler. If there are problems with the link, please contact me directly at steven.finkler@nyu.edu. Instructors should contact the publisher to get a password to have full access to this site. The on-line materials include: Student Resources Excel templates for assignment material Chapter related web-links Faculty Resources Solutions to assignment material Microsoft Excel solutions to assignment material A test bank A problem bank Updated and expanded power point class notes A detailed listing of all the changes in this Second Edition Updates and errata information Many excellent suggestions were received from colleagues around the country for this second edition. I have tried to incorporate material related to as many of the suggestions as possible. I regret that due to space limitations, I was not able to include discussions related to all of the fine ideas that were received. The new edition has more emphasis on the government sector, and also more emphasis on the use of Excel in solving the assignment material. In addition to the material on the web-site, major additions to the second edition include: Chapter 1: discussion of Public Finance and of NGOs, and a new appendix on fund-raising; Chapter 2: a governmental budgeting case in the chapter and a state budget case study assignment; Chapter 3: more governmental budgeting assignment problems emphasizing government line-item, responsibility center and functional budgets as well as the use of account codes for setting up a state department budget; also a new appendix on forecasting; Chapter 4: expansion of the activity based costing discussion and new coverage of outsourcing and the theory of constraints; Chapter 5: a stronger emphasis on the use of computer spreadsheets for calculating time value of money (TVM) problems, including an approach that will allow instructors to test students on their knowledge of the use of Excel for TVM without access to computers during exams. Also new coverage on bond call provisions, serial bonds, and NIC and TIC calculations for serial bonds; and expanded discussion of using calculators and spreadsheets for calculating annuities in advance; Chapter 6: a new case study assignment; Chapter 7: a discussion of the Sarbanes-Oxley Act; simplified and expanded variance analysis discussion; Chapter 9: a chart of accounts discussion and a section on how to set up the books for an organization from scratch, including basic accounting software; also a new appendix discussing sources of revenues for governments; Chapter 10: a discussion of the growing pressures to tax not-for-profit organizations has been added; also a new appendix on taxation for not-for-profit organizations and a case study assignment on the unrelated business tax; Chapter 11: a discussion of budgetary accounting and updated material to incorporate GASB statements 35-40; Chapter 12: a not-for-profit organization financial statement analysis problem set; Chapter 13: a detailed listing of the elements of a comprehensive analysis of a city's financial condition, also additional ratios and financial indicators for assessment of financial condition, and a new appendix on bond ratings. My biggest misgiving about the new edition is the length of Chapter 5. An already long chapter has become longer, and some thought was devoted to splitting it into two chapters. This had to be weighed against the comfort level of users of the text who like the current structure. In the end, I decided to leave it as one chapter. However, I caution instructors to carefully consider the length of the chapter in planning their assignments. This book was a major undertaking. The results were substantially improved by the valuable comments and suggestions made by my colleagues and students. I offer my thanks to my many colleagues at the Wagner School and around the country who reviewed the manuscript and made important suggestions, including Khaled Amin, Emily Crawford, Tim Ettenheim, Santa Falcone, Francesca Frosini, Patrice Iatarola, Dick Netzer, Pam Ouellette, Yousuf Rahman, Mark Robbins, Amy Schwartz, Bill Voorhees, and Robert Winthrop. I am grateful to Laura Hoguet who reviewed all of the assignment material for the second edition. Special thanks go to Dwight Denison, Marty Ives, Bernard Jump, Jr., Ken Kriz, Dean Mead, William Moore, Robert Purtell, Ross Rubenstein, and Leanna Stiefel, whose efforts went beyond the call of duty. I would also like to thank the publisher's reviewers, whose comments led to a number of improvements: First Edition-Tom Courtney, U.C. Berkeley and University of San Francisco; Stan Davis, St. Joseph's University (Phila., PA); Rev. Albert J. DiUlio, Santa Clara University (CA); William Zelman, University of North Carolina; Second Edition-Harwell Herring III, Utica College; Ken Milani,

University of Notre Dame; and Laura Peck, Arizona State University. Ken Milani has been particularly generous in allowing me to include some of his material on the unrelated business tax. Bernard Jump, Jr. of the Maxwell School gets the medal of valor for having used the earliest drafts of this book with his classes before even the most obvious and significant errors were removed. His tenacity in going through a number of different drafts of the book and his conceptual and technical comments throughout the process have been invaluable. My thanks also go to Dwight Denison, Robert Purtell, Ed Roche and Louis Stewart for specific valuable contributions to the book. Dwight Denison authored a number of homework problems that appear at the end of chapters throughout the book, as well as the Ponderosa case study at the end of Chapter 13. Robert Purtell prepared the first version of most of the power point class notes as well as several case studies that are used in the text. All four worked on the examinations that now appear in the test bank. Special thanks to Khaled Amin for compiling the test bank. I would like to thank the entire Prentice Hall team for their remarkable job in getting this book to the reader. I thank my editors, PJ Boardman and Bill Larkin for overseeing the entire project. Production Editor Suzanne Grappi managed the production process and Heather Meledin and her team at Progressive Publishing Alternatives did a fantastic job copyediting and paging the manuscript. Kerri Tomasso and Caroline Kasterine were responsible for overseeing the website materials for the book. Beth Toland, Marketifig Manager, is the one who made sure you found out about this book. I would also like to thank Charles Morris, Permissions Coordinator, and Bruce Kenselaar, who designed the cover. Excerpted from Financial Management for Public, Health, and Not-for-Profit Organizations by Steven A. Finkler All rights reserved by the original copyright owners. Excerpts are provided for display purposes only and may not be reproduced, reprinted or distributed without the written permission of the publisher.

Sears Subjects:

[Public finance_Accounting](#)

[Nonprofit Organizations](#)

[Health facilities](#)

[Public finance_United States](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Accounting / Governmental](#)

[BUSINESS & ECONOMICS / Nonprofit Organizations & Charities / General](#)

[MEDICAL / Health Care Delivery](#)

[BUSINESS & ECONOMICS / Public Finance](#)

Bowker Subjects:

[FINANCE, PUBLIC_UNITED STATES](#)

[HEALTH FACILITIES](#)

[NONPROFIT ORGANIZATIONS](#)

[FINANCE, PUBLIC_ACCOUNTING](#)

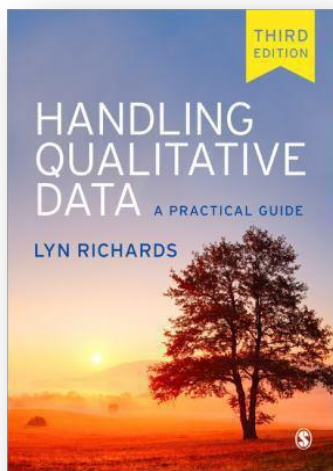
General Subjects (BIC):

[PUBLIC FINANCE ACCOUNTING](#)

[NON-PROFITMAKING ORGANIZATIONS](#)

[HEALTH SYSTEMS & SERVICES](#)

[PUBLIC FINANCE](#)



Handling Qualitative Data

A PRACTICAL GUIDE

Author: Richards, Lyn

ISBN-13: 978-1-4462-7606-8

LC Call Number: H62 .R473 2015 **Central Library** **Reserve book**

BDS SUMMARY

This third edition provides an accessible introduction to qualitative research for students and practitioners. The book provides clear and pragmatic guidance on how to handle, reflect on and get results from small amounts of data, bringing in consideration of methods and their philosophical underpinnings as these arise.

Published: August 2014

LIBRARY OF CONGRESS SUMMARY

The third edition of Lyn Richards' best-selling book is the perfect introduction to qualitative research for students and practitioners. Recognizing that for many new researchers dealing with data is the main point of departure, this book helps them to acquire an understanding of the skills and methodological issues that are central to qualitative research. Lyn Richards provides practical guidance on how to handle, reflect on and make sense of rich data, while at the same time showing how a consideration of methods and their philosophical underpinnings informs how we should best handle our data. Detailed sections cover the processes of making, meeting, sorting, coding, documenting and exploring qualitative data. The book shows you how to see a study as a whole and write it up, making and justifying claims from data. Each chapter smoothly integrates software use with discussion of the main challenges that software users are likely to encounter. Novice researchers who use this book will be able to achieve valid and useful outcomes from qualitative analysis, and ensure they do justice to their data. The new edition features: - A fully updated website with expanded examples of 'Methods in Practice' where researchers reflect back on their project and what they might have done differently, showing students and practitioners what qualitative data analysis looks like in real life. - New critical discussion on the companion website of the contributions of qualitative software and relevance of current software to project tasks. Researchers using different qualitative software packages report how they were used and where their limits were met. - Extended coverage within the text of key topics in qualitative research including ethics, reflexivity, and the relationship between research questions and methodological choices. With examples from a wide range of social science disciplines including Education, Media, Sociology, Psychology and Health, this book is the perfect companion for all those starting out qualitative research. --back cover.

Published: April 2016

MAIN DESCRIPTION

The Third Edition of Lyn Richards' best-selling book is the perfect introduction to qualitative research for students and practitioners. Recognizing that for many new researchers dealing with data is the main point of departure, this book helps them to acquire an understanding of the skills and methodological issues that are central to qualitative research. Author Lyn Richards provides practical guidance on how to handle, reflect on and make sense of rich data, while at the same time showing how a consideration of methods and their philosophical underpinnings informs how we should best handle our data. Detailed sections cover: the processes of making, meeting, sorting, coding, documenting, and exploring qualitative data; how to see a study as a whole and write it, and making and justifying claims. Each chapter smoothly integrates software use with discussion of the main challenges that software users are likely to encounter. Novice researchers who use this book will be able to achieve valid and useful outcomes from qualitative analysis, and ensure they do justice to their data.

Published: August 2014

The Third Edition of Lyn Richards' best-selling book is the perfect introduction to qualitative research for students and practitioners. Recognizing that for many new researchers dealing with data is the main point of departure, this book helps them to acquire an understanding of the skills and methodological issues that are central to qualitative research. Author Lyn Richards provides practical guidance on how to handle, reflect on and make sense of rich data, while at the same time

showing how a consideration of methods and their philosophical underpinnings informs how we should best handle our data. Detailed sections cover: the processes of making, meeting, sorting, coding, documenting, and exploring qualitative data; how to see a study as a whole and write it, and making and justifying claims. Each chapter smoothly integrates software use with discussion of the main challenges that software users are likely to encounter. Novice researchers who use this book will be able to achieve valid and useful outcomes from qualitative analysis, and ensure they do justice to their data.

Published: June 2014

REVIEW QUOTE

Lyn Richards has produced a very accessible guide on how to work with qualitative data in a meaningful way. This book is unique in that Richards' correctly assumes that today's qualitative researchers will be using technology in their analysis. She weaves this understanding into each phase of the process she describes, guiding the novice through key aspects of how to effectively handle their data.

Published: September 2014

A really useful text to help students get to grips with data analysis.

Published: September 2014

This is an excellent text, it is well structured and provides a step by step approach for students to follow when analysing their qualitative data with particular application to the use of computer software.

Published: September 2014

Lyn Richards has produced a very accessible guide on how to work with qualitative data in a meaningful way. This book is unique in that Richards' correctly assumes that today's qualitative researchers will be using technology in their analysis. She weaves this understanding into each phase of the process she describes, guiding the novice through key aspects of how to effectively handle their data.

Published: September 2014

SHORT DESCRIPTION

Recognizing that for many new researchers dealing with data is the main point of departure, this book helps them to acquire an understanding of the skills and methodological issues that are central to qualitative research.

Published: May 2014

Sears Subjects:

[Research_Methodology](#)

[Qualitative Research](#)

General Subjects (BISAC):

[REFERENCE / Research](#)

[SOCIAL SCIENCE / Research](#)

Bowker Subjects:

[QUALITATIVE RESEARCH](#)

[RESEARCH_METHODODOLOGY](#)

General Subjects (BIC):

[RESEARCH METHODS: GENERAL](#)

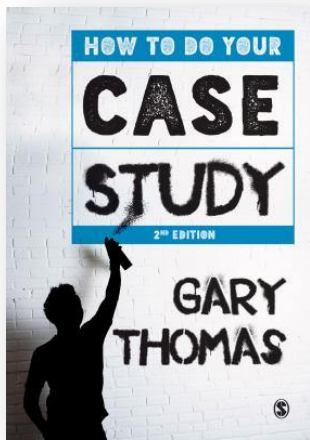
[SOCIAL RESEARCH & STATISTICS](#)

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How to Do Your Case Study

Author: Thomas, Gary

ISBN-13: 978-1-4462-8265-6

LC Call Number: H62 .T446 2016 Central Library Reserve book

BDS SUMMARY

In this accessible text, Gary Thomas introduces students and researchers to the basics of case study research. Using a wide range of real-life examples, this book sets out for those new to the method how best to design and carry out case studies in the social sciences and humanities.

Published: August 2010

MAIN DESCRIPTION

Vibrant and insightful, this book introduces students and researchers to the basics of case study research. Adopting jargon-free language, it grounds its advice in concrete experience and real-world cases. Using examples from across the social sciences, Gary Thomas provides practical guidance on how best to read, design and carry out case study research with a focus on how to manage and analyze data. The new edition of this bestselling book addresses crucial issues around ethics and has improved coverage of key themes such as rigor, validity, generalization and the analysis of case studies. It demystifies case study research and answers important questions such as: What is a case study? When and why should case study methods be used? How are case studies designed? What methods can be used? How do we analyze and make sense of our data? How do we write up and write about our case? Bursting with real-world examples and multidisciplinary cases, and supported by a dynamic new website, this book is essential reading for any student or researcher in the social sciences and humanities.

Published: June 2015

Vibrant and insightful, this book introduces students and researchers to the basics of case study research. Adopting jargon-free language, it grounds its advice in concrete experience and real-world cases. Using examples from across the social sciences, Gary Thomas provides practical guidance on how best to read, design and carry out case study research with a focus on how to manage and analyze data. The new edition of this bestselling book addresses crucial issues around ethics and has improved coverage of key themes such as rigor, validity, generalization and the analysis of case studies. It demystifies case study research and answers important questions such as: What is a case study? When and why should case study methods be used? How are case studies designed? What methods can be used? How do we analyze and make sense of our data? How do we write up and write about our case? Bursting with real-world examples and multidisciplinary cases, and supported by a dynamic new website, this book is essential reading for any student or researcher in the social sciences and humanities.

Published: March 2015

REVIEW QUOTE

I would encourage all my students to make reference to this excellent resource. It provides a thorough, well explained foundation to case study research which will equip the reader to design and carry out their own projects. Thomas includes examples from across a number of disciplines, illustrating how to apply the theory to practice and presenting a clear discussion of how to effectively prepare, conduct, analyse and report research.

Published: August 2015

This book continues to be our first recommendation for all our undergraduate education programmes due to the clarity of its prose, its wonderfully clear structure and the use of excellent examples to illustrate key points. This new edition includes expanded discussions and a very welcome new chapter on research ethics.

Published: August 2015

SHORT DESCRIPTION

Adopting jargon-free language this book grounds its advice in concrete experience and real-world cases to provide a vibrant and insightful introduction to the basics of case study research.

Published: March 2015

Sears Subjects:

[Social Sciences_Methodology](#)

[Social Sciences_Research](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Methodology](#)

[SOCIAL SCIENCE / Research](#)

Bowker Subjects:

[SOCIAL SCIENCES_RESEARCH](#)

[SOCIAL SCIENCES_METHODODOLOGY](#)

General Subjects (BIC):

[SOCIETY & SOCIAL SCIENCES](#)

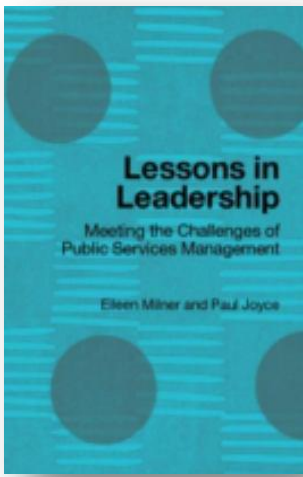
[SOCIAL RESEARCH & STATISTICS](#)

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Lessons in Leadership

MEETING THE CHALLENGES OF PUBLIC SERVICES MANAGEMENT

Author: Milner, Eileen M.
Joyce, Paul

ISBN-13: 978-0-415-31906-5

Milner, E. M. (2005). *Lessons in leadership : meeting the challenges of public services management*. London: Routledge.

LC Call Number: JF1525.L4 M55 2005 Central Library Reserve book

BDS SUMMARY

'Lessons in Leadership' allows the reader to take an informed view on key topics such as the tensions that can arise between bureaucratic traditions and the leadership styles required today, the relationship between political leadership and organizational leadership and the different approaches adopted around the globe.

Published: October 2004

LONG DESCRIPTION

Effective leadership is currently seen as the key to achieving service transformation across a wide range of public services around the world. To date however, there has been little questioning of what new models of leadership are required. In "Lessons in Leadership" the authors set leadership within a policy and strategy development framework and explores the extent to which particular leadership competencies and behavior traits may be necessary to realize the major agendas for change being set by governments internationally. "Lessons in Leadership" enables the reader to take an informed view on key topics such as: * the tensions that can arise between administrative / bureaucratic traditions and the leadership styles required today * the relationship between political leadership and organizational leadership * different approaches that have been adopted by public service leaders in organizations around the globe and their level of success * the extent to which existing theories of leadership are appropriate for a new management context. "Lessons in Leadership" draws on real-life examples from Australia, the European Union and North America to demonstrate the applications of leadership theory in public services management and raises some challenging questions around whether new models or paradigms may be required in order to move forward in this area.

Published: November 2007

MAIN DESCRIPTION

Using international case study material, this book examines how ideas of visionary leadership have been developed and discusses their applicability to the public sector. The book covers: the tensions that can arise between administrative/bureaucratic traditions and the leadership styles required today the relationship between political leadership and organizational leadership different approaches that have been adopted by public service leaders in organizations around the globe and their level of success the extent to which existing theories of leadership are appropriate for a new management context. A welcome addition to the current literature, this book will be invaluable reading for students of public administration as well as practitioners and policy makers in the public services.

Published: June 2014

SHORT DESCRIPTION

Lessons in Leadership sets leadership within a policy and strategy development framework and explores the extent to which particular leadership competencies and behaviour traits may be necessary to realise the major agendas for change being

Published: July 2009

TITLE SUMMARY

"The authors of Lessons in Leadership argue that leadership is not mystical and mysterious. They look at how ideas of visionary leadership have been developed and discuss their applicability to the public sector. Case study material from around the world is used to illustrate some of the issues around leadership and the role of politics. This book also provides a detailed analysis of an organisation that seemed beyond help. The authors offer an assessment of its characteristics as a learning organisation, its journey to developing leadership capacity and ambition." "Lessons in Leadership will be invaluable reading for students of public administration, particularly those on MBA and DMS courses, as well as practitioners and policy makers in the public services."--BOOK JACKET. Title Summary field provided by Blackwell North America, Inc. All Rights Reserved

Sears Subjects:

Public administration

Leadership

General Subjects (BISAC):

POLITICAL SCIENCE / Public Affairs & Administration

BUSINESS & ECONOMICS / Leadership

Bowker Subjects:

LEADERSHIP

PUBLIC ADMINISTRATION

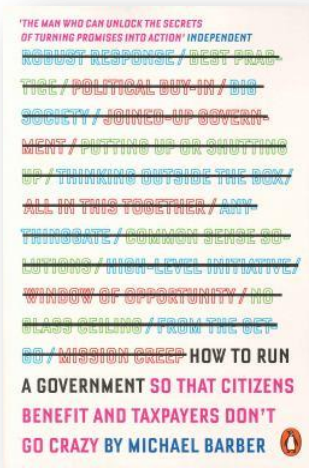
General Subjects (BIC):

PUBLIC ADMINISTRATION

MANAGEMENT: LEADERSHIP & MOTIVATION

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How to Run a Government

SO THAT CITIZENS BENEFIT AND TAXPAYERS DON'T GO CRAZY

Author: Barber, Michael

ISBN-13: 978-0-14-197958-8

Barber, M. (2015). *How to run a government : so that citizens benefit and taxpayers don't go crazy*. UK: Penguin Books.

LC Call Number: JF1351 .B268 2015 Central Library Reserve book

BDS SUMMARY

Billions of citizens around the world are frustrated with their governments. Political leaders struggle to honour their promises and officials find it near impossible to translate ideas into action. The result? High taxes, but poor outcomes. Cynicism not just with government but with the political process. Why is this? How could this vicious spiral be reversed? In this book, Michael Barber draws on his wealth of experience of working for and with government leaders the world over to present a blueprint for how to run a government.

Published: November 2014

BIOGRAPHICAL NOTE

SIR MICHAEL BARBER has worked for over 20 years in education and government reform and improvement. He served as advisor to the UK Prime Minister from 2001-5 and is a global expert on education reform and the implementation of large-scale system change. His previous books include *Instruction to Deliver*.

Published: March 2015

MAIN DESCRIPTION

Billions of citizens around the world are frustrated with their governments. Why is this? And what can we do about it? In this groundbreaking book Michael Barber draws on his wealth of international experience advising political leaders, to show how those in power can make good on their promises. 'Refreshingly ruthless ... has an uplifting brio to it' Economist 'Michael Barber is a source of inspiration and wisdom' Andrew Adonis, *New Statesman* 'Excellent ... there is a lot of common sense and practical wisdom ... a breath of fresh air' David Willetts, *Standpoint* 'Barber is the global overlord of public policy ... a record around the world of actually achieving change' Philip Collins, *Prospect*

Published: April 2015

"Billions of citizens around the world are frustrated with their governments. Why is this? And what can we do about it? In this groundbreaking book Michael Barber draws on his wealth of international experience advising political leaders, to show how those in power can make good on their promises."

Published: November 2014

REVIEW QUOTE

"One of the best books written on British government for many years." --Financial Times on *Instruction to Deliver*

Published: June 2015

"Wonderful." --Bill Bryson on *Instruction to Deliver*

Published: June 2015

PROFESSIONAL REVIEWS

Publishers Weekly

(August 17, 2015; 9780241004975)

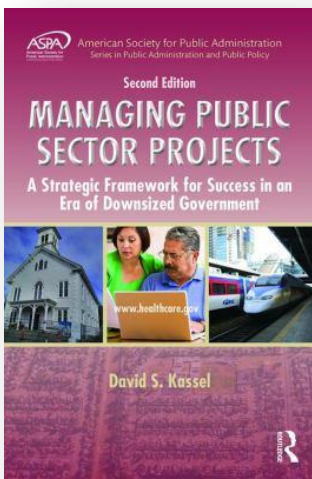
It's not obvious whom the intended readership is for this how-to book from the head of the Prime Minister's Delivery Unit under Tony Blair. Barber is certainly an expert on the discipline that's been dubbed the science of delivery-the implementation of government policy-and his practical achievements, such as working with police to end a 2001-2002 mugging epidemic, are laudable. But his organization of the material, centered on the "57 Rules" of delivery science, is likely to strike government leaders as too simplistic, and lay readers as too complex. Some of the principles are pretty basic-e.g., "Have an Agenda," "Guard Against Folly"-and the chapters expanding on them rehash familiar material, such as anecdotes from Barbara Tuchman's landmark survey, *The March of Folly*, about misguided policies throughout history. Data tables, such as capacity review summaries and charts showing delivery chains, won't make the concepts more accessible to the citizens who are the intended beneficiaries of delivery science. And the title is a bit of a misnomer-efficient delivery is no guarantee that taxpayers opposed to the policies behind it won't still "go crazy." (Oct.) © Copyright PWxyz, LLC. All rights reserved.

Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

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General Subjects (BIC): [PUBLIC ADMINISTRATION](#)



Managing Public Sector Projects

A STRATEGIC FRAMEWORK FOR SUCCESS IN AN ERA OF DOWNSIZED GOVERNMENT, SECOND EDITION

Author: Kassel, David S.

ISBN-13: 978-0-14-197958-8

LC Call Number: HD3850 .K33 2016 Central Library Reserve book

BDS SUMMARY

Filling a gap in project management literature, this work supplies managers and administrators - at all levels of government - with expert guidance on all aspects of public sector project management. From properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services, this book clearly explains the technical concepts and the political issues public managers need to understand.

Published: October 2016

BIOGRAPHICAL NOTE

David S. Kassel is the Principal of Accountable Strategies Consulting, LLC, a research, analysis, and management consulting firm for organizations in the public, private, and nonprofit sectors, USA.

Published: March 2016

MAIN DESCRIPTION

Filling a gap in project management literature, this book supplies managers and administrators at all levels of government with expert guidance on all aspects of public sector project management. From properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services, this book clearly explains the technical concepts and the political issues public managers need to understand. In line with the principles of Total Quality Management (TQM) and the PMBOK® Guide, David S. Kassel establishes a framework those in the public sector may follow to ensure the success of their public projects and programs. The book supplies more than 30 real-life examples to illustrate the concepts behind the framework including reconstruction projects in Iraq, the Big Dig project in Boston, local sewer system and library construction projects, and software technology. This second edition includes all-new extended case studies examining recent issues including the rollout of healthcare.gov, the controversial California High Speed Rail system, and refurbishing the Harvard Town Hall. Contributing to critical discussions on budgeting for capital projects and cost-benefit analysis for preliminary planning, this authoritative new edition provides strategic recommendations for effective planning, execution, and maintenance of public projects. In an age of downsized government and in the face of a general distrust of public service, this book is a dependable guide for avoiding common pitfalls and for delivering projects on cost, on schedule, and of the highest quality.

Published: March 2016

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maintenance of public projects. In an age of downsized government and in the face of a general distrust of public service, this book is a dependable guide for avoiding common pitfalls and for delivering projects on cost, on schedule, and of the highest quality."

Published: April 2016

REVIEW QUOTE

"As a principal in a firm that provides owners project management services to public owners on large, complicated projects, I believe this book contains important insights for public sector managers. The book provides valuable guidance on overcoming the political and technical challenges to delivering projects that implement their vision on time and on budget."

#65533;Claude G. Lancome, Executive Vice President, Coast and Harbor Associates, Inc., USA "This updated edition of David S. Kassel's book should be read by all elected officials involved in public projects." #65533;Peter Jackson, U.S. Army Corps of Engineers, USA "As in the original book, the art and science of public sector project management are effectively presented through a constructive discussion of positive and negative examples in the second edition. These examples are more numerous and recent including the problematic rollout of the website for the Affordable Care Act.#65533;The new edition also contains an additional appendix in which four case studies are discussed in extensive detail." #65533;Paul F. Mlakar, PE, Engineer Emeritus at the Corps of Engineers Research and Development Center in Vicksburg, Mississippi, USA

Published: June 2017

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Published: April 2016

Sears Subjects:

[Project management](#)

[Public contracts](#)

[Public Works](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Project Management](#)

[LAW / Public Contract](#)

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Bowker Subjects:

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General Subjects (BIC):

[PROJECT MANAGEMENT](#)

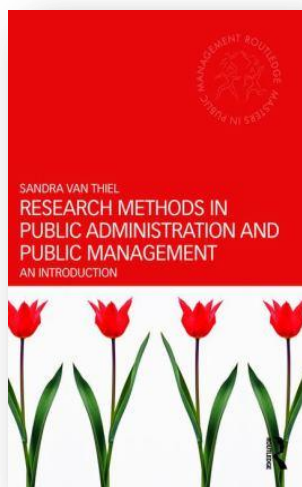
[CONTRACT LAW](#)

[PUBLIC ADMINISTRATION](#)

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Research Methods in Public Administration and Public Management

AN INTRODUCTION

Author: van Thiel, Sandra

ISBN-13: 978-0-415-65582-8

Thiel, Sandra van. (2014). *Research methods in public administration and public management : an introduction*. London: Routledge.

LC Call Number: JF1338 .A2 T477 2014 Central Library Reserve book

BDS SUMMARY

Research in public administration and public management has distinctive features that influence the choices and application of research methods. Periods of change and upheaval in the public sector provide ample opportunities and cases for research, but the standard methodologies for researching in the social sciences can be difficult to follow in the complex world of the public sector. In a dynamic political environment, the focus lies on solving social problems whilst also using methodological principles needed for doing scientifically sound research. This title represents a comprehensive guide to doing and using research in public management and administration.

Published: May 2014

BIOGRAPHICAL NOTE

Sandra van Thiel is a Professor of Public Management at Radboud University, Nijmegen, The Netherlands. From 2006-12 she was Associate Professor of Public Administration, Erasmus University, Rotterdam, and she has been a guest lecturer at Vaasa University, Finland and then Catholic University at Leuven, Belgium. She has published, edited and lectured extensively on Public Management and Public Administration, both in her native The Netherlands and internationally.

Published: January 2014

MAIN DESCRIPTION

Research in public administration and public management has distinctive features that influence the choices and application of research methods. Periods of change and upheaval in the public sector provide ample opportunities and cases for research, but the standard methodologies for researching in the social sciences can be difficult to follow in the complex world of the public sector. In a dynamic political environment, the focus lies on solving social problems whilst also using methodological principles needed for doing scientifically sound research. *Research Methods in Public Administration and Public Management* represents a comprehensive guide to doing and using research in public management and administration. It is impressively succinct but covering a wide variety of research strategies including among others: action research, hypotheses, sampling, case selection, questionnaires, interviewing, desk research, prescription and research ethics. This textbook does not bog the nascent researcher down in the theory but does provide numerous international examples and practical exercises to illuminate the research journey. Sandra Van Thiel guides us through the theory, operationalization and research design process before explaining the tools required to carry-out impactful research. This concise textbook will be core reading for those studying research methods and/or carrying out research on public management and administration.

Published: August 2013

REVIEW QUOTE

This invaluable book provides a wealth of practical advice and methodological insights. It draws from Professor van Thiel's extensive experience as a leading public administration scholar, and someone who is equally at home in undertaking research for theory testing, issue exploration, or policy development. The book contains numerous worked examples, case studies and a glossary, making it the ideal companion for the public administration researcher at whatever stage in their career. Professor Chris Skelcher, University of Birmingham, UK Writing methodology books in such a messy field as public administration is

difficult. Writing them for beginners is doubly difficult. Sandra van Thiel has overcome these difficulties to give us a book that is concise, accessible and comprehensive. She has also managed to treat the methodology wars within the field in a very even-handed way: even where I disagreed with her I found her account balanced and fair. Highly recommended. Christopher Pollitt, Emeritus Professor, Public Management Institute, Catholic University of Leuven, Belgium This book is long overdue. Studying and doing research in Public Administration and Public Management has become ever more popular in recent years. In doing that we utilize all modern research methodologies of the social sciences, as we should! But at the same time research in these areas poses unique problems and challenges. At last we finally have our own textbook which explicates these problems and demonstrates how to handle them, using inspiring examples of 'best practice' in public administration research. Prof. Dr. Werner Jann, Chair for Political Science, Administration and Organization, Faculty for Economics and Social Sciences, Potsdam University, Germany Sandra van Thiel has produced the solution for a problem faced by students and supervisors of research in public administration: how to make a rigorous exposition of research methods relevant to the investigation of problems in public policy and management. Embedded in the problems faced by public and related organisations, *Research Methods in Public Administration and Public Management* is a thorough, clear and focused exposition which will enable its readers to choose the right research strategy and carry out relevant and useful research. Norman Flynn, Centre for Financial and Management Studies, SOAS, University of London, UK Many scholars would argue that research in all the social sciences is essentially the same. Sandra Van Thiel demonstrates rather conclusively that there are special issues of research in public administration, and that our methods need to be considered in light of those issues. This is an extremely useful text for students embarking on investigating the workings of the public sector. B. Guy Peters, University of Pittsburgh, USA This introductory text on research methods has been carefully crafted for students of public administration and management. The book is comprehensive in its coverage, includes relevant cases, an up-to-date literature and sensible exercises all lucidly explained. It is an excellent addition to this quality series of texts in public management. John Halligan, Professor of Public Administration, ANZSOG Institute for Governance, Australia
Published: January 2014

[#65533;A] strength of the book, which truly sets it apart from general textbooks on social science research methods, is that the book is fully embedded within the field of public administration and public management. All chapters contain references, examples, and exercises that are explicitly about conducting research in public administration. The book thus provides an invaluable way of connecting undergraduate students to and embedding them in the world of public administration research [#65533;] Van Thiel's book [#65533;] is an asset for any undergraduate public administration course on research methods. In addition, its focus on the unique nature of our field of study is an important point of departure for introducing the field to undergraduate students. Between the lines, the book also invites a more advanced audience to reflect on the appropriateness of ongoing methodological developments given the unique characteristics of public administration research. *Public Administration Review*, Vol. 74, Issue 6 This invaluable book provides a wealth of practical advice and methodological insights. It draws from Professor van Thiel's extensive experience as a leading public administration scholar, and someone who is equally at home in undertaking research for theory testing, issue exploration, or policy development. The book contains numerous worked examples, case studies and a glossary, making it the ideal companion for the public administration researcher at whatever stage in their career. Professor Chris Skelcher, University of Birmingham, UK Writing methodology books in such a messy field as public administration is difficult. Writing them for beginners is doubly difficult. Sandra van Thiel has overcome these difficulties to give us a book that is concise, accessible and comprehensive. She has also managed to treat the methodology wars within the field in a very even-handed way: even where I disagreed with her I found her account balanced and fair. Highly recommended. Christopher Pollitt, Emeritus Professor, Public Management Institute, Catholic University of Leuven, Belgium This book is long overdue. Studying and doing research in Public Administration and Public Management has become ever more popular in recent years. In doing that we utilize all modern research methodologies of the social sciences, as we should! But at the same time research in these areas poses unique problems and challenges. At last we finally have our own textbook which explicates these problems and demonstrates how to handle them, using inspiring examples of "best practice" in public administration research. Prof. Dr. Werner Jann, Chair for Political Science, Administration and Organization, Faculty for Economics and Social Sciences, Potsdam University, Germany Sandra van Thiel has produced the solution for a problem faced by students and supervisors of research in public administration: how to make a rigorous exposition of research methods relevant to the investigation of problems in public policy and management. Embedded in the problems faced by public and related organisations, *Research Methods in Public Administration and Public Management* is a thorough, clear and focused exposition which will enable its readers to choose the right research strategy and carry out relevant and useful research. Norman Flynn, Centre for Financial and Management Studies, SOAS, University of London, UK Many scholars would argue that research in all the social sciences is essentially the same. Sandra Van Thiel demonstrates rather conclusively that there are special issues of research in public administration, and that our methods need to be considered in light of those issues. This is an extremely useful text for students embarking on investigating the workings of the public sector. B. Guy Peters, University of Pittsburgh, USA This introductory text on research methods has been carefully crafted for students of public administration and management. The book is comprehensive in its coverage, includes relevant cases, an up-to-date literature and sensible exercises all lucidly explained. It is an excellent addition to this quality series of texts in public management. John Halligan, Professor of Public Administration, ANZSOG Institute for Governance, Australia
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Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

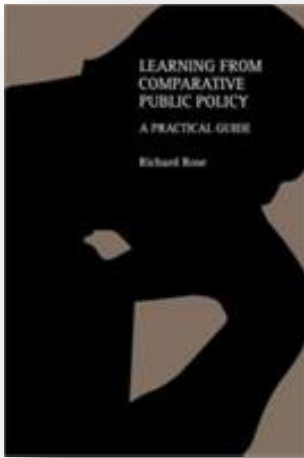
Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

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Learning from Comparative Public Policy

A PRACTICAL GUIDE

Author: [Rose, Richard](#)

ISBN-13: **978-0-415-31742-9**

Rose, R. (2005). *Learning from comparative public policy : a practical guide*. London: Routledge.

LC Call Number: JF51 .R535 2005 Central Library Reserve book

BACK COVER COPY

This textbook offers a fresh approach to the study of comparative politics and public policy. Instead of concentrating on why countries differ, *Learning From Comparative Public Policy* explores how countries can learn from each other about the success and failure of policy initiatives. With its theory and practise focus, the lively narrative analyses the cultural and resources problems involved in importing policies, and the roles of institutions, regulators, think tanks and experts. In addition to explaining the key tenets of policy analysis, the internationally renowned author offers a wide variety of international case-studies and useful boxes to highlight examples. Invaluable reading for students of public policy, for policy makers and practioners working in the public sector, the book's content includes: * learning from comparison * defining a problem and creating awareness * where to look for lessons * applying the policy model * the problems of importing models * using terms to evaluate future consequences.

Published: December 2005

BDS SUMMARY

Offering a new approach for students of comparative public policy, the author asks how countries can learn from each other about the successes and failures of policy initiatives. In addition to explaining the key tenets of policy analysis, the author also illustrates the theory with a variety of real examples.

Published: May 2004

LONG DESCRIPTION

This textbook offers a new approach for students of comparative public policy and comparative politics. Rather than concentrating solely on why countries differ, the author asks how countries can learn from each other about the success and failure of policy initiatives. In addition to explaining the key tenets of policy analysis, the author illustrates the theory with a wide variety of international case studies. "Comparative Public Policy "explains: - Which countries compare and why? - How national policy in one country is influenced by others - How policy learning and policy transfer work in practice - The cultural and resources problems of importing policies - The roles of institutions, regulators, think tanks and experts With its theory to practice focus, this book will be invaluable both for students of public policy and analysis and for policymakers and practitioners working in the public sector.

Published: November 2007

MAIN DESCRIPTION

This textbook offers a fresh approach to the study of comparative politics and public policy. Instead of concentrating on why countries differ, *Learning From Comparative Public Policy* explores how countries can learn from each other about the success and failure of policy initiatives. With its theory and practise focus, the lively narrative analyzes the cultural and resources problems involved in importing policies, and the roles of institutions, regulators, think tanks and experts. In addition to explaining the key tenets of policy analysis, the internationally renowned author offers a wide variety of international case studies and useful boxes to highlight examples. Invaluable reading for students of public policy, for policy makers and practioners working in the public sector, it includes: * learning from comparison* defining a problem and creating awareness* where to look for lessons* applying the policy model* the problems of importing models* using terms to evaluate

future consequences.
Published: May 2014

SHORT DESCRIPTION

In addition to explaining the key tenets of policy analysis, the author illustrates the theory with a wide variety of international case-studies.

Published: July 2009

TITLE SUMMARY

"Instead of concentrating on why countries differ, *Learning from Comparative Public Policy* explores how countries can learn from each other about the success and failure of policy initiatives. With its theory and practice focus, the lively narrative analyses the cultural and resources problems involved in importing policies, and the roles of institutions, regulators, think tanks and experts. In addition to explaining the key tenets of policy analysis, the internationally renowned author offers a wide variety of international case studies and useful boxes to highlight examples. Invaluable reading for students of public policy, for policymakers and practitioners working in the public sector."--BOOK JACKET.Title Summary field provided by Blackwell North America, Inc. All Rights Reserved

Sears Subjects:

[Economic policy](#)

[Social policy](#)

[Policy Sciences](#)

General Subjects (BISAC):

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[POLITICAL SCIENCE / General](#)

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[SOCIAL POLICY](#)

[ECONOMIC POLICY](#)

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[POLITICAL ECONOMY](#)

[POLITICS & GOVERNMENT](#)

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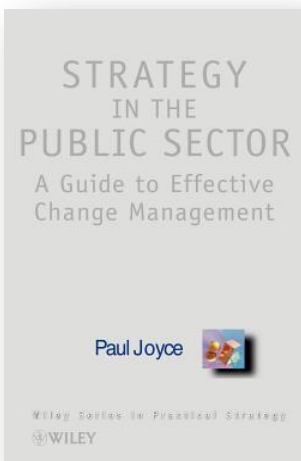
- 1 Understanding Programmes and Lessons
- 2 Creating Awareness of Problems
- 3 Where to Look for Lessons

Part 2 Venturing Home

- 4 Finding Out How a Programme Really Works
- 5 Turning Anecdotes into a Model

Part 3 Returning Home

- 6 Drawing Lessons; Applying a Model
- 7 Should a Lesson Be Adopted?
- 8 Can a Lesson Be Applied?
- 9 Increasing Chances of Success
- 10 Looking Ahead



Strategy in the Public Sector

A GUIDE TO EFFECTIVE CHANGE MANAGEMENT

Author: Joyce, Paul

ISBN-13: 978-0-471-89525-1

Joyce, P. (2000). *Strategy in the public sector : a guide to effective change management*. Chichester: John Wiley.

LC Call Number: JF1351 .J69 2000 Central Library Reserve book

BACK COVER COPY

The public sector is experiencing tremendous pressure for strategic change. Governments in many countries require public sector managers to be more responsive to the public and to deliver more value with constrained budgets. Members of the public also face change, and look to their public sector organisations to provide efficient and high quality service, while adapting their activities in a complex and dynamic world. *Strategy in the Public Sector* provides guidance to managers who have responsibility for delivering increased levels of efficiency and innovation ? and accountability. It shows how strategic changes can be made through realigning and increasing the capacity of the public sector organisation. It shows how managers are now handling strategic changes in the context of public policy, favouring pluralism of service delivery systems and partnership working. Based on the practical experience of managers in local government, central government, health services and education, the book presents insights, lessons and examples from many countries on both sides of the Atlantic that help bring about effective strategic change. *Strategy in the Public Sector* has been written for anyone who has a role in modernising the public sector and requires a practical guide in making strategic changes that are both responsive to the public need and sustainable.

Published: December 2010

BDS SUMMARY

This practical text is designed specifically for managers in public organizations. It meets a pressing need for concise, up-to-date information on the developments in strategic management in this field.

Published: April 2002

BIOGRAPHICAL NOTE

About the author Paul Joyce is professor of Strategic Management at the University of North London. He holds a PhD in local government and has worked in local government as a senior manager. He is currently director of the Management Research Centre at the University of North London and is involved in research on innovation in the public sector. His current research interest is centred on the way in which strategic management processes can be used to reinforce entrepreneurship and innovative management. He also works as a consultant in the public sector, for example, in the areas of strategic performance management and service developments and has published widely in that area.

Published: November 2011

DESCRIPTION FOR LIBRARY

"*Strategy in the Public Sector* provides guidance to managers who have responsibility for delivering increased levels of efficiency and innovation - and accountability. It shows how strategic changes can be made through realigning and increasing the capacity of the public sector organisation. It shows how managers are now handling strategic changes in the context of public policy, favouring pluralism of service delivery systems and partnership working." "Based on the practical experience of managers in local government, central government, health services and education, the book presents insights, lessons and examples from many countries of both sides of the Atlantic that help bring about effective strategic change." "*Strategy in the Public Sector* has been written for anyone who has a role in modernising the public sector and requires a practical guide in making strategic changes that are both responsive to the public need and sustainable."--BOOK JACKET.Title Summary field provided by Blackwell North America, Inc. All Rights Reserved

FLAP COPY

The aim of this series is to provide managers with books on strategy, strategic management and strategic change, which are helpful, practical, and provide guidance for the practical application of sound concepts in real situations. In this book the role of top managers in carrying through strategic change is highlighted throughout. Paul Joyce identifies and describes the key elements of strategic change and shows how public sector managers: prepare their organisations for strategic change lead strategic change make changes in an organisation's activities and resources involve the public, work with partners and create more open organisations

Published: December 2010

LONG DESCRIPTION

The public sector is experiencing tremendous pressure for strategic change. Governments in many countries require public sector managers to be more responsive to the public and to deliver more value with constrained budgets. Members of the public also face change, and look to their public sector organisations to provide efficient and high quality service, while adapting their activities in a complex and dynamic world. Strategy in the Public Sector provides guidance to managers who have responsibility for delivering increased levels of efficiency and innovation ? and accountability. It shows how strategic changes can be made through realigning and increasing the capacity of the public sector organisation. It shows how managers are now handling strategic changes in the context of public policy, favouring pluralism of service delivery systems and partnership working. Based on the practical experience of managers in local government, central government, health services and education, the book presents insights, lessons and examples from many countries on both sides of the Atlantic that help bring about effective strategic change. Strategy in the Public Sector has been written for anyone who has a role in modernising the public sector and requires a practical guide in making strategic changes that are both responsive to the public need and sustainable.

Published: January 2015

MAIN DESCRIPTION

The public sector is experiencing tremendous pressure for strategic change. Governments in many countries require public sector managers to be more responsive to the public and to deliver more value with constrained budgets. Members of the public also face change, and look to their public sector organisations to provide efficient and high quality service, while adapting their activities in a complex and dynamic world. Strategy in the Public Sector provides guidance to managers who have responsibility for delivering increased levels of efficiency and innovation and accountability. It shows how strategic changes can be made through realigning and increasing the capacity of the public sector organisation. It shows how managers are now handling strategic changes in the context of public policy, favouring pluralism of service delivery systems and partnership working. Based on the practical experience of managers in local government, central government, health services and education, the book presents insights, lessons and examples from many countries on both sides of the Atlantic that help bring about effective strategic change. Strategy in the Public Sector has been written for anyone who has a role in modernising the public sector and requires a practical guide in making strategic changes that are both responsive to the public need and sustainable.

Published: May 2013

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Published: August 2007

REVIEW QUOTE

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Published: September 2015

SHORT DESCRIPTION

There are a significant number of people studying or working in public sector management who need a practical guide to the field. Paul Joyce meets this demand by providing the most recent information and the latest developments in strategic management for public services managers.

Published: May 2013

Sears Subjects: [Public administration](#)

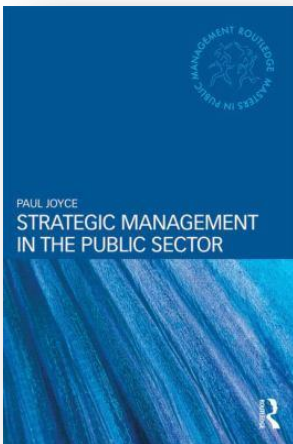
General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: [PUBLIC ADMINISTRATION](#)

General Subjects (BIC): [PUBLIC ADMINISTRATION](#)

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- Focus and Align
- Stabilising and Ensuring Targets are Achieved
- Involving the Public
- Partnership Working
- Opening Up
- In Touch with the Public
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Strategic Management in the Public Sector

Author: Joyce, Paul

ISBN-13: 978-0-415-52763-7

Joyce, P. (2015). *Strategic management in the public sector*. London: Routledge.

LC Call Number: JF1351 .J688 2015 Central Library Reserve book

BDS SUMMARY

Strategic management is widely seen as essential to the public services, leading to better performance and better outcomes for the public. In fact, the private sector idea of strategic management has become so powerful in the public sector that politicians and policy makers have begun to talk about the importance of the modern state being strategic - and we may be witnessing the emergence of the Strategic State. This book draws on experience and research from a range of countries and provides a theoretical understanding of strategic management that is grounded in the public sector.

Published: January 2015

LIBRARY OF CONGRESS SUMMARY

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Sears Subjects:

[Strategic Planning](#)

[Public administration](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Strategic Planning](#)

[POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects:

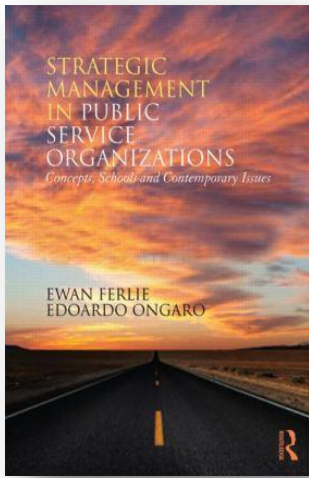
[PUBLIC ADMINISTRATION](#)

[STRATEGIC PLANNING](#)

General Subjects (BIC):

[BUSINESS STRATEGY](#)

[PUBLIC ADMINISTRATION](#)



Strategic Management in Public Service Organizations

CONCEPTS, SCHOOLS AND CONTEMPORARY ISSUES

Author: Ferlie, Ewan
Ongaro, Edoardo

ISBN-13: 978-0-415-85538-9

Ferlie, E. (2015). *Strategic management in public services organizations : concepts, schools and contemporary issues*. London: Routledge.

LC Call Number: JF1351 .F457 2015 Central Library Reserve book

URL: <https://www.dawsonera.com/readonline/9780203736432>

BDS SUMMARY

This text sets out to connect two traditionally disparate academic literatures of public services management and strategic management. The authors argue that some schools of strategic management are now of enhanced relevance for contemporary public services organizations, especially when considering the successive New Public Management reforms. This initial observation has important consequences for the requisite work practices, skills and knowledge bases of current public managers, as they will be increasingly asked to act as strategic as well as operational managers.

Published: February 2015

BIOGRAPHICAL NOTE

Ewan Ferlie is Professor of Public Services Management at King's College London, UK. He is also Hon Chair of the Society of Studies for Organizing in Health Care, a Learned Society. He has published widely in the field of public management change and reorganizing. Edoardo Ongaro is Professor of International Public Services Management at Northumbria University, UK. He is President of the European Group for Public Administration (EGPA) and editor of *Public Policy and Administration* since January 2015. He has published extensively in the field of comparative public management.

Published: August 2014

MAIN DESCRIPTION

Strategic Management in Public Services Organizations sets out to connect the two traditionally disparate academic literatures of public management and strategic management. The authors argue that some models of strategic management are now of enhanced relevance for contemporary public services organizations, especially when considering successive New Public Management reforms. This observation has important consequences for the requisite work practices, skills and knowledge bases of current public managers, as they are increasingly being asked to act as strategic as well as operational managers. *Strategic Management in Public Services Organizations* takes a strongly comparative and international perspective in addressing the fundamental issue of strategic management within diverse public administrative traditions. The impact of strategic management on the performance of public agencies is examined and it is argued that the appropriate use of strategic management models depends on the politico-administrative and cultural contexts of the public services organization in question, concluding that there is no single best way to strategically lead public organisations. This is an advanced textbook aimed at the postgraduate level, particularly students on MPAs and MBAs with a public sector option or MScs in Public Policy and Public Management.

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Published: December 2014

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Published: April 2017

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Published: January 2015

Sears Subjects:

[Administrative agencies](#)

[Strategic Planning](#)

[Public administration](#)

General Subjects (BISAC):

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[BUSINESS & ECONOMICS / Strategic Planning](#)

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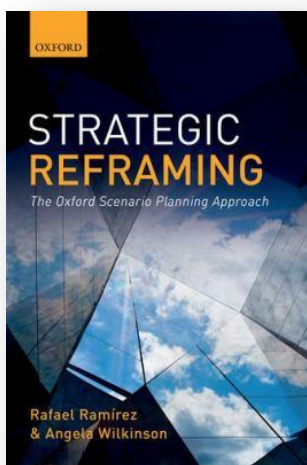
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[PUBLIC ADMINISTRATION](#)

[BUSINESS STRATEGY](#)

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- 2 Schools of Strategic Management and their Implications for Contemporary Public Services Organizations
- Part I From Structure to Culture
- 3 Further Proliferation of Schools of Strategic Management
- Part II The 1980s Onwards
- 4 Strategy as Process: A Review and Prospective Agenda
- 5 Strategy Making and Governance in The Third Sector
- 6 Framing the context: Managing strategically public services organisations in different politico-administrative 'houses'
- 7 Strategy and Performance
- 8 Strategic management, the quest for excellence, and the 'best practices' research in public management
- 9 Conclusion: Strategic management in the public sector as both 'science' and 'art and profession'



Strategic Reframing

THE OXFORD SCENARIO PLANNING APPROACH

Author: Ramírez, Rafael
Wilkinson, Angela
Ramírez, Rafael
Ramirez, Rafael

ISBN-13: 978-0-19-874569-3

LC Call Number: HD30.28 .R145 2016 Central Library Reserve book

BDS SUMMARY

This text provides clear information and guidance on how to do scenario planning to support strategy and public policy. The book describes the Oxford Scenario Planning Approach (OSPA), an intellectually rigorous and practical methodology.

Published: January 2016

BIOGRAPHICAL NOTE

Rafael Ramirez is Director of the Oxford Scenarios Programme and has pioneered work in organizational aesthetics; the interactive design of strategy; and how scenarios work. He was Visiting Professor of Scenarios and Corporate Strategy at Shell International 2000-2003 and Chairman of the World Economic Forum's Global Agenda Council of Strategic Foresight. Rafael holds a PhD from the Wharton School, speaks Spanish, English and French fluently, has lived in five countries, and has worked on scenarios and futures work in some 30 countries since 1980. Angela Wilkinson has contributed to over 100 futures studies and has directed several international multi-stakeholder scenario planning and foresight initiatives. She has over 30 years of analytical, managerial and consultancy experience, including board-level responsibility, honed in a wide range of organisations and international bodies, spanning the public and private sector. She is a member of the WEF's Global Strategic Foresight Community. Angela was Director of Futures Programmes, Smith School of Enterprise and Environment, and Director of Futures Research, James Martin Institute, University of Oxford. She spent nearly a decade in Shell's global scenario team. She has a Ph.D in Physics.

Published: August 2015

LONG DESCRIPTION

Traditional strategy assumes stability and predictability. Today's world is better characterised by turbulence, uncertainty, novelty and ambiguity - conditions that contribute to disruptive changes and trigger the search for new ways of coping. This book aims to become the premier guide on how to do scenario planning to support strategy and public policy. Co-authored by three experts in the field, the book presents The Oxford Scenario Planning Approach (OSPA). The approach is both intellectually rigorous and practical. Methodological choices and theoretical aspects in practice are detailed in reference to the relevant literatures and grounded in 6 case studies the authors have been involved with. The book makes several contributions to the field, centred on how learning with scenario planning is supported by re-framing and re-perception; how this iterative process can be embedded in corporate or government settings, and how it helps those that it supports to do well in today's world. The book is written in an accessible style and will be a useful introductory text as well as a useful guide for the more experienced scenario planning practitioner and scholar.

Published: August 2015

MAIN DESCRIPTION

Traditional strategy assumes stability and predictability. Today's world is better characterised by turbulence, uncertainty, novelty and ambiguity - conditions that contribute to disruptive changes and trigger the search for new ways of coping. This book aims to become the premier guide on how to do scenario planning to support strategy and public policy. Co-authored by three experts in the field, the book presents The Oxford Scenario Planning Approach (OSPA). The approach is both intellectually rigorous and practical. Methodological choices and theoretical aspects in practice are detailed in reference to the relevant literatures and grounded in 6 case studies the authors have been involved with. The book makes several contributions

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Published: October 2015

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Published: November 2015

REVIEW QUOTE

In a post- 9/11/financial crisis/geopolitically turbulent world, scenario planning has become more central than ever to the development and execution of successful corporate strategy. Strategic Reframing is the how to guide to effective use of scenario planning. I heartily recommend this compelling benchmark to anyone interested in seizing competitive advantage in an era of chronic volatility and ever-more rapid change.

Published: March 2016

I applaud your efforts to put scenario planning on a solid academic footing; the lack of such intellectual grounding is a notable weakness in this fine art drawn which is mostly drawn from practice.

Published: March 2016

"I applaud your efforts to put scenario planning on a solid academic footing; the lack of such intellectual grounding is a notable weakness in this fine art drawn which is mostly drawn from practice." -- Paul J.H. Schoemaker is an entrepreneur, researcher and speaker who was a Professor at the University of Chicago and the Wharton School for many years "Richard Normann would be proud to see how his ideas concerning scenario planning have been developed and adapted to present conditions. In turbulent times, reframing is a necessity, and fixed framing a threat. The future is a useful fiction indeed, and the authors show convincingly how to make use of it in knowledgeable management. This book encourages reflection and experimentation, and will interest theoreticians as well as practitioners." -- Barbara Czarniawska, Professor of Management Studies, University of Gothenburg "Scenario planning unlocks dynamic ways of thinking and forces strategists to confront and plan for the unanticipated twists and turns of the future. Turbulence, uncertainty, and ambiguity in our world are growing both in terms of amplitude and velocity. Rafael Ramírez & Angela Wilkinson lay out a usable and rigorous, structured toolbox to help chart a way forward in these conditions." -- David Levin, President and CEO of McGraw-Hill Education "In a post- 9/11/financial crisis/geopolitically turbulent world, scenario planning has become more central than ever to the development and execution of successful corporate strategy. Strategic Reframing is the how to guide to effective use of scenario planning. I heartily recommend this compelling benchmark to anyone interested in seizing competitive advantage in an era of chronic volatility and ever-more rapid change." -- Paul A. Laudicina, Chairman, Global Business Policy Council; Partner and Chairman Emeritus, A.T. Kearney

Published: April 2016

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Published: November 2016

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Published: March 2016

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Published: August 2015

Sears Subjects:

Business Planning

Business forecasting

Strategic Planning

General Subjects (BISAC):

BUSINESS & ECONOMICS / Strategic Planning

BUSINESS & ECONOMICS / Forecasting

Bowker Subjects:

STRATEGIC PLANNING

BUSINESS FORECASTING

BUSINESS PLANNING

General Subjects (BIC):

BUSINESS STRATEGY

ECONOMIC FORECASTING

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Strategic Management for the Public Services

Author: [Joyce, Paul](#)

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Joyce, P. (1999). *Strategic management for the public services*. Open University Press: Buckingham.

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BDS SUMMARY

Written for new and experienced managers, undergraduate and postgraduate students of the public services, this is an accessible introduction to the theory and practice of strategic management in the public sector.

Published: June 2008

BIOGRAPHICAL NOTE

Professor Paul Joyce is Director of the Management Research Centre at the University of North London. He has researched strategic management in both public and private sectors, has taught public services managers internationally, and formerly worked in local government.

Published: July 2012

MAIN DESCRIPTION

This is an introduction to the theory and practice of strategic management in the public sector. It provides an understanding of the theory of strategic management, introduces ideas which guide the effective practice of strategic management in the public services, and gives conceptual tools and material which can be used for planning and analysis. It also explores key issues for public sector managers including governance, involving the public, transformation strategies, managing crisis, and interorganizational strategic planning.

Published: September 2014

This is an accessible introduction to the theory and practice of strategic management in the public sector. It is written for new and experienced managers, undergraduate and postgraduate students of the public services. Strategic Management for the Public Services: * provides an understanding of the theory of strategic management * introduces ideas which guide the effective practice of strategic management in the public services (and which do not copy blindly private sector habits) * gives conceptual tools and material (in the form of worksheets) which can be used to carry out analysis and planning * explores key issues for public sector managers including governance, involving the public, transformational strategies, managing crisis, and interorganizational strategic planning * draws on research from various countries * examines how strategic management can be applied and developed to help improve the public services

Published: December 2005

SHORT DESCRIPTION

This is an accessible introduction to the theory and practice of strategic management in the public sector.

Published: July 2012

TITLE SUMMARY

"This is an introduction to the theory and practice of strategic management in the public sector. It is written for new and experienced managers, undergraduate and postgraduate students of the public services."--BOOK JACKET.Title Summary field provided by Blackwell North America, Inc. All Rights Reserved

Sears Subjects:

Public administration

Strategic Planning

General Subjects (BISAC):

POLITICAL SCIENCE / Public Affairs & Administration

BUSINESS & ECONOMICS / Strategic Planning

Bowker Subjects:

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BUSINESS STRATEGY

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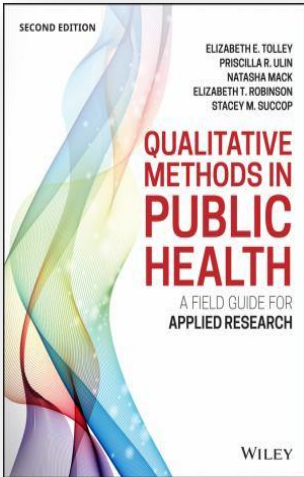
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Qualitative Methods in Public Health

A FIELD GUIDE FOR APPLIED RESEARCH



Author: Tolley, Elizabeth E.
Ulin, Priscilla R.
Robinson, Beth
Mack, Natasha
Succop, Stacey M.
International, Family Health
Robinson, Elizabeth T.

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BACK COVER COPY

THE NEW EDITION OF THE REAL-WORLD GUIDE TO CONDUCTING RIGOROUS QUALITATIVE RESEARCH
The revised and updated second edition of *Qualitative Methods in Public Health: A Field Guide for Applied Research* offers faculty, practitioners, and students a comprehensive handbook to conducting effective qualitative research in the public health arena. The text contains thorough reviews and accessible explanations of the rationale and workflow of the qualitative approaches presented. Step-by-step, the authors give clear-cut instructions on every phase of the research process including: focusing on a theory, study design, data collection, analysis, interpretation, writing, and dissemination. New to the second edition is a wealth of examples and applications from global health experts, cases specifically illustrating study design, web and mobile technologies, ideas for the mixing of methods, and recent innovations in dissemination. In addition, each chapter offers pedagogical tools to enrich teaching and learning. *Qualitative Methods in Public Health, Second Edition* presents: Guidelines for creating powerful qualitative studies and collecting the appropriate data Examples that show how to accurately transform data into words Lessons for merging qualitative and quantitative data that tell the whole story Ideas for mastering the logistics of consent, interviews, focus groups, and more Filled with practical strategies and approaches for employing qualitative research, the second edition of *Qualitative Methods in Public Health* is a must-have resource.

Published: March 2016

BDS SUMMARY

A real-world guide to conducting rigorous qualitative research, 'Qualitative Methods in Public Health' provides a practical orientation to conducting effective qualitative research in the public health sphere.

Published: May 2016

BIOGRAPHICAL NOTE

ELIZABETH E. TOLLEY is a senior scientist and Director of the Social and Behavioral Health Sciences division of FHI 360. PRISCILLA R. ULIN is retired from Family Health International (now FHI 360), where she was senior research scientist in the Social and Behavioral Sciences division. NATASHA MACK is a researcher in the Social and Behavioral Health Sciences division at FHI 360. ELIZABETH T. ROBINSON is the senior advisor for communications at the University of North Carolina at Chapel Hill's MEASURE Evaluation project. STACEY M. SUCCOP is a research associate in the Scientific Affairs department at FHI 360.

Published: March 2016

LONG DESCRIPTION

THE NEW EDITION OF THE REAL-WORLD GUIDE TO CONDUCTING RIGOROUS QUALITATIVE RESEARCH
The revised and updated second edition of *Qualitative Methods in Public Health: A Field Guide for Applied Research* offers faculty, practitioners, and students a comprehensive handbook to conducting effective qualitative research in the public health arena. The text contains thorough reviews and accessible explanations of the rationale and workflow of the qualitative

approaches presented. Step-by-step, the authors give clear-cut instructions on every phase of the research process including: focusing on a theory, study design, data collection, analysis, interpretation, writing, and dissemination. New to the second edition is a wealth of examples and applications from global health experts, cases specifically illustrating study design, web and mobile technologies, ideas for the mixing of methods, and recent innovations in dissemination. In addition, each chapter offers pedagogical tools to enrich teaching and learning. *Qualitative Methods in Public Health, Second Edition* presents: Guidelines for creating powerful qualitative studies and collecting the appropriate data Examples that show how to accurately transform data into words Lessons for merging qualitative and quantitative data that tell the whole story Ideas for mastering the logistics of consent, interviews, focus groups, and more Filled with practical strategies and approaches for employing qualitative research, the second edition of *Qualitative Methods in Public Health* is a must-have resource.

Published: May 2016

LIBRARY OF CONGRESS SUMMARY

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Published: December 2015

MAIN DESCRIPTION

Qualitative Methods in Public Health: A Field Guide for Applied Research, 2nd Edition provides a practical orientation to conducting effective qualitative research in the public health sphere. With thorough examination and simple explanations, this book guides you through the logic and workflow of qualitative approaches, with step-by-step guidance on every phase of the research. Students learn how to identify and make use of theoretical frameworks to guide your study, design the study to answer specific questions, and achieve their research goals. Data collection, analysis, and interpretation are given close attention as the backbone of a successful study, and expert insight on reporting and dissemination helps you get your work noticed. This second edition features new examples from global health, including case studies specifically illustrating study design, web and mobile technologies, mixed methods, and new innovations in information dissemination. Pedagogical tools have been added to help enhance your understanding of research design and implementation, and extensive appendices show you how these concepts work in practice. Qualitative research is a powerful tool for public health, but it's very easy to get it wrong. Careful study design and data management are critical, and it's important to resist drawing conclusions that the data cannot support. This book shows you how to conduct high-quality qualitative research that stands up to review.

Published: July 2015

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answer specific questions, and achieve their research goals. Data collection, analysis, and interpretation are given close attention as the backbone of a successful study, and expert insight on reporting and dissemination helps you get your work noticed. This second edition features new examples from global health, including case studies specifically illustrating study design, web and mobile technologies, mixed methods, and new innovations in information dissemination. Pedagogical tools have been added to help enhance your understanding of research design and implementation, and extensive appendices show you how these concepts work in practice. Qualitative research is a powerful tool for public health, but it's very easy to get it wrong. Careful study design and data management are critical, and it's important to resist drawing conclusions that the data cannot support. This book shows you how to conduct high-quality qualitative research that stands up to review.

Published: August 2015

SHORT DESCRIPTION

Qualitative Methods in Public Health: A Field Guide for Applied Research, 2nd Edition provides a practical orientation to conducting effective qualitative research in the public health sphere.

Published: July 2015

Sears Subjects:

[Public health_Research](#)

[Qualitative Research](#)

General Subjects (BISAC):

[MEDICAL / Public Health](#)

[SOCIAL SCIENCE / Research](#)

Bowker Subjects:

[QUALITATIVE RESEARCH](#)

[PUBLIC HEALTH_RESEARCH](#)

General Subjects (BIC):

[PUBLIC HEALTH & PREVENTIVE MEDICINE](#)

[SOCIAL RESEARCH & STATISTICS](#)

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Administrative Reforms and Democratic Governance

Editor: Eymeri-Douzans, Jean-Michel
Pierre, Jon

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Format: **Digital** (delivered electronically)

URL: <http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9780203820339>

BIOGRAPHICAL NOTE

Jon Pierre is Professor in Political Science at the University of Gothenburg, Sweden, and adjunct professor at University of Pittsburgh. He held a Chair in Politics at the University of Strathclyde between 1996 and 1999 and has held visiting scholarships or professorships in Hong Kong, Canberra, Montevideo and Nuffield College. In 2006, the Swedish Science Council awarded him a "long-term support for leading scholars". He is the author, co-author, editor or co-editor of twenty books including (ed) *Debating Governance* (Oxford University Press), *Governance, Politics and the State* (with B. Guy Peters, Palgrave, 2000), *Handbook of Public Administration* (Sage, 2003) and *Handbook of Public Policy* (Sage, 2006 (both co-edited with B. Guy Peters)). He has published more than 70 chapters in edited volumes and 30 articles in peer-reviewed journals, mainly in the field of public administration and urban politics. He is a former editor of *Governance* and serves on eight journal editorial boards. Jean-Michel Eymeri-Douzans is Professor of Political Science at the interdisciplinary Institute of Political Studies (IEP) of Toulouse (south-west of France, second French city as regards the academia and number of students). In Toulouse, he has several managerial and research responsibilities: he is director of the research centre of the Institute, the Laboratory of the Social Sciences of Polity (LaSSP), director of the Master "Consultancy-Expertise-Public Action", chairman of the permanent Academic Recruitment Board of the Institute, member of the Board of Governors, of the Scientific Council, of the Council of the Doctoral School, etc.

Published: December 2012

MAIN DESCRIPTION

After a quarter of a century of implementation of New Public Management (NPM) reform strategies, this book assesses the major real outcomes of these reforms on states and public sectors, at both the organisational level and a more political level.

Published: April 2014

After a quarter of a century of implementation of New Public Management (NPM) reform strategies, this book assesses the major real outcomes of these reforms on states and public sectors, at both the organisational level and a more political level. Unlike most previous accounts of reform, this book looks at how reform has changed the role of the public administration in democratic governance. Featuring case studies on the UK, Germany, France, Norway, Ireland, Switzerland, Scandinavia, Post communist states, Mexico, South Korea, Turkey and the European Commission, and focusing on two issues this book: Examines the significant variations in the "trajectories" of administrative reform among West European countries on the basis of empirically rooted research on different national case studies. Assesses the extent to which these "constitutive" public policies have affected the institutions of government and the governing processes of our democratic occidental states and ask how have NPM-inspired programs, with their exclusive focus on managerialist objectives and instruments, challenged the political and democratic nature of public administration? Looking at the broader issues relating to the current recompositions of democratic states, this book will be of interest to students and scholars of all matters relating to public administration and governance within political science, management, public law, sociology, contemporary history, and cultural studies.

Published: December 2010

Sears Subjects:

Europe_Politics and government

Comparative government

Civil Service Reform

Administrative agencies

Organizational change

General Subjects (BISAC):

POLITICAL SCIENCE / World / European

POLITICAL SCIENCE / Comparative Politics

POLITICAL SCIENCE / Public Affairs & Administration

BUSINESS & ECONOMICS / Organizational Development

Bowker Subjects:

ORGANIZATIONAL CHANGE

ADMINISTRATIVE AGENCIES

CIVIL SERVICE REFORM

COMPARATIVE GOVERNMENT

EUROPE_POLITICS AND GOVERNMENT

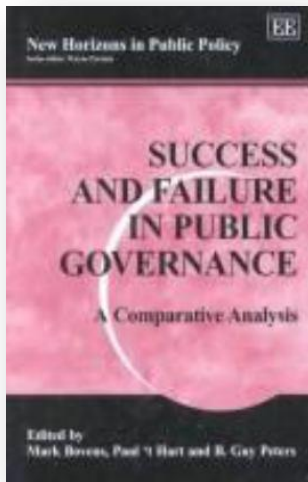
General Subjects (BIC):

POLITICS & GOVERNMENT_EUROPE

COMPARATIVE POLITICS

PUBLIC ADMINISTRATION

ORGANIZATIONAL THEORY & BEHAVIOUR



Success and Failure in Public Governance

A COMPARATIVE ANALYSIS

Editor: Bovens, Mark
Peters, B. Guy

Author: Hart, Paul

ISBN-13: 978-1-84064-088-5

LC Call Number: JN94.A792 P53 2001 Central Library Reserve book

Bovens, M. A. (2001). *Success and failure in public governance : a comparative analysis*. Cheltenham, UK : Edward Elgar.

BDS SUMMARY

The contributors analyse and evaluate the success and failure of four policies in six European countries, namely France, Germany, the Netherlands, the UK, Spain and Sweden, which produced considerable variety in policy approaches and outcomes. *Published: August 2002*

BIOGRAPHICAL NOTE

Edited by Mark Bovens, Professor of Public Administration, Utrecht School of Governance, Utrecht University, the Netherlands, Paul 't Hart, Professor, Utrecht School of Governance, Utrecht University, the Netherlands and B. Guy Peters, Maurice Falk Professor, University of Pittsburgh, US
Published: November 2016

MAIN DESCRIPTION

Taking four particular policy areas as points of entry, namely steel, health care, finance, and the blood supply as it relates to HIV management, Bovens (public administration, Utrecht School of Governance, the Netherlands) and Peters (American government, U. of Pittsburgh, USA) present articles that comparatively explore the success or failure of policy making in six Western European nations. Each of the aforementioned policy areas is provided its own separate section, each of which provides an overview of the issue and separate chapters looking at the efforts of France, Germany, the Netherlands, the United Kingdom, Spain, and Sweden to manage policy. The structure of the work is designed for readers to question theoretical assumptions about policy formation and test those assumptions against success and failure in particular countries. Also included are introductory and concluding chapters that provide general overviews of the topic and preliminary conclusions on patterns of governance. c. Book News Inc.
Published: April 2008

Why do some policies succeed so well while others, in the same sector or country, fail dramatically? The aim of this book is to answer this question and provide systematic research on the nature, sources and consequences of policy failure. The expert contributors analyse and evaluate the success and failure of four policy areas (Steel, Health Care, Finance, HIV and the Blood Supply) in six European countries, namely France, Germany, the Netherlands, the UK, Spain and Sweden. The book is therefore able to compare success and failure across countries as well as policy areas, enabling a test of a variety of theoretical assumptions about policy making and government. The book also sheds more light on the legitimacy of governance in Western Europe and goes beyond understanding the concepts of success and failure to explaining their genesis empirically. *Success and Failure in Public Governance* will be of interest to academics and researchers of political science, public policy and public administration as well as to practitioners of public policy.
Published: October 2015

Why do some policies succeed well while others, in the same sector or country, fail dramatically? The aim of this work is to answer this question and provide systematic research on the nature, sources and consequences of policy failure. It explores

four policies in six European countries.

Published: October 2014

REVIEW QUOTE

'Success and Failure in Public Governance fills a void . . . This valuable book should . . . prompt research that moves away from the present, somewhat static, institutional analysis toward studies that focus on political actors and their crafting of strategies that more or less successfully meet policy challenges that always contain a poisonous mixture of programmatic and political problems, given the prevailing political and institutional constraints.'

Published: November 2016

Sears Subjects:

Europe_Politics and government

Financial institutions

Medical policy

Steel industry_Europe

Political Planning

General Subjects (BISAC):

POLITICAL SCIENCE / World / European

BUSINESS & ECONOMICS / Industries / Financial Services

MEDICAL / Health Policy

TECHNOLOGY & ENGINEERING / Technical & Manufacturing Industries & Trades

POLITICAL SCIENCE / Public Policy / General

Bowker Subjects:

POLITICAL PLANNING

STEEL INDUSTRY AND TRADE_EUROPE

MEDICAL POLICY

FINANCIAL INSTITUTIONS

EUROPE_POLITICS AND GOVERNMENT

General Subjects (BIC):

POLITICS & GOVERNMENT_EUROPE

FINANCIAL SERVICES INDUSTRY

CENTRAL GOVERNMENT POLICIES

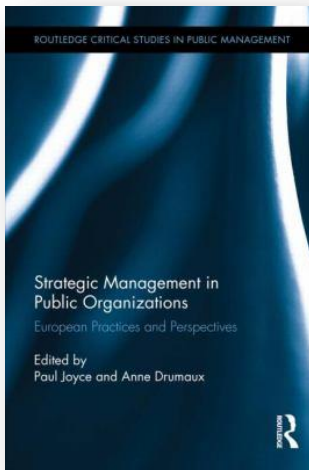
PUBLIC HEALTH & PREVENTIVE MEDICINE

MANUFACTURING INDUSTRIES

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Strategic Management in Public Organizations

EUROPEAN PRACTICES AND PERSPECTIVES

Editor: Joyce, Paul
Drumaux, Anne

ISBN-13: 978-0-415-72987-1

Joyce, P. (2014). *Strategic management in public organizations : European practices and perspectives*. New York: Routledge.

LC Call Number: JN94 .A58 S776 2014 Central Library Reserve book

BDS SUMMARY

This title offers a wide-ranging survey and assessment of strategic management practices at various levels of government and public service in European countries. It shows that strategic management is much more than a management tool imported from the private sector - it has become a key element of public management reforms, and European governments at all levels are developing 'strategic state' characteristics. *Published: July 2014*

LIBRARY OF CONGRESS SUMMARY

"Strategic Management in Public Organizations: European Practices and Perspectives offers the first wide-ranging survey and assessment of strategic management practices at various levels of government and public service in European countries. It shows that strategic management is much more than a management tool imported from the private sector - it has become a key element of public management reforms, and European governments at all levels are developing 'strategic state' characteristics. Written by leading European experts on strategic management in the public sector and in government, this book presents evaluations and analysis based on empirical investigations. Its chapters cover strategic management at different levels of government, explore the roles of different players, and incorporate theory and practice, with opening and concluding chapters by the editors that provide an overview of strategic management in the public services and a cross-societal discussion of practices, reforms, and lessons. The book reflects not only developments in strategic management practices in the European public sector, but also the increasing importance of strategic capabilities for the modernization of public governance. This book is ideal for students in postgraduate management courses (MPA, MSc, or MBA) in Europe and elsewhere"-- *Published: May 2014*

MAIN DESCRIPTION

Strategic Management in Public Organizations: European Practices and Perspectives offers the first wide-ranging survey and assessment of strategic management practices at various levels of government and public service in European countries. It shows that strategic management is much more than a management tool imported from the private sector - it has become a key element of public management reforms, and European governments at all levels are developing 'strategic state' characteristics. Written by leading European experts on strategic management in the public sector and in government, this book presents evaluations and analysis based on empirical investigations. The book covers strategic management at different levels of government, explore the roles of different players, and incorporate theory and practice, with opening and concluding chapters by the editors that provide an overview of strategic management in the public services and a cross-societal discussion of practices, reforms, and lessons. It reflects not only developments in strategic management practices in the European public sector, but also the increasing importance of strategic capabilities for the modernization of public governance. This book is ideal for students in postgraduate management courses (MPA, MSc, or MBA) in Europe and elsewhere.

Published: January 2014

Strategic management has often been seen as theoretically 'incompatible' with the political and bureaucratic character of public organizations. At the practical level, there is an increasing absorption of strategic management models in government and public services across Europe - and not without some pitfalls. Taking into account the political dimensions, not least the relationship between elected politicians on one hand and civil servants and public managers on the other, this book demonstrates the confusion and complexity surrounding the interaction between democracy, policy making, and strategic management, and offers requirements for effective strategic management within public organizations. The chapters cover

central government, local government, and network organizations, exploring theory and practice. The opening and concluding chapters by the editors provide an overview of strategic management in the public services and a cross-societal discussion of practices, reforms, and lessons. Together the contributions in this book build a theory of strategic management in government organizations grounded in European perspectives and research.

Published: July 2013

Sears Subjects:

Europe_Politics and government

Comparative government

Administrative agencies

Strategic Planning

Public administration

General Subjects (BISAC):

POLITICAL SCIENCE / World / European

POLITICAL SCIENCE / Comparative Politics

POLITICAL SCIENCE / Public Affairs & Administration

BUSINESS & ECONOMICS / Strategic Planning

Bowker Subjects:

PUBLIC ADMINISTRATION

STRATEGIC PLANNING

ADMINISTRATIVE AGENCIES

COMPARATIVE GOVERNMENT

EUROPE_POLITICS AND GOVERNMENT

General Subjects (BIC):

POLITICS & GOVERNMENT_EUROPE

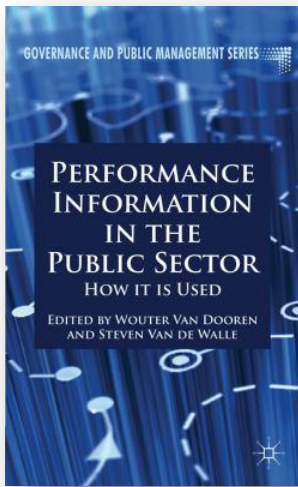
COMPARATIVE POLITICS

PUBLIC ADMINISTRATION

BUSINESS STRATEGY

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 - 7 Managerial Strategies, Structure and Performance in Public Networks Cristofolio, Maccio
 - 8 Strategic Territorial Governance in France: Cultural Events
- Part 3 Strategic Management in Central Government
 - 9 An Overview of the State of Research
 - 10 Budgetary Reforms and Strategic Management
 - 11 LOLF and the Emergence of the Strategic State in France
 - 12 Strategic Management in Danish Central Administration
 - 13 Strategic Management in the Public Services of Turkey
 - 14 A Comparison of Political Regimes and Strategic Management Implementation
- Part 4 Strategic Management in Local Government
 - 15 Finnish Municipalities
 - 16 Political Leaders and Administrators
 - 17 Is Strategic Management an Effective Prerequisite for Performance Management: Comparison between Different Italian Local Governments
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Performance Information in the Public Sector

HOW IT IS USED

Editor: Van Dooren, Wouter
Van de Walle, Steven

ISBN-13: 978-0-230-30912-8

Dooren, W. v. (2011). *Performance information in the public sector : how it is used*. Basingstoke: Palgrave Macmillan.

LC Call Number: JF1525 .P67 P473 2011 Central Library Reserve book

Read Online on DawsonEra URL: <https://www.dawsonera.com/readonline/9781137105417>

BDS SUMMARY

An insightful book analysing whether and how politicians, public officials and citizens actually use the public sector performance information at their disposal in everyday decision-making.

Published: March 2011

DESCRIPTION FOR BOOKSTORE

An insightful book analyzing whether and how politicians, public officials and citizens actually use the public sector performance information at their disposal in everyday decision-making

Published: February 2011

LONG DESCRIPTION

As recommended by USA Today and excerpted in RollingStone.com! More than 40 years after breaking up, the Beatles remain the biggest-selling and most influential group in the history of popular music. Fans endlessly replay their songs, craving more, while thousands of cover versions of their songs have been recorded or performed by artists. Band biographies, pop music histories, song books, and academic titles clutter shelves on the Fab Four. But never has there been a definitive guide to the finest songs of The Beatles after they called it quits. *Still the Greatest* is a love song to the songwriting and recording achievements of Paul, John, George, and Ringo after each struck out on his own. In this creative history, Jackson selects the best songs by each in his solo career and organizes them into fantasy albums they might have formed had the legendary group stayed together. This romp through the post-Beatle history of each artist delves into the circumstances behind the composition, recording, and reception of each work, offering a refreshing take on how spectacular much of the Beatles' second act truly is. Jackson assesses the over 70 albums and 900 songs they collectively released, selecting the crème de la crème of their output. *Still the Greatest* brims with facts (release dates, writing and performing credits, and information about production techniques) and insightful analyses of the music and lyrics. In telling the stories behind the songs, Jackson recounts the remarkable influence the Post Fab Four continued to have long after the big split. Both a handy reference and an engrossing cover-to-cover read, *Still the Greatest* is an invaluable companion for those who thought it all ended with their 1970 album *Let It Be*.

Published: November 2013

MAIN DESCRIPTION

Combining practical experience with academic analysis this book explores the social and organizational dynamics of performance indicators. It moves beyond the technicalities of measurement and indicators and looks at how performance information is changing the public sector. *Published: August 2014*

Combining practical experience with academic analysis this book explores the social and organizational dynamics of performance indicators. It moves beyond the technicalities of measurement and indicators and looks at how performance

information is changing the public sector.

Published: May 2009

REVIEW QUOTE

'This book is a landmark in helping move discussion of performance information beyond issues mainly of design to consider also whether and how information is used by public organisations and broader stakeholders. The editors are to be commended for bringing together a range of material by international experts in one place in a well written book that is accessible to both academics and policymakers.' - Oliver James, Professor of Political Science, University of Exeter, UK 'Most social science work on the burgeoning industry of public service performance indicators concentrates on critiques of the validity or reliability of the numbers. But we know much less about how performance numbers are actually used in public sector organizations. This timely book gives us some intriguing answers to that question.' - Christopher Hood, Gladstone Professor of Government, University of Oxford, UK 'Performance has become the public management mantra of our time. For those of us with a particular concern to improve the quality of life for the poor it offers a ray of hope that we might focus our frequently stumbling efforts at public sector reform on a concrete outcome. But at the same time, we sense that there are some risks in this new certainty. Using performance information to inform public sector decisions concerning resource allocation, and to improve efficiency in resource usage is a widely shared goal - but simply measuring performance and then announcing the results can create an illusion of transparency and robust action, while in reality distracting attention from fixing the underlying managerial and political dysfunction. This book has opened a window into the fascinating real world of performance information and its use. It is ideal reading for practitioners and theoreticians as it balances appropriate scepticism with some practical ways forward. It will contribute to practical improvements in public sector policy, and a much-needed and deeper debate on a crucial topic.' - Nick Manning, Manager, Public Sector and Governance, Latin America and the Caribbean Region, World Bank, Washington DC, USA 'The editors Van Dooren and Van de Walle have made an important contribution to the literature on the use of performance information in the public sector. The book will primarily be of interest to academics and students of public management, and performance measurement in particular, with much food for thought provided by the material included. There is much in the book of interest to the policy-maker also. All in all, a most welcome addition to the literature.' - Richard Boyle, Institute of Public Administration, Dublin, Public Administration vol. 88 'Performance' is like 'coordination' or 'transparency' - everybody is in favour and you cannot seriously argue against it. But if it is so popular, why is it so difficult to measure and to draw managerial or political conclusions from this kind of information? This book offers theoretical insights from sociology, political and management science, and practical experiences from all over the world in order to explain how and especially why performance measurement is used, or more often not used, and how this state of affairs could be improved. It is by now a widely used textbook and a paperback edition is therefore highly appreciated.' - Werner Jann, Professor for Political Science, Administration and Organization at the Faculty of Economics and Social Sciences at Potsdam University, Germany

Published: January 2016

'Most social science work on the burgeoning industry of public service performance indicators concentrates on critiques of the validity or reliability of the numbers. But we know much less about how performance numbers are actually used in public sector organizations. This timely book gives us some intriguing answers to that question.' - Christopher Hood, Gladstone Professor of Government, University of Oxford, UK 'Performance has become the public management mantra of our time. For those of us with a particular concern to improve the quality of life for the poor it offers a ray of hope that we might focus our frequently stumbling efforts at public sector reform on a concrete outcome. But at the same time, we sense that there are some risks in this new certainty. Using performance information to inform public sector decisions concerning resource allocation, and to improve efficiency in resource usage is a widely shared goal - but simply measuring performance and then announcing the results can create an illusion of transparency and robust action, while in reality distracting attention from fixing the underlying managerial and political dysfunction. This book has opened a window into the fascinating real world of performance information and its use. It is ideal reading for practitioners and theoreticians as it balances appropriate scepticism with some practical ways forward. It will contribute to practical improvements in public sector policy, and a much-needed and deeper debate on a crucial topic.' - Nick Manning, Manager - Public Sector and Governance, Latin America and the Caribbean Region, World Bank, Washington DC, USA 'The editors Van Dooren and Van de Walle have made an important contribution to the literature on the use of performance information in the public sector. The book will primarily be of interest to academics and students of public management, and performance measurement in particular, with much food for thought provided by the material included. There is much in the book of interest to the policy-maker also. All in all, a most welcome addition to the literature.' - Richard Boyle, Institute of Public Administration, Dublin, Public Administration vol. 88

Published: February 2011

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Sears Subjects:

[Government Productivity](#)

[Administrative agencies](#)

[Public administration](#)

General Subjects (BISAC):

POLITICAL SCIENCE / General

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

PUBLIC ADMINISTRATION

ADMINISTRATIVE AGENCIES

GOVERNMENT PRODUCTIVITY

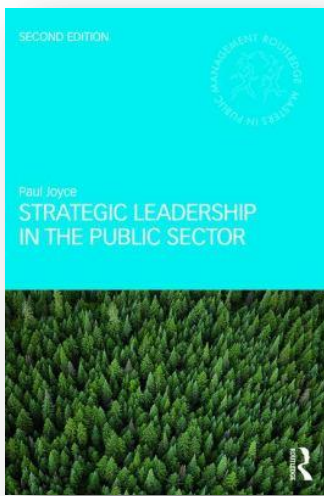
General Subjects (BIC):

POLITICS & GOVERNMENT

PUBLIC ADMINISTRATION

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Strategic Leadership in the Public Sector

Author: Joyce, Paul

ISBN-13: 978-1-138-95936-1

Joyce, P. (2017). *Strategic Leadership in the public sector*. London: Routledge.

LC Call Number: JF1525 .L4 J69 2017 Central Library Reserve book

BDS SUMMARY

Providing insights into useful approaches and techniques for strategic leaders, 'Strategic Leadership in the Public Services' covers topics such as the nature of leaders and how leaders lead.

Published: July 2011

BIOGRAPHICAL NOTE

Paul Joyce is Visiting Professor at Leeds Beckett University, UK, an Affiliated Researcher in the Department of Public Management at the Solvay Brussels School of Economics and Management, Belgium and an Associate at the Institute of Local Government Studies, University of Birmingham, UK.

Published: February 2016

MAIN DESCRIPTION

In good times and bad, in the different situations of renewal, crisis, and chronic resource constraints, the strategic leadership of public services is crucial. Good leaders are essential in helping the public sector to adapt and solve wicked problems, and they are also integral to the reform and modernization of public governance. This new edition of "Strategic Leadership in the Public Sector" continues to provide insights into useful approaches and techniques for strategic leaders, looking at: what is expected of leaders competency frameworks leadership theories techniques and processes of strategic leadership leading strategic change the strategic state emerging leadership challenges. Replete with real-world case studies and examples, and including new material from the USA, Canada, Australia, Europe and India, plus an appendix with practical worksheets, the book gives students a truly international outlook on the subject and offers a clear understanding of the significance of leadership, strategic management and public services reform. This textbook represents essential reading for postgraduate students on public management degrees and aspiring or current public managers."

Published: March 2016

In good times and bad, in the different situations of renewal, crisis, and chronic resource constraints, the strategic leadership of public services is crucial. Good leaders are essential in helping the public sector to adapt and solve 'wicked' problems, and they are also integral to the reform and modernization of public governance. This new edition of Strategic Leadership in the Public Sector continues to provide insights into useful approaches and techniques for strategic leaders, looking at: what is expected of leaders competency frameworks leadership theories techniques and processes of strategic leadership leading strategic change the strategic state emerging leadership challenges. Replete with real-world case studies and examples, and including new material from the USA, Canada, Australia, Europe and India, plus an appendix with practical worksheets, the book gives students a truly international outlook on the subject and offers a clear understanding of the significance of leadership, strategic management and public services reform. This textbook represents essential reading for postgraduate students on public management degrees and aspiring or current public managers.

Published: August 2016

REVIEW QUOTE

'Paul Joyce demonstrates evidence that leaders need to be intelligent, social, and ethical. He re-frames strategic leadership substantially: not organizations, but governance; not followers, but citizens; not from the top, but as a mediator. This book will certainly affect the behaviour of many leaders.' - Geert Bouckaert, President of the International Institute of

Administrative Sciences, KU Leuven, Belgium 'The question of leadership in the public sector has never been addressed in a publication with such clear methodological, bibliographic references. This book is a resource for academics and professionals, helping them to go beyond the generalities failing to seriously address this fundamental issue in our public organizations.' - Professor Robert Fouchet, Director of Publications at the International Institute of Administrative Sciences & Director of Research at the Institute of Public Management and Territorial Governance, Aix Marseille University, France 'A compelling read that is both academically rigorous and accessible. Paul Joyce's reflections on leadership and strategy in the public sector provide new insights for policy makers and students alike.' -Dr Richard Boyle, Head of Research, Institute of Public Administration, Ireland 'Strategy is important but often filled with buzzwords and hype. This thoughtful book gives an excellent overview of relevant theories and practical tools for public sector managers as well as for postgraduate and executive Master's students in public administration and management.' - Åge Johnsen, Professor of Public Policy, Oslo and Akershus University College of Applied Sciences, Norway
Published: August 2016

Sears Subjects:

[Public administration](#)

[Strategic Planning](#)

[Leadership](#)

General Subjects (BISAC):

[POLITICAL SCIENCE / Public Affairs & Administration](#)

[BUSINESS & ECONOMICS / Strategic Planning](#)

[BUSINESS & ECONOMICS / Leadership](#)

Bowker Subjects:

[LEADERSHIP](#)

[STRATEGIC PLANNING](#)

[PUBLIC ADMINISTRATION](#)

General Subjects (BIC):

[PUBLIC ADMINISTRATION](#)

[BUSINESS STRATEGY](#)

[MANAGEMENT: LEADERSHIP & MOTIVATION](#)

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- 2 The Competent Leader
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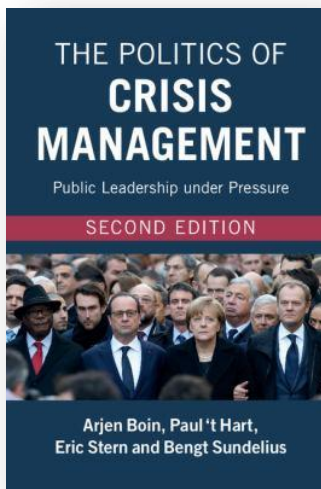
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- 7 Strategic issue management
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Appendix 1 Strategy Workbook

Appendix 2 'Silent Planning' Exercise for SMG: Generating Ideas for Action



The Politics of Crisis Management

PUBLIC LEADERSHIP UNDER PRESSURE

Author: Boin, Arjen
't Hart, Paul
Stern, Eric
Sundelius, Bengt

ISBN-13: 978-1-107-54425-3

LC Call Number: JF1525 .C74 B65 2017 Central Library Reserve book

BDS SUMMARY

The authors examine how leaders deal with the strategic challenges they face, the political risks and opportunities they encounter, the errors they make, the pitfalls they need to avoid, and the paths away from crisis they may pursue. The book offers an invaluable multidisciplinary perspective.

Published: October 2005

DESCRIPTION FOR BOOKSTORE

Modern societies are regularly confronted with complex and critical episodes such as financial breakdowns, terrorism, natural disasters and cyber threats, which pose difficult challenges to governments. Featuring updated coverage and examples, this new edition describes the challenges of crisis management and offers an approach to understand and prepare for them.

Published: June 2016

DESCRIPTION FOR LIBRARY

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Published: June 2016

LIBRARY OF CONGRESS SUMMARY

"Crisis management has become a defining feature of contemporary governance. In times of crisis, communities and members of organizations expect their leaders to minimize the impact, while critics and bureaucratic competitors make use of social media to blame incumbent rulers and their policies. In this extreme environment, policymakers must somehow establish a sense of normality, and foster collective learning from the crisis experience. In the new edition of this uniquely comprehensive analysis, the authors examine how strategic leaders deal with the challenges they face, the political risks and opportunities they encounter, the pitfalls they must avoid, and the paths towards reform they may pursue. The book is grounded in decades of collaborative, cross-national and multidisciplinary case study research and has been updated to include new insights and examples from the last decade. This is an original and important contribution from experts in public policy and international security"--

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Published: June 2016

SHORT DESCRIPTION

A newly updated edition of a concise and evidence-based approach to strategic crisis leadership.

Published: June 2016

Sears Subjects:

[Crisis management](#)

General Subjects (BISAC):

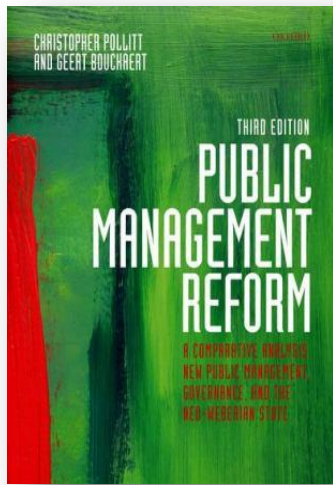
[BUSINESS & ECONOMICS / Decision-Making & Problem Solving](#)

Bowker Subjects:

[CRISIS MANAGEMENT](#)

General Subjects (BIC):

[MANAGEMENT DECISION MAKING](#)



Public Management Reform

A COMPARATIVE ANALYSIS - NEW PUBLIC MANAGEMENT, GOVERNANCE, AND THE NEO-WEBERIAN STATE

Author: Pollitt, Christopher
Bouckaert, Geert

ISBN-13: 978-0-19-959509-9

LC Call Number: JF1351 .P665 2011 Central Library Reserve book

BIOGRAPHICAL NOTE

Christopher Pollitt was previously Professor of Government and Dean of Social Sciences at Brunel University (London - 1990-98) and Professor of Public Management at Erasmus Universiteit Rotterdam (1999-2006). Christopher is author of more than 50 scientific articles and author or editor of more than a dozen scholarly books. He is a past editor of *Public Administration*, and currently edits the *International Review of Administrative Sciences*. He has also undertaken extensive consultancy and advice work for a wide variety of organizations, including the European Commission, the OECD, the World Bank, H.M Treasury, the Finnish Ministry of Finance, the Dutch Ministry of the Interior and the Danish Top Executives Forum. Geert Bouckaert is past-President of the European Group for Public Administration, and Chair of the Scientific Committee of the International Institute of Administrative Sciences. He publishes extensively on performance management and reform in the public sector.

Published: September 2013

LONG DESCRIPTION

Since its publication in 2000, *Public Management Reform* has established itself as the standard text in the field, presenting a comparative analysis of recent changes in Public Management and Public Administration in a range of countries in Europe, North America, and Australasia. This third edition has been completely rewritten to incorporate a mass of recent empirical data and to introduce a new theoretical and conceptual framework by identifying three leading visions of reform. Chapters analyse key debates, the process of change, different national systems and trajectories, results, political factors, and paradoxes and trade-offs in an integrated volume. Covering reforms over a thirty-year period (1980-2010), the book offers a detailed and structured comparison of twelve countries and the EU Commission by means of an unparalleled synthesis of evidence and sources. Extensive factual appendices provide an invaluable resource for students.

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Published: September 2013

REVIEW QUOTE

Review from previous edition 'What a wonderfully well-crafted work this is, the best thing available on public management'

Published: September 2015

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Published: September 2015

REVIEWTEXT

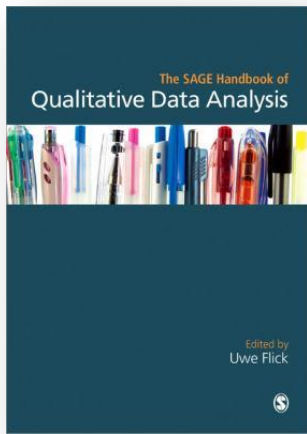
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Published: September 2012

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Published: July 2011



The SAGE Handbook of Qualitative Data Analysis

Editor: Flick, Uwe

ISBN-13: 978-1-4462-0898-4

LC Call Number: H62 S25 2014 Central Library Reserve book

BDS SUMMARY

The wide range of approaches to data analysis in qualitative research can seem daunting even for experienced researchers. This handbook is the first to provide a state-of-the art overview of the whole field of QDA, from general analytic strategies used in qualitative research to approaches specific to particular types of qualitative data, including talk, text, sounds, images and virtual data.

Published: September 2013

LIBRARY OF CONGRESS SUMMARY

The wide range of approaches to data analysis in qualitative research can seem daunting even for experienced researchers. This handbook is the first to provide a state-of-the art overview of the whole field of QDA; from general analytic strategies used in qualitative research, to approaches specific to particular types of qualitative data, including talk, text, sounds, images and virtual data. The handbook includes chapters on traditional analytic strategies such as grounded theory, content analysis, hermeneutics, phenomenology and narrative.

Published: April 2016

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Published: May 2013

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Published: December 2013

REVIEW QUOTE

Qualitative data analysis frequently appears to be a mysterious process to students and often experienced researchers alike. This excellent handbook removes the mystery and unveils invaluable insights into all facets of this crucial phase of the research process. I can't think of a single aspect of analysis that is left without coverage, so that it will become a 'must read' for qualitative researchers for many years to come. Uwe Flick is to be congratulated for putting together such an exceptional

collection.

Published: October 2013

This is an essential resource for the rapidly expanding ranks of researchers employing qualitative practices of inquiry. It represents the most sophisticated, broad-ranging, and multi-vocal array of contributions to the analysis of qualitative data yet available. There are now many texts on qualitative methods, but this is one is unique. It covers ground largely untouched by others, and with responsible attention to multiple points of view. My enthusiastic congratulations to the editor and authors.

Published: October 2013

There are many handbooks on qualitative data, but fewer on qualitative data analysis. This book will appeal to those seeking practical guidance on how to analyse various forms of qualitative data and learn about different analytical strategies...This is a really useful and up-to-date reference book, valuable for anyone who wants to expand their analysis toolkit.

Published: September 2014

This is an essential resource for the rapidly expanding ranks of researchers employing qualitative practices of inquiry. It represents the most sophisticated, broad-ranging, and multi-vocal array of contributions to the analysis of qualitative data yet available. There are now many texts on qualitative methods, but this is one is unique. It covers ground largely untouched by others, and with responsible attention to multiple points of view. My enthusiastic congratulations to the editor and authors.

Published: November 2013

With *The SAGE Handbook of Qualitative Data Analysis*, the editor, Uwe Flick, intends to raise awareness among readers of contemporary debates in qualitative research. The work is not intended to provide definitive answers or to identify the best research approach, but rather to outline the variety in how scientists deal with qualitative data analysis from different disciplinary, epistemological and methodological standpoints... In our view, the value of this work is in the interest in the value and utility of qualitative research, not only within the academic but also in policy-oriented and social contexts.

Published: June 2016

Uwe Flick's handbook of qualitative data analysis is an illuminating new resource for qualitative and mixed methods scholars. What these authors do in exploring how we think when we do analysis will be invaluable for practicing researchers, novices and experienced hands alike. These essays will also provoke further investigation, discussion, and theorizing about what was once the most neglected area of qualitative research practice. The handbook represents the breadth and depth of what we do when we make sense of information we have gathered about our world. It is an exciting contribution to the methodological literature, and I congratulate Dr. Flick and his colleagues for their achievement here.

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Published: July 2014

This is a comprehensive account of a large variety of approaches to qualitative data analysis, written by leading international experts in the relevant methodological fields. For those who are confused about different analytic methods in qualitative research this book will clarify overlaps and differences, inform readers about the key features of each approach and will in general be an important resource for students and practitioners of social research.

Published: July 2014

SHORT DESCRIPTION

The first handbook to provide a state-of-the-art overview of the whole field of QDA, and a must-have for all qualitative researchers

Published: May 2013

Sears Subjects: [Qualitative Research](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Research](#)

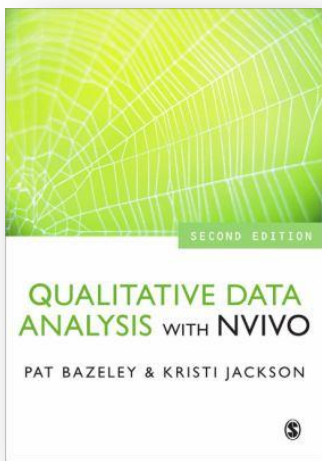
Bowker Subjects: [QUALITATIVE RESEARCH](#)

General Subjects (BIC): [SOCIAL RESEARCH & STATISTICS](#)

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Qualitative Data Analysis with Nvivo

Editor: [Bazeley, Patricia](#)
[Jackson, Kristi](#)

ISBN-13: 978-1-4462-5656-5

LC Call Number: H61.3 .B396 2013 **Central Library** **Reserve book**

BDS SUMMARY

Patricia Bazeley's book is accessible, easy-to-understand and very practical. Using worked examples throughout she guides the reader on how best to incorporate the latest version of NVivo into every stage of the research process.

Published: December 2012

MAIN DESCRIPTION

Lecturers/instructors only - request a free digital inspection copy here This straightforward, jargon-free book provides an invaluable introduction to planning and conducting qualitative data analysis with NVivo. Written by leading authorities, with over 40 years combined experience in computer-assisted analysis of qualitative and mixed-mode data, the new edition of this best selling textbook is an ideal mix of practical instruction, methodology and real world examples. Practical, clear and focused the book effectively shows how NVivo software can accommodate and assist analysis across a wide range of research questions, data types, perspectives and methodologies. It sets out: The power and flexibility of the NVivo software How best to use NVivo at each stage in your research project Examples from the authors' own research and the sample data that accompanies the software, supplemented with vignettes drawn from across the social sciences Annotated screen shots A website with links to data, sample projects, supplementary/updated instructions, and SAGE journal content This second edition contains new chapters on handling a literature review, visualizing data, working in mixed methods and social media datasets, and approaching NVivo as a team. An insightful step-by-step guide to the messy reality of doing computer-assisted analysis, this successful book is essential reading for anyone considering using NVivo software. Available with Perusall--an eBook that makes it easier to prepare for class Perusall is an award-winning eBook platform featuring social annotation tools that allow students and instructors to collaboratively mark up and discuss their SAGE textbook. Backed by research and supported by technological innovations developed at Harvard University, this process of learning through collaborative annotation keeps your students engaged and makes teaching easier and more effective. Learn more.

Published: October 2013

Lecturers/instructors only - request a free digital inspection copy here This straightforward, jargon-free book provides an invaluable introduction to planning and conducting qualitative data analysis with NVivo. Written by leading authorities, with over 40 years combined experience in computer-assisted analysis of qualitative and mixed-mode data, the new edition of this best selling textbook is an ideal mix of practical instruction, methodology and real world examples. Practical, clear and focused the book effectively shows how NVivo software can accommodate and assist analysis across a wide range of research questions, data types, perspectives and methodologies. It sets out: The power and flexibility of the NVivo software How best to use NVivo at each stage in your research project Examples from the authors' own research and the sample data that accompanies the software, supplemented with vignettes drawn from across the social sciences Annotated screen shots A website with links to data, sample projects, supplementary/updated instructions, and SAGE journal content This second edition contains new chapters on handling a literature review, visualizing data, working in mixed methods and social media datasets, and approaching NVivo as a team. An insightful step-by-step guide to the messy reality of doing computer-assisted analysis, this successful book is essential reading for anyone considering using NVivo software. Available with Perusall--an eBook that makes it easier to prepare for class Perusall is an award-winning eBook platform featuring social annotation tools that allow students and instructors to collaboratively mark up and discuss their SAGE textbook. Backed by research and supported by technological innovations developed at Harvard University, this process of learning through collaborative annotation keeps your students engaged and makes teaching easier and more effective. Learn more.

Published: September 2013

REVIEW QUOTE

I can see this book being used as a bible by qualitative researchers keen on maximising the benefits that NVivo can offer. It is also likely to act as a frequent refresher resource for more experienced NVivo users, myself most definitely included.

Published: May 2014

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Published: May 2014

SHORT DESCRIPTION

Guiding students through the task of doing computer-assisted analysis using NVivo, this fully-updated second edition helps readers with every step of the process using clear directions and plenty of screenshots.

Published: December 2012

Sears Subjects: [Qualitative Research](#)

General Subjects (BISAC): [SOCIAL SCIENCE / Research](#)

Bowker Subjects: [QUALITATIVE RESEARCH](#)

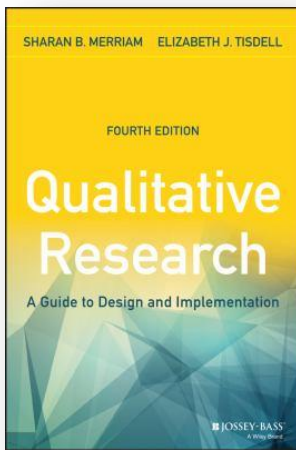
General Subjects (BIC): [SOCIAL RESEARCH & STATISTICS](#)

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Qualitative Research

A GUIDE TO DESIGN AND IMPLEMENTATION

Author: Merriam, Sharan B.
Tisdell, Elizabeth J.

ISBN-13: 978-1-119-00361-8

LC Call Number: LB1028 .M396 2016 Central Library Reserve book

BDS SUMMARY

This is an essential guide to understanding, designing, conducting, and presenting a qualitative research study. This fourth edition features new material covering mixed methods, action research, arts-based research, online data sources, and the latest in data analysis, including data analysis software packages as well as narrative and poetic analysis strategies. A new section offers multiple ways of presenting qualitative research findings.

Published: July 2015

BIOGRAPHICAL NOTE

SHARAN B. MERRIAM is professor emerita of adult education at the University of Georgia. She is the author, coauthor, or editor of more than fifteen books, including *Adult Learning: Linking Theory and Practice* and *Qualitative Research in Practice*, both from Jossey-Bass. ELIZABETH J. TISDELL is professor of adult education and coordinator of the doctoral program in adult education at Penn State University Harrisburg.

Published: October 2015

LONG DESCRIPTION

Thoroughly revised and updated, the fourth edition of *Qualitative Research* offers researchers, faculty, and students a stepbystep guide to understanding, designing, conducting, and presenting a qualitative research study. The book is filled with practical advice and proven guidance for building a strong foundation in qualitative research theory and application; designing and implementing effective qualitative research studies; communicating findings more successfully with clear presentation; and exploring data sources, data analysis tools, and the different types of research. Written in jargonfree terms, *Qualitative Research* is designed to be accessible to both novice and experienced researchers. The authors also include an addendum with a template for a thesis, dissertation, or grant application. Praise for the fourth edition of *Qualitative Research* "Amidst a crowd of contenders, this book is my top recommendation for researching experience and meaning that informs professional practices." Dan Pratt, senior scholar, Centre for Health Education Scholarship, University of British Columbia "There is no other book that comes close to this one in explaining and expanding knowledge of qualitative research. Not only are the basics of the research process addressed, but also the intricacies and challenges of analyzing and reporting on the data. Researchers will be pleased to see in this edition guidance on how to present their data in ways that are artistic and creative. No doubt this book will change the way we think about and publish qualitative research." Leona M. English, head of publications and research, UNESCO Institute of Lifelong Learning, Hamburg

Published: September 2015

LIBRARY OF CONGRESS SUMMARY

"This thoroughly revised and updated classic once again presents a guide to understanding, designing and conducting a qualitative research study. The fourth edition retains the reader-friendly, jargon-free style, making the book accessible to both novice and experienced researchers. While the book is practical guide to design and implementation of a qualitative research study, it also helps readers understand the theoretical and philosophical underpinnings of this research paradigm. Drawing on the latest literature as well as both authors' experience with conducting and teaching qualitative research, the fourth edition includes new material on case study research and action research; discussion of online data sources (video, email, skype); updated discussion of data analysis software packages and uses; new discussion of data analysis strategies, including narrative analysis and poetic analysis; and a section on multiple ways of presenting qualitative research findings. References, examples, and quotes have all been updated throughout the book"--

Published: March 2015

MAIN DESCRIPTION

The bestselling guide to qualitative research, updated and expanded *Qualitative Research* is the essential guide to understanding, designing, conducting, and presenting a qualitative research study. This fourth edition features new material covering mixed methods, action research, arts-based research, online data sources, and the latest in data analysis, including data analysis software packages as well as narrative and poetic analysis strategies. A new section offers multiple ways of presenting qualitative research findings. The reader-friendly, jargon-free style makes this book accessible to both novice and experienced researchers, emphasizing the role of a theoretical framework in designing a study while providing practical guidance. Qualitative research reaches beyond the what, where, and when of quantitative analysis to investigate the why and how behind human behavior and the reasons that govern such behavior, but this presents a number of significant challenges. This guide is an invaluable reference for students and practitioners alike, providing the deep understanding that this sometimes difficult area of research requires to produce accurate results. The book contains a step-by-step guide to analyzing qualitative data and an addendum for graduate students with a template for a thesis, dissertation, or grant application. Build a strong foundation in qualitative research theory and application Design and implement effective qualitative research studies Communicate findings more successfully with clear presentation Explore data sources, data analysis tools, and the different types of research

Published: January 2015

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Published: September 2016

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Published: March 2015

Sears Subjects:

[Qualitative Research](#)

[Case method](#)

[Education_Research](#)

General Subjects (BISAC):

[SOCIAL SCIENCE / Research](#)

[EDUCATION / Research](#)

Bowker Subjects:

[EDUCATION_RESEARCH](#)

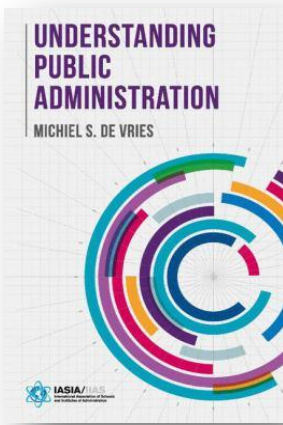
[CASE METHOD](#)

[QUALITATIVE RESEARCH](#)

General Subjects (BIC):

[SOCIAL RESEARCH & STATISTICS](#)

[EDUCATION](#)



Understanding Public Administration

Author: de Vries, Michiel S.

ISBN-13: 978-1-137-57544-9

LC Call Number: JF1351 .V75 2016 Central Library Reserve book

URL: <http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9781137575463>

BDS SUMMARY

This introductory text, written by one of the key individuals working in the area of public administration, explores the essential themes and issues that are crucial to understanding it as a distinct field today.

Published: March 2016

BIOGRAPHICAL NOTE

Michiel S. de Vries holds the chair in Public Administration at the Radboud University of Nijmegen, the Netherlands. He is the president of the International Association of Schools and Institutes in Administration (2012-2016) and full member of the Group of Independent Experts on the European Charter of Local Self-Government of the Council of Europe.

Published: September 2015

DESCRIPTION FOR BOOKSTORE

An accessible and comprehensive guide to the key themes and issues in Public Administration today including wide-ranging international analysis

Published: September 2015

LIBRARY OF CONGRESS SUMMARY

"This new introductory text by one of the key individuals working in the area explores the essential themes and issues that are crucial to understanding public administration as a distinct field today"--

Published: January 2016

MAIN DESCRIPTION

Public administration - the practice of producing and executing government policy by bureaucrats, politicians, managers and other officials - affects almost everything we encounter in our day-to-day lives. Public administrators are - at least partially - responsible for the amount of hours we work, the quality of the air we breathe, the ease with which we can visit the doctor and the state of the roads we walk and drive down. Despite the widespread relevance of public administration however, the relative amount of government influence on society differs across the world. This major new introduction examines public administration structures, processes and achievements, and the behavior and motivations of the administrators themselves. Internationally relevant and analyzing states at a range of different developmental stages, it examines the key themes and issues that dominate the field. Chapters are framed around a series of questions that determine the typical and the unusual features of governments. For example, focus is given to what makes for a stable government, the different definitions of management, possible solutions to corruption, the relationship between central and local governments as well as the formal strategies for policy development. The book draws extensively on core theory in the field, and makes critical links between Public Administration and Economics, Law, Sociology and the wider subject of Political Science. As accessible for students as it is useful for practitioners looking for a comprehensive reference guide, this is an essential text for those who wish to understand the complexities of government and public administration from the inside out.

Published: November 2015

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Published: December 2015

REVIEW QUOTE

'Rooted in the real world with numerous well-crafted everyday examples, this book is creative and imaginative in its scope and has the potential to appeal to students from a wide range of countries, given the breadth of examples and case studies.' - David Wilson, De Montfort University, UK 'This book takes an original approach in the field of classical books on Public Administration. Not burdened by academic specialisms, and written in an accessible style, this is almost like a GPS of public administration for the topics covered.' Geert Bouckaert, KU Leuven, Belgium

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Published: September 2015

SHORT DESCRIPTION

This new introductory text by one of the key individuals working in the area explores the essential themes and issues that are crucial to understanding public administration as a distinct field today.

Published: September 2015

UNPUBLISHED ENDORSEMENT

Rooted in the real world with numerous well-crafted everyday examples, this book is creative and imaginative in its scope and has the potential to appeal to students from a wide range of countries, given the breadth of examples and case studies.' - David Wilson, De Montfort University, UK 'This book takes an original approach in the field of classical books on Public Administration. Not burdened by academic specialisms, and written in an accessible style, this is almost like a GPS of public administration for the topics covered.' - Geert Bouckaert, KU Leuven, Belgium

Published: January 2017

Sears Subjects:

Comparative government

Public administration

General Subjects (BISAC):

POLITICAL SCIENCE / Comparative Politics

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

PUBLIC ADMINISTRATION

COMPARATIVE GOVERNMENT

General Subjects (BIC):

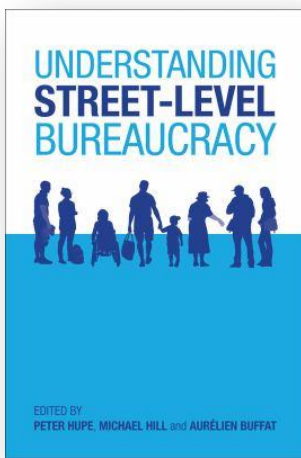
COMPARATIVE POLITICS

PUBLIC ADMINISTRATION

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Understanding Street-Level Bureaucracy

Editor: Hupe, Peter
Hill, Michael
Buffat, Aurélien

ISBN-13: 978-1-4473-1327-4

LC Call Number: JF1501 .Un2 2016 Central Library Reserve book

BDS SUMMARY

This edited volume provides a state of the art account of theory and research on modern street-level bureaucracy. It includes discussions of the varying roles of public officials who fulfill their tasks while interacting with the public. Such officials carry out public tasks in the delivery of benefits and services, and also in the regulation of social and economic behaviour.

Published: December 2016

BIOGRAPHICAL NOTE

Peter Hupe teaches public administration at Erasmus University, Rotterdam. Michael Hill is emeritus professor of social policy at the University of Newcastle. Aurélien Buffat is a junior lecturer in the Department of Political Science at the University of Lausanne.

Published: March 2015

MAIN DESCRIPTION

This book draws together internationally acclaimed scholars from across the world to address the roles of public officials whose jobs involve dealing directly with the public. Covering a broad range of jobs, including the delivery of benefits and services, the regulation of social and economic behavior, and the expression and maintenance of public values, the book presents in-depth discussions of different approaches, the possibilities for discretionary autonomy, and directions for further research in the field.

Published: April 2015

This book draws together internationally acclaimed scholars from across the world to address the roles of public officials whose jobs involve dealing directly with the public. Covering a broad range of jobs, including the delivery of benefits and services, the regulation of social and economic behavior, and the expression and maintenance of public values, the book presents in-depth discussions of different approaches, the possibilities for discretionary autonomy, and directions for further research in the field.

Published: March 2015

REVIEW QUOTE

"This book provides a collection of state of the art contributions in the field of professionalism. It is indispensable for anyone interested in the functioning of front line workers, case workers and 'street level bureaucrats' in recent times."

Published: July 2015

"Much of the work of government is done at the street level, where public administrators meet clients and make crucial decisions for and about those clients. This book helps us greatly in understanding that level of government and its importance"

Published: July 2015

Sears Subjects:

Political Planning

Public administration

Bureaucracy

General Subjects (BISAC):

POLITICAL SCIENCE / Public Policy / General

POLITICAL SCIENCE / Public Affairs & Administration

BUSINESS & ECONOMICS / General

Bowker Subjects:

BUREAUCRACY

PUBLIC ADMINISTRATION

POLITICAL PLANNING

General Subjects (BIC):

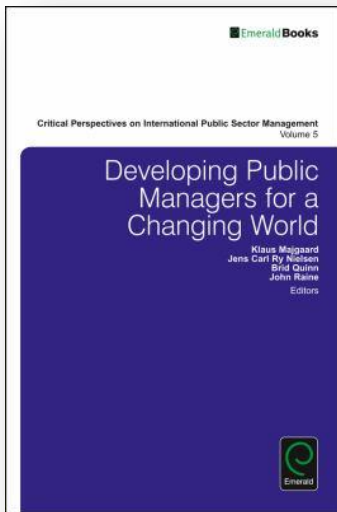
CENTRAL GOVERNMENT POLICIES

PUBLIC ADMINISTRATION

ECONOMICS, FINANCE, BUSINESS & MANAGEMENT

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Developing Public Managers for a Changing World

Editor: Diamond, John
Little, Joyce
Majgaard, Klaus
Nielsen, J. C. Ry
Raine, John
Ahmad, Yusuf

Volume Editor: Quinn, Bríd

ISBN-13: 978-1-78635-079-4

LC Call Number: JF1351 .D492 2017 Central Library Reserve book

BIOGRAPHICAL NOTE

Klaus Majgaard, Copenhagen Business School, Denmark
J. C. Ry Nielsen, Copenhagen Business School, Denmark
Bríd Quinn, University of Limerick, Ireland
John W. Raine, University of Birmingham, Birmingham, UK
Published: May 2017

MAIN DESCRIPTION

Volume 5 of Critical Perspectives in International Public Sector Management is comprised of three parts. The need for experimental learning in public management development, experimental learning formats and innovative teaching and transfer and value creation. This international, interdisciplinary volume is valuable for leadership, management, public management and education scholars.

Published: August 2016

REVIEW QUOTE

Editors Majgaard, Nielsen, Quinn, and Raine present readers with a collection of contributions regarding the development of public managers. The editors have organized the selections that make up the main body of the text in four parts devoted to an introduction and background on the subject, strategies for facilitating public management and leadership training, experimentation as a technique for public management learning, and concluding perspectives. Klaus Majgaard and J. C. Ry Nielsen are faculty members of Copenhagen Business School in Denmark. Bríd Quinn is a faculty member of the University of Limerick in Ireland. John W. Raine is a faculty member of the University of Birmingham in the UK. Distributed in North America by Turpin Distribution.

Published: May 2017

SHORT DESCRIPTION

Volume 5 of Critical Perspectives in International Public Sector Management is comprised of three parts. The need for experimental learning in public management development, experimental learning formats and innovative teaching and transfer and value creation.

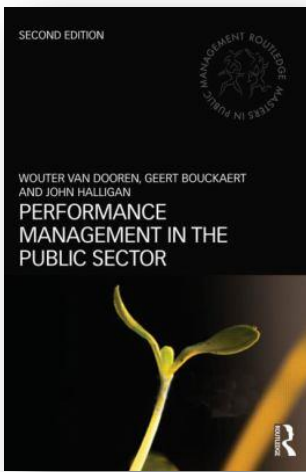
Published: August 2016

Sears Subjects: [International education](#)

General Subjects (BISAC): [EDUCATION / Multicultural Education](#)

Bowker Subjects: [INTERNATIONAL EDUCATION](#)

General Subjects (BIC): [MULTICULTURAL EDUCATION](#)



Performance Management in the Public Sector

Author: van Dooren, Wouter
Bouckaert, Geert
Halligan, John

ISBN-13: 978-0-415-73810-1

LC Call Number: JF1525 .P67 D66 2015 Central Library Reserve book

BDS SUMMARY

This text is based on a range of countries operating under different administrative traditions organized along cross-cutting issues and engaging in debates regarding alternative approaches to performance management.

Published: June 2010

BIOGRAPHICAL NOTE

Wouter Van Dooren is Associate Professor of Public Administration at the research group Public Administration & Management of the Department of Political Science, University of Antwerp, Belgium. Research interests include performance measurement and management, the political dimensions of public administration, accountability and participation. Geert Bouckaert is Professor at the Public Governance Institute of the KU Leuven, Belgium, and Visiting Professor at the University of Potsdam, Germany. He is President of the International Institute of Administrative Sciences (IIAS) (2013#65533;16) and was the President of the European Group for Public Administration (EGPA) (2004#65533;10). John Halligan is Professor of Public Administration, Institute for Governance and Policy Analysis, University of Canberra, Australia. His research interests are comparative public governance and management, performance management and public sector reform.

Published: July 2014

LIBRARY OF CONGRESS SUMMARY

"In times of rising expectations and decreasing resources for the public sector, performance management is high on the agenda. Increasingly, the value of the performance management systems themselves is under scrutiny, with more attention being paid to the effectiveness of performance management in practice. This new edition of Performance Management in the Public Sector explores performance, as well as performance measurement, and making performance information useful for management. The book includes: - situates performance in some of the current public management debates, including some emerging discussions on the new public governance and neo-Weberianism; - discusses the many definitions of performance and how it has become one of the most contested agendas of public management; - examines the use as well as the non-use of performance information; - conveys a nuanced discussion of the so-called perverse effects of using performance indicators; - discusses the technicalities of performance measurement in a five step process: prioritising measurement, indicator development, data collection, analysis and reporting; and - explores the challenges and future directions of performance management Performance Management in the Public Sector 2nd edition offers an approachable insight into a complex theme for practitioners and students alike. For scholars, the book directs attention to key research issues, most pressingly the use of performance information"--

Published: September 2014

MAIN DESCRIPTION

In times of rising expectations and decreasing resources for the public sector, performance management is high on the agenda. Increasingly, the value of the performance management systems themselves is under scrutiny, with more attention being paid to the effectiveness of performance management in practice. This new edition has been revised and updated to examine: performance in the context of current public management debates, including emerging discussions on the New Public Governance and neo-Weberianism; the many definitions of performance and how it has become one of the most contested agendas of public management; the so-called perverse effects of using performance indicators; the technicalities of

performance measurement in a five step process: prioritising measurement, indicator development, data collection, analysis and reporting; and the future challenges and directions of performance management Performance Management in the Public Sector 2nd edition offers an approachable insight into a complex theme for practitioners and public management students alike.

Published: July 2014

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Published: August 2014

REVIEW QUOTE

'This book deepens our understanding of performance management, emphasising the contested nature of a concept that has become synonymous with management in general and human resource management in particular. MBA and HRM students will find this a valuable text.' - Dr Bob Mason, Department of Management & Leadership, University of Ulster, Northern Ireland 'This new edition builds sensitively on the comprehensive coverage of the first edition. Readers will be delighted to see an updated literature and a wealth of recent practical examples. This reaffirms this text as essential reading for anyone with an interest in performance management in the public sector.' - Dr Ian Elliott, Senior Lecturer, Queen Margaret University, Edinburgh, UK 'Politicians have reorganized public services on the assumption that performance data offers new possibilities for governance. There are few, if any, public management issues more important than how this data is used. Performance Management in the Public Sector offers the most accessible account of the complexities of this topic. It serves the need of the student and practitioner, while integrating and adding to the best research. In particular, the book offers a recipe for a positive, learning-based approach to performance management that is badly needed in practice. My first edition of this book has become dog-eared through repeated use, and I expect the second edition to be just as valuable.' - Donald Moynihan is Professor of Public Affairs, Robert M. La Follette School of Public Affairs, University of Wisconsin, USA

Published: October 2014

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Published: April 2017

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Published: May 2017

Sears Subjects:

[Public administration](#)

[Performance](#)

[Government Productivity](#)

General Subjects (BISAC):

[POLITICAL SCIENCE / Public Affairs & Administration](#)

[BUSINESS & ECONOMICS / General](#)

[POLITICAL SCIENCE / General](#)

Bowker Subjects:

[GOVERNMENT PRODUCTIVITY](#)

[PERFORMANCE](#)

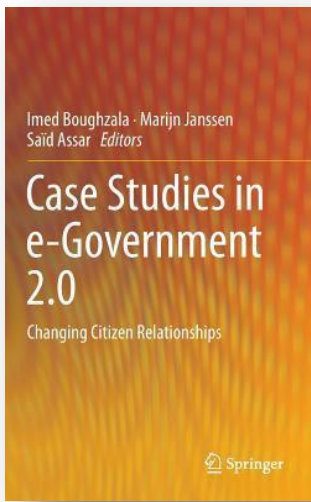
[PUBLIC ADMINISTRATION](#)

General Subjects (BIC):

[PUBLIC ADMINISTRATION](#)

[ECONOMICS, FINANCE, BUSINESS & MANAGEMENT](#)

[POLITICS & GOVERNMENT](#)



Case Studies in e-Government 2.0: Changing Citizen Relationships

Editor: Boughzala, Imed
Janssen, Marijn
Assar, Saïd

ISBN-13: 978-1-322-19773-9

LC Call Number: JF1525 .A8 C266 2015 Central Library Reserve book

LONG DESCRIPTION

The goal of this book is to provide a comprehensive, multi-dimensional approach to research and practice in e-government 2.0 implementation. Contributions from an international panel of experts apply a variety of methodological approaches and illustrative case studies to present state-of-the-art analysis and perspectives. Around the world, governments are employing technological advancements to revolutionize their ways of working, resulting in changing relationships among public organizations and their constituents. Important enablers are new uses of information and knowledge-sharing technologies that emerged with the advent of the Web 2.0 paradigm; initially used in the private arena, such user-friendly, participatory, intuitive and flexible Web 2.0 technologies (e.g., blogs, Wikis, RSS, social networking platforms, folksonomy, podcasting, mashups, virtual worlds, open linked data, etc.) are increasingly disseminated within the professional sphere, regardless of organization type or field of activities. Current e-government environments have undergone considerable transformations in an attempt to satisfy the incessant demand for more advanced e-service delivery, better access to information and more efficient government management. Looking to the future, the emergence of Web 2.0, the rise of social networks and the wider dissemination of data and information are expected to generate many benefits, such as a better match between public services and citizens' expectations, greater adoption of online services by citizens and better control of costs and prevention of delays in the implementation of new services. Governments around the world are building frameworks and proposals for e-government 2.0, in the hopes of improving participation, transparency and integration, while speeding up the pace of innovation through collaboration and consultation. This volume addresses a gap in the research literature, offering timely insights on the e-government 2.0 phenomenon and directions for future practice and policy.

Published: January 2015

Sears Subjects:

Internet

Public administration

General Subjects (BISAC):

COMPUTERS / Internet / General

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

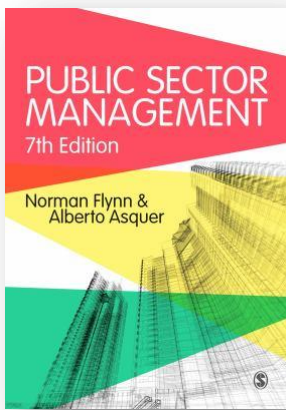
PUBLIC ADMINISTRATION

INTERNET

General Subjects (BIC):

INTERNET: GENERAL WORKS

PUBLIC ADMINISTRATION



Public Sector Management

Author: Flynn, Norman
Asquer, Alberto

ISBN-13: 978-1-4739-2518-2

LC Call Number: JN425 .F59 2017 Central Library Reserve book

BDS SUMMARY

This seventh edition, now situated in a global context with international examples throughout, has been updated to now cover strategy and planning in the public sector; transparency, accountability and ethics; and non-profit management.

Published: January 2017

MAIN DESCRIPTION

The seventh edition of the bestselling Public Sector Management is a rich and insightful description, analysis and critique of the management of the public sector by the UK government. NEW to the seventh edition: Now set in an international context with comparative global examples throughout Three new chapters covering: strategy and planning in the public sector; transparency, accountability and ethics; and non-profit management, including the role of social enterprise and the voluntary sector Examines the impact of the continuing financial crisis on public spending An updated companion website with tutorial videos, free access to full-text journal articles, policy documents, links to useful websites and social media resources: www.sagepub.co.uk/flynn7 Public Sector Management is essential reading for undergraduate and postgraduate students studying public sector management as part of a business, management or politics degree.

Published: January 2017

The seventh edition of the bestselling Public Sector Management is a rich and insightful description, analysis and critique of the management of the public sector by the UK government. NEW to the seventh edition: Now set in an international context with comparative global examples throughout Three new chapters covering: strategy and planning in the public sector; transparency, accountability and ethics; and non-profit management, including the role of social enterprise and the voluntary sector Examines the impact of the continuing financial crisis on public spending An updated companion website with tutorial videos, free access to full-text journal articles, policy documents, links to useful websites and social media resources: www.sagepub.co.uk/flynn7 Public Sector Management is essential reading for undergraduate and postgraduate students studying public sector management as part of a business, management or politics degree.

Published: May 2016

SHORT DESCRIPTION

This exciting seventh edition, now situated in a global context with international examples throughout, has been updated to now cover strategy and planning in the public sector; transparency, accountability and ethics; and non-profit management

Published: June 2016

Sears Subjects:

Public administration

Great Britain_Politics and government

General Subjects (BISAC):

POLITICAL SCIENCE / Public Affairs & Administration

POLITICAL SCIENCE / World / European

Bowker Subjects:

GREAT BRITAIN_POLITICS AND GOVERNMENT

PUBLIC ADMINISTRATION

General Subjects (BIC):

PUBLIC ADMINISTRATION

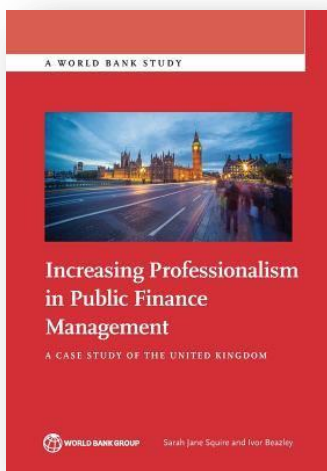
POLITICS & GOVERNMENT_EUROPE

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Increasing Professionalism in Public Finance Management

A CASE STUDY OF THE UNITED KINGDOM

Author: Squire, Sarah Jane
Beazley, Ivor

ISBN-13: 978-1-4648-0805-0

LC Call Number: JN425 .S653 2016 Central Library Reserve book

BDS SUMMARY

This study describes steps taken by the UK to professionalize financial management in government, through specialized recruitment, career development and the creation of professional networks.

Published: March 2016

MAIN DESCRIPTION

In countries such as the United Kingdom, the need to manage finances in a professional manner has been hampered by the severe fiscal constraints of the 2008 financial crisis. These pressures are likely to persist in the long term as a result of an aging population and rising public expectations of the quality of public services. Whereas much attention has been paid to technical reforms to improve budgeting, expenditure control, accounting, and auditing, less attention has been given to the process of developing skilled financial managers, whose expertise is key to sustained improvement in the management of public finances. Successive governments in the United Kingdom have recognized the need to strengthen professionalism in financial management, but the financial crisis gave an additional impetus for change. This change has been reflected in policy statements, changes in recruitment and human resource management practices, and the development of professional networks in accounting, audit, procurement, and project management. *Increasing Professionalism in Public Finance Management: A Case Study of the United Kingdom* describes the journey from a civil service where generalist skills were overwhelmingly preferred toward one where professional technical skills in finance are recognized and valued. This book represents one of a number of country case studies aimed at sharing information about alternative paths and models to help developing countries seeking to strengthen public financial management skills on a long-term sustainable basis. This book will be of importance to public policy makers and public practitioners looking for ways to improve the quality of public sector management and to a range of professional finance/management bodies looking to strengthen their relevance to the government sector.

Published: February 2016

In countries such as the United Kingdom, the need to manage finances in a professional manner has been hampered by the severe fiscal constraints of the 2008 financial crisis. These pressures are likely to persist in the long term as a result of an aging population and rising public expectations of the quality of public services. Whereas much attention has been paid to technical reforms to improve budgeting, expenditure control, accounting, and auditing, less attention has been given to the process of developing skilled financial managers, whose expertise is key to sustained improvement in the management of public finances. Successive governments in the United Kingdom have recognized the need to strengthen professionalism in financial management, but the financial crisis gave an additional impetus for change. This change has been reflected in policy statements, changes in recruitment and human resource management practices, and the development of professional networks in accounting, audit, procurement, and project management. *Increasing Professionalism in Public Finance Management: A Case Study of the United Kingdom* describes the journey from a civil service where generalist skills were overwhelmingly preferred toward one where professional technical skills in finance are recognized and valued. This book represents one of a number of country case studies aimed at sharing information about alternative paths and models to help developing countries seeking to strengthen public financial management skills on a long-term sustainable basis. This book will be of importance to public policy makers and public practitioners looking for ways to improve the quality of public sector management and to a range of professional finance/management bodies looking to strengthen their relevance to the government sector.

Published: March 2016

Sears Subjects:

Public finance_Great Britain

Public administration

Civil Service_Great Britain

General Subjects (BISAC):

BUSINESS & ECONOMICS / Public Finance

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

CIVIL SERVICE_GREAT BRITAIN

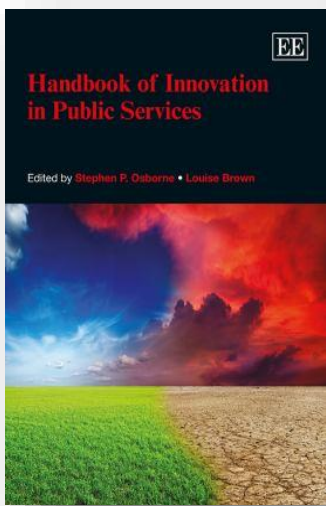
PUBLIC ADMINISTRATION

FINANCE, PUBLIC_GREAT BRITAIN

General Subjects (BIC):

PUBLIC FINANCE

PUBLIC ADMINISTRATION



Handbook of Innovation in Public Services

Editor: Osborne, Stephen P.
Brown, Louise

ISBN-13: 978-1-78254-033-5

LC Call Number: JF1351 .H2694 2013 Central Library Reserve book

URL: <https://www.elgaronline.com/view/9781849809740.xml>

BDS SUMMARY

The 'Handbook of Innovation in Public Services' provides an essential resource for researchers and students interested in this topic. It explores the potential contribution of innovation to efficient and effective public services, reviewing the state-of-the-art in theory and research.

Published: September 2012

BIOGRAPHICAL NOTE

Edited by Stephen P. Osborne, University of Edinburgh, UK and Louise Brown, University of Bath, UK

Published: November 2016

MAIN DESCRIPTION

Leading researchers from across the globe review the state of the art in research on innovation in public services, providing an overview of key issues from a multi-disciplinary perspective. Topics explored include: context for innovation in public services and public service reform; managerial change challenges; ICT and e-government; and collaboration and networks. The theory is underpinned by seven wide-ranging case studies of innovation in practice.

Published: May 2014

Innovation is a core issue for public services and is a key element of public services reform - particularly in this age of austerity where policymakers urge the need to 'innovate to do more with less'. This comprehensive and accessible Handbook explores the potential for creating efficient and effective public services. Leading researchers from across the globe review the state of the art in research on innovation in public services, providing an overview of key issues from a multi-disciplinary perspective. Topics explored include: context for innovation in public services and public service reform; managerial change challenges; ICT and e-government; and collaboration and networks. The theory is underpinned by seven wide-ranging case studies of innovation in practice. Taking the field forward and providing a baseline for future research, this highly unique and original Handbook will prove essential reading for academics, researchers, students, policymakers and practitioners across the fields of innovation, public policy, social policy and public management.

Published: October 2012

Sears Subjects:

Public administration

Organizational change

General Subjects (BISAC):

POLITICAL SCIENCE / Public Affairs & Administration

BUSINESS & ECONOMICS / Organizational Development

Bowker Subjects:

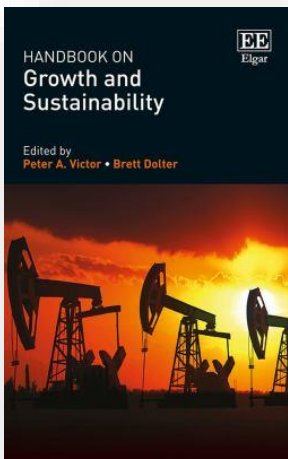
ORGANIZATIONAL CHANGE

PUBLIC ADMINISTRATION

General Subjects (BIC):

PUBLIC ADMINISTRATION

ORGANIZATIONAL THEORY & BEHAVIOUR



Handbook on Growth and Sustainability

Editor: [Victor, Peter A.](#)
[Dolter, Brett](#)

ISBN-13: 978-1-78347-355-7

LC Call Number: HC79 .E5 V5 2017 Central Library Reserve book

BDS SUMMARY

This text assembles new contributions from influential authors such as Herman Daly, Paul Ekins, Marina Fischer-Kowalski, Jeroen van den Bergh, William E. Rees, Peter Bartelmus and Tim Jackson, who have helped define our understanding of growth and sustainability, as well as new thinking on topics such as degrowth, the debt-based financial system, cultural change, energy return on investment, shorter working hours and employment and innovation and technology.

Published: May 2017

BIOGRAPHICAL NOTE

Edited by Peter A. Victor, Professor, York University and Brett Dolter, Post-doctoral Research Fellow, University of Ottawa, Canada

Published: December 2016

MAIN DESCRIPTION

This Handbook assembles original contributions from influential authors such as Herman Daly, Paul Ekins, Marina Fischer-Kowalski, Jeroen van den Bergh, William E. Rees and Tim Jackson who have helped to define our understanding of growth and sustainability. The Handbook also presents new contributions on topics such as degrowth, the debt-based financial system, cultural change, energy return on investment, shorter working hours and employment, and innovation and technology. Explorations of these issues can deepen our understanding of whether growth is sustainable and, in turn, whether a move away from growth can be sustained. With issues such as climate change looming large, our understanding of growth and sustainability is critical. This Handbook offers a broad range of perspectives that can help the reader to decide: Growth? Sustainability? Both? Or neither?

Published: February 2017

This Handbook assembles new contributions from influential authors such as Herman Daly, Paul Ekins, Marina Fischer-Kowalski, Jeroen van den Bergh, William E. Rees, Peter Bartelmus, Tim Jackson and more, who have helped to define our understanding of growth and sustainability. It also presents new thinking on topics such as degrowth, the debt-based financial system, cultural change, energy return on investment, shorter working hours and employment, and innovation and technology. Explorations of these issues can deepen our understanding of whether growth is sustainable and, in turn, whether a move away from growth can be sustained. With issues such as climate change looming large, our understanding of growth and sustainability is critical. This Handbook offers a broad range of perspectives that can help the reader to decide: Growth? Sustainability? Both? Or neither? Contributions are drawn from a wide range of disciplinary perspectives including economics, sociology, political science, philosophy, engineering and journalism, placing the work of established luminaries alongside emerging scholars who offer fresh new perspectives. A special section dedicated to exploring 'growth imperatives' that make transitioning away from economic growth difficult is provided, and the book includes a focus on cultural change and economic growth. Scholars, students and practitioners interested in ecological economics, sustainability and environmental studies will all find much of value in this multifaceted and comprehensive volume.

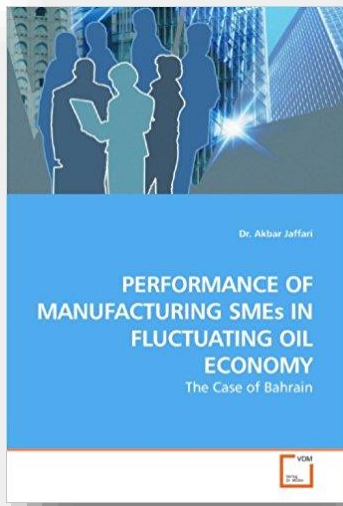
Published: December 2016

Sears Subjects: [Sustainability](#)

General Subjects (BISAC): [NATURE / Ecology](#)

Bowker Subjects: [SUSTAINABILITY](#)

General Subjects (BIC): [SOCIAL IMPACT OF ENVIRONMENTAL ISSUES](#)



Performance of Manufacturing SMEs in Fluctuating Oil Economy: The Case of Bahrain

Editor: Akbar Jaffari

ISBN-13: 978-3639166170

LC Call Number: HD2346.B26|bJ18 2009 Central Library Reserve book

URL:

BDS SUMMARY

BIOGRAPHICAL NOTE

Dr. Akbar Jaffari, FMS, FCMI •Ph.D. Management & Economics - London School of Economics (LSE) - University of London •Chief Executive - Jafcon for Productivity Improvement •Owner of Scanner System in Performance Management – Copyrighted UK •Provided consultation to 573 American, British, Bahraini and Arab companies •Arbitrator and Expert - GCCCAC

MAIN DESCRIPTION

The manufacturing SME's in a single product oil economy perform independently of the type of ownership. Their productivity is, however, fluctuating & volatile yet, and due to the vibrant feature of the oil revenues, the great majority of the manufacturing SME's, are able to reap lucrative yields on their investments. This book, provides a new model of success. The model emphasizes on capitalizing on the thirteen internal performance factors, independent of the intensity and level of fluctuation caused by the turbulences of the oil market. It encourages shielding the internal performance against adverse oil market conditions, & strengthening performance forces for maximum absorption of opportunities provided by the oil market during favorable times. The spearhead technique, is to force these SME's to function, as in highly competitive environment and radicalize their strategies on worst possible scenarios, benchmarking their productivity measures against maximum possible resources utilization, as a productivity charter. The threats/opportunities of the oil market will continue, and will leave limited options for the manufacturing SME's; that either they excel or collapse.

Sears Subjects:

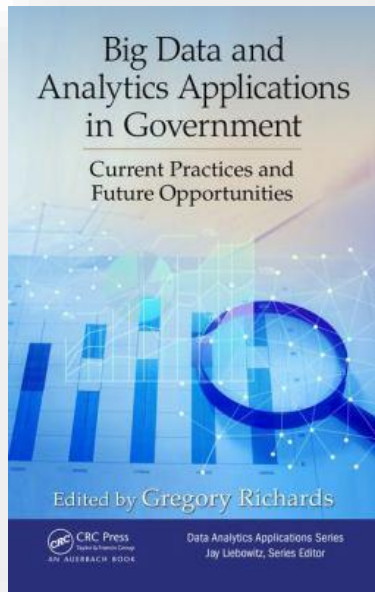
Manufacturing industries

General Subjects (BISAC):

Manufacturing industries

Bowker Subjects:

General Subjects (BIC):



Big Data and Analytics Applications in Government

CURRENT PRACTICES AND FUTURE OPPORTUNITIES

Editor: Richards, Gregory

ISBN-13: 9781498764346

- **LC Call Number:** JF1525 .A8 B56 2017 - SAKHIR

Annotations

- BDS Summary
- Biographical Note
- Main Description

BDS SUMMARY

Public Sector organizations represent an important aspect of the economy of most countries, ranging from 30-40% of GDP. The application of Big Data and Analytics (BDA) techniques can greatly enhance the efficiency of these organizations, but it is early days yet for public managers who might not really understand what BDA is and how to apply it. This book represents a global repository of case studies along with academic and practitioner viewpoints on the application of BDA in public sector agencies.

Published: September 2017

BIOGRAPHICAL NOTE

Gregory Richards holds an MBA and a PhD in business management with an emphasis on knowledge management in organizations. He worked within the Canadian federal government for a period of 5 years before moving onto Cognos Incorporated, Ottawa, Canada, as Director of Market Development. His work at the University of Ottawa was stimulated by his work at Cognos: to explore the ways in which organizations use data to improve performance. He is currently a director of the Centre for Business Analytics and Performance as well as the Public-Sector Performance Management research cluster and the MBA program at the University of Ottawa. He works closely with several public-sector organizations that are particularly related to the applications of analytic techniques.

Published: November 2017

MAIN DESCRIPTION

Government organizations are no different than private organizations when it comes to ensuring the delivery of value for money. Managers and politicians alike seek to do the best they can often do with limited budgets as they work in an environment characterized by rapidly changing external conditions. Where government organizations differ from those in the private sector is in the level of complexity and ambiguity that is part and parcel of managing in public-sector

organizations. Within this context, big data analytics (BDA) can be an important tool given that many analytic techniques within the big data world have been created specifically to deal with complexity and rapidly changing conditions. The important task for public sector organizations is to liberate analytics from narrow scientific silos and expand it across internally to reap maximum benefit across their portfolios of programs. This book focuses on the application of analytics to derive insight and drive program efficiency. To show how to apply BDA effectively, it examines three important factors: Data should be available and accessible to users Analysts and managers need to understand how to process and draw insights from the data. A context for the use of BDA needs to exist in which an organization's management team relies on evidence for decision-making and overall management. This book highlights contextual factors important to better situating the use of BDA within government organizations and demonstrates the wide range of applications of different BDA techniques. It emphasizes the importance of leadership and organizational practices that can improve performance. It explains that BDA initiatives should not be bolted on but should be integrated into the organization's performance management processes. Equally important, the book includes chapters that demonstrate the diversity of factors that need to be managed to launch and sustain BDA initiatives in public sector organizations.

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Published: April 2017

Sears Subjects:

[Information Technology_Management](#)

[Computer networks_Security measures](#)

[Data mining](#)

[Computer Security](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Industries / Computers & Information Technology](#)

[COMPUTERS / Security / Networking](#)

[COMPUTERS / Databases / Data Mining](#)

[COMPUTERS / Security / General](#)

Bowker Subjects:

[COMPUTER SECURITY](#)

[DATA MINING](#)

[COMPUTER NETWORKS_SECURITY MEASURES](#)

[INFORMATION TECHNOLOGY_MANAGEMENT](#)

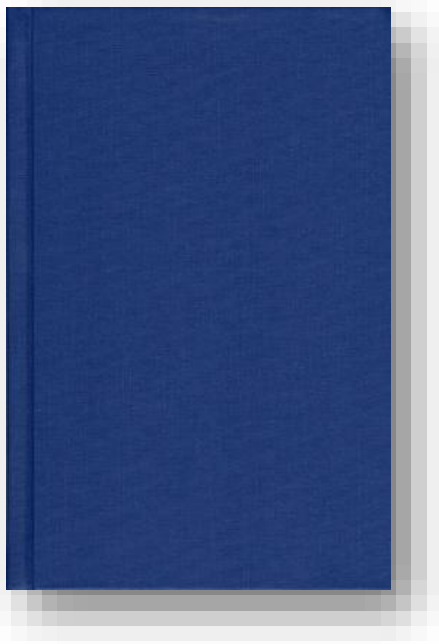
General Subjects (BIC):

HI-TECH MANUFACTURING INDUSTRIES

NETWORK SECURITY

DATA MINING

COMPUTER SECURITY



Pursuing Horizontal Management

THE POLITICS OF PUBLIC SECTOR COORDINATION

Author: Peters, B. Guy

ISBN-13: 978-0-7006-2093-7

- **LC Call Number:** JF1525 .P6 P47 2015 - SAKHIR

URL:

<http://www.netread.com/jcusers/1336/2938186/image/lgcover.9780700620937.jpg>

Annotations

- Library of Congress Summary
- Main Description
- Review Quote
- Short Description

LIBRARY OF CONGRESS SUMMARY

"Peters provides the most comprehensive discussion available of the problem of policy coordination in the public sector. He begins by observing that governments typically react to policy problems by embracing specialization, which tends to undermine efforts to deliver better coordinated policies. Drawing upon a variety of perspectives, both theoretical and multinational, he tackles this conundrum by focusing on the concept of horizontal management. His conceptual analysis is supplemented by four case studies of public sector coordination (Homeland Security in the U.S., child protection in the U.K., policymaking in Finland, and the European Union). Finding the appropriate balance between specialization and coordination, Peters concludes, is a knotty problem yet essential to the delivery of the most effective policies"--

Published: February 2015

MAIN DESCRIPTION

From the first, specialization and coordination have presented governments with a conundrum: specialized program might be best for delivering one service to the public, but combining such programs for all public services inevitably produces costly redundancies and inefficiencies. In this long-awaited book, Guy Peters brings his expertise and extensive experience to bear on the problem of administrative and policy coordination. Through theory and four real-world case studies, he explores how--and whether--coordination can transform ordinary, flawed patterns of governing into more effective and efficient performance by the public sector. This timely work arrives at a moment when coordination is proving especially challenging--as popular approaches to public administration emphasize breaking larger public organizations into smaller, single purpose programs, and as a push to involve the private sector in policy development and implementation has increased government segmentation. For insights into the workings--and limitations--of coordination, or horizontal management, Peters draws on extensive scholarship as well as his own consulting work with governments including Finland, Serbia, Bosnia and Herzegovina, Canada, and Mexico. He highlights practical successes, and failures, of horizontal management in case studies of Homeland Security in the US; child protection in the UK; policymaking in Finland; and the operations of the European Union. In the process, Peters evaluates a full tool chest of "instruments" that might be used to enhance coordination. Combining theory and practice, and considering a wide range of public policy challenges, this book clearly and cogently presents the most comprehensive, in-depth, and detailed discussion available of policy coordination in

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Published: January 2015

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Published: December 2014

REVIEW QUOTE

"Guy Peters gives us a comprehensive inside view of the Holy Grail of Coordination. In this book we benefit from his vast international experience, his capacity to go to the essence of horizontal management, and this critical view of coordination as part of a problem but also as part of a solution."Geert Bouckaert, President of the International Institute of Administrative Sciences "Coordination has held keyword status in administrative studies for over a century (at least), but few have tackled it with the thoroughness and insight that B. Guy Peters does here. What Peters brings to this effort is not merely his well known capacity to frame the concept and associated issues, but a depth and breadth of comparative knowledge second to none. This analysis will set the discussion for years to come."Mel Dubnick, coeditor of Encyclopedia of Public Administration and Public Policy

Published: February 2017

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Published: June 2017

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Published: January 2015

SHORT DESCRIPTION

Coordination has been the most poorly understood and least examined problem for governments since their inception, and this book discusses the causes, consequences, and possible remedies of coordination problems.

Published: January 2015

Sears Subjects:

Policy Sciences

Public administration

Political Planning

General Subjects (BISAC):

POLITICAL SCIENCE / General

POLITICAL SCIENCE / Public Affairs & Administration

POLITICAL SCIENCE / Public Policy / General

Bowker Subjects:

POLITICAL PLANNING

PUBLIC ADMINISTRATION

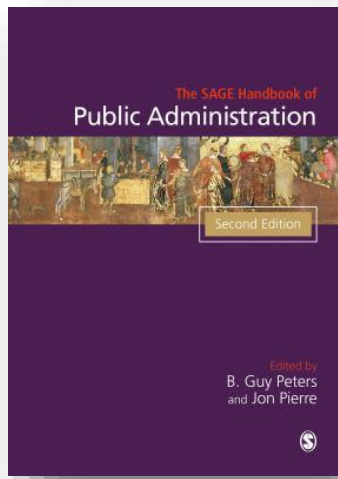
POLICY SCIENCES

General Subjects (BIC):

POLITICS & GOVERNMENT

PUBLIC ADMINISTRATION

CENTRAL GOVERNMENT POLICIES



The SAGE Handbook of Public Administration

Editor: [Peters, B. Guy](#)
[Pierre, Jon](#)

ISBN-13: 978-1-4462-9580-9

• **LC Call Number:** JF1351 .H277 2014 - SAKHIR

Annotations

- [Main Description](#)
- [Review Quote](#)
- [Short Description](#)

MAIN DESCRIPTION

The original Handbook of Public Administration was a landmark publication, the first to provide a comprehensive and authoritative survey of the discipline. The eagerly-awaited new edition of this seminal international handbook continues to provide a complete review and guide to past and present knowledge in this essential field of inquiry. Assembling an outstanding team of scholars from around the world, the second edition explores the current state-of-the-art in academic thinking and the current structures and processes for the administration of public policy. The second edition has been fully revised and updated, with new chapters that reflect emerging issues and changes within the public sector: - Identifying the Antecedents in Public Performance - Bureaucratic Politics - Strategy Structure and Policy Dynamics - Comparative Administrative Reform - Administrative Ethics - Accountability through Market and Social Instruments - Federalism and intergovernmental coordination. A dominant theme throughout the handbook is a critical reflection on the utility of scholarly theory and the extent to which government practices inform the development of this theory. To this end it serves as an essential guide for both the practice of public administration today and its on-going development as an academic discipline. The SAGE Handbook of Public Administration remains indispensable to the teaching, study and practice of public administration for students, academics and professionals everywhere.

Published: September 2013

A comprehensive and authoritative survey of the discipline of public administration. Assembling a team of scholars from around the world, this book explores the state-of-the-art in academic thinking and the structures and processes for the administration of public policy.

Published: December 2013

REVIEW QUOTE

'Guy Peters and Jon Pierre are rightly regarded as leading figures in the area, but even that does not guarantee the striking breadth reflected in the company of contributors: this quality may be because the 14 separate areas covered in the volume are 'franchised' to separate expert (and geographically scattered) 'part editors' to coordinate and discuss entries. There is in consequence a similarly striking breath to the field reviewed. The title is somewhat 'retro' as the intellectual tradition is again reclaimed from policymaking, public sector management and other competing perspectives that have emerged. But while the label may be traditional, the content undermines any negatives associations that implies' - Grant Jordan Emeritus Professor of Politics, the University of Aberdeen 'If you are interested in a comprehensive yet compact and accessible account of current scholarly work on public sector organizations, this is the volume to have at hand. For this Handbook is not only a

masterly and authoritatively selected collection of brilliant contributions, it also serves - interdisciplinary and comparative in outlook as it is - as a much needed cross-fertilizer between subfields of the public administration community' - Eckhard Schroeter Professor of Administrative Sciences, Zeppelin University 'Guy Peters and Jon Pierre and their colleagues have made an already essential handbook even more essential for students of public administration. New chapters on subjects such as administrative history, bureaucratic politics, representative bureaucracy, and intergovernmental relations add to the other excellent pieces to make for a magnificently comprehensive volume. Anyone interested in the administration of the contemporary state will want to read this volume and to have a copy of it at hand' - Joel Aberbach Distinguished Professor of Political Science and Public Policy, UCLA

Published: February 2016

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Published: December 2017

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Published: February 2016

SHORT DESCRIPTION

Now available in paperback: With a particular focus on the utility of scholarly theory and the extent to which government practices inform the development of this theory, this second edition provides a complete review and guide to past and present knowledge in the field

Published: December 2013

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40	Federalism and Intergovernmental Coordination	p. 654
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Sears Subjects:

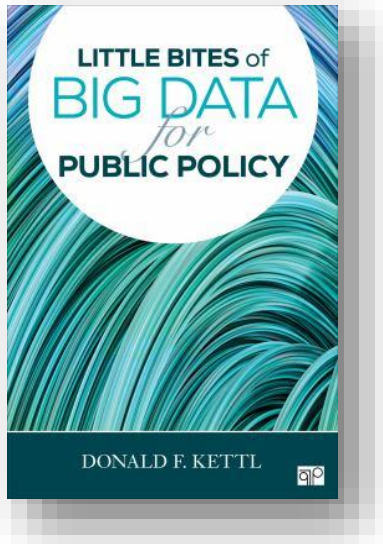
Sears Subjects: [Public administration](#)

General Subjects (BISAC): [POLITICAL SCIENCE / Public Affairs & Administration](#)

Bowker Subjects: PUBLIC ADMINISTRATION

General Subjects (BIC): PUBLIC ADMINISTRATION

Little Bites of Big Data for Public Policy



Author: [Kettl, Donald F.](#)

ISBN-13: 978-1-5063-8352-1

- **LC Call Number:** JA71.7 .K47 2018 - SAKHIR

Annotations

- [BDS Summary](#)
- [Main Description](#)
- [Short Description](#)

BDS SUMMARY

This title brings to life the quest to make better policy with better evidence. It frames the big puzzles and, through lively stories and clear examples, provides a valuable how-to guide for producing analysis that works - that speaks persuasively to policy makers, in the language they can best hear, on the problems for which they most need answers.

Published: May 2017

MAIN DESCRIPTION

Little Bites of Big Data for Public Policy brings to life the quest to make better policy with better evidence. This brief book frames the big puzzles and, through lively stories and clear examples, provides a valuable how-to guide for producing analysis that works--that speaks persuasively to policy makers, in the language they can best hear, on the problems for which they most need answers. Author Donald F. Kettl brings together the cutting-edge streams of data analytics and data visualization to frame the big puzzles and find ways to make the pieces fit together. By taking little bites of a wide variety of useful data, and then by analyzing it in ways that decision makers will find most helpful, analysts can be much more effective in shaping solutions to the most important problems governments face.

Published: March 2017

Little Bites of Big Data for Public Policy brings to life the quest to make better policy with better evidence. This brief book frames the big puzzles and, through lively stories and clear examples, provides a valuable how-to guide for producing analysis that works--that speaks persuasively to policy makers, in the language they can best hear, on the problems for which they most need answers. Author Donald F. Kettl brings together the cutting-edge streams of data analytics and data visualization to frame the big puzzles and find ways to make the pieces fit together. By taking little bites of a wide variety of useful data, and then by analyzing it in ways that decision makers will find most helpful, analysts can be much more effective in shaping solutions to the most important problems governments face.

Published: April 2017

SHORT DESCRIPTION

Little Bites of Big Data for Public Policy brings to life the quest to make better policy with better evidence. This brief book frames the big puzzles and, through lively stories and clear examples, provides a valuable how-to guide for producing analysis that works--that speaks persuasively to policy makers, in the language they can best hear, on the problems for which they most need answers. Author Donald F. Kettl brings together the cutting-edge streams of data analytics and data visualization to frame the big puzzles and find ways to make the pieces fit together. By taking little bites of a wide variety of useful data, and then by analyzing it in ways that decision makers will find most helpful, analysts can be much more effective in shaping solutions to the most important problems governments face.

Published: March 2017

Sears Subjects:

Policy Sciences

Public administration

General Subjects (BISAC):

POLITICAL SCIENCE / General

POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

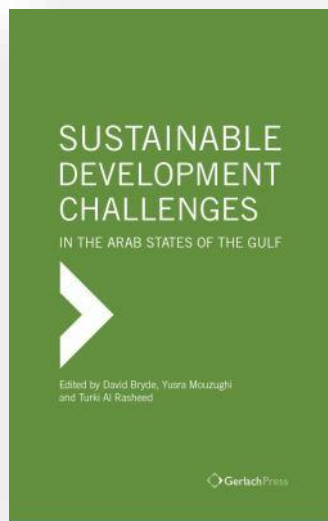
PUBLIC ADMINISTRATION

POLICY SCIENCES

General Subjects (BIC):

POLITICS & GOVERNMENT

PUBLIC ADMINISTRATION



Sustainable Development Challenges in the Arab States of the Gulf

Editor:

Al Rasheed, Turki
Bryde, David
Mouzughi, Yusra

ISBN-13: 978-3-940924-62-9

- **LC Call Number:** HC415.3 .Z9 E5787 2015 - SAKHIR

Annotations

- [BDS Summary](#)
- [Long Description](#)
- [Main Description](#)

BDS SUMMARY

The Arab Gulf states all face increasing challenges in terms of sustainable consumption and production. This book examines these issues and discusses possible solutions and outcomes.

Published: May 2015

LONG DESCRIPTION

The Arab Gulf states all face increasing challenges in terms of sustainable consumption and production. These include: - Environmental sustainability issues such as waste, recycling, water usage, energy, including the use of renewables, and pollution - Economic sustainability issues including employment opportunities for local people, education and training and engagement of business and individuals that make up the supply chains - Social sustainability issues such as safety at work, working hours, equality and diversity, noise, dust and pollution, traffic congestion, stakeholder engagement and community involvement in decision-making While much of the previous research on this subject has been Western-centric, the present book includes contributions on these topics from specialists from the UAE, Bahrain, Lebanon, Egypt, Oman, Saudi Arabia, Morocco and Qatar as well as from the US and the UK.

Published: May 2015

MAIN DESCRIPTION

The Arab Gulf states all face increasing challenges in terms of sustainable consumption and production. These include: - Environmental sustainability issues such as waste, recycling, water usage, energy, including the use of renewables, and pollution - Economic sustainability issues including employment opportunities for local people, education and training and engagement of business and individuals that make up the supply chains - Social sustainability issues such as safety at work, working hours, equality and diversity, noise, dust and pollution, traffic congestion, stakeholder engagement and community involvement in decision-making While much of the previous research on this subject has been Western-centric, the present book includes contributions on these topics from specialists from the UAE, Bahrain, Lebanon, Egypt, Oman, Saudi Arabia,

Morocco and Qatar as well as from the US and the UK.

Published: June 2015

Gulf Research Center, This volume surveys the increasing challenges facing the Arab Gulf states in term of sustainable consumption and production. Topics include: Environmental sustainability: waste, recycling, water, energy, renewables and pollution, Economic sustainability: employment, education, training and business engagement, Social sustainability: equality and diversity, pollution, congestion, community participation, includes contributions from specialists from the UAT, Bahran, Lebanon, Egypt, Oman, Saudi Arabia, Morocco and Qatar as well as from the US and the UK. Book jacket.

Published: December 2015

Sears Subjects:

[Sustainable development](#)

General Subjects (BISAC):

[BUSINESS & ECONOMICS / Development / Sustainable Development](#)

Bowker Subjects:

[SUSTAINABLE DEVELOPMENT](#)

General Subjects (BIC):

[DEVELOPMENT ECONOMICS & EMERGING ECONOMIES
SUSTAINABILITY](#)



Managing Human Behavior in Public and Nonprofit Organizations

Author:

Denhardt, Robert B.
Denhardt, Janet V.
Aristigueta, Maria P.

ISBN-13: 978-1-4833-5929-8

- **LC Call Number:** JF1351 .D449 2015 - SAKHIR

Annotations

- [BDS Summary](#)
- [Main Description](#)
- [Short Description](#)

BDS SUMMARY

Covering all the essential topics in management and organisational behaviour from the perspective of public and non-profit management, this book focuses on the importance of understanding the motivations and actions of employees.

Published: April 2008

MAIN DESCRIPTION

Managing Human Behavior in Public and Nonprofit Organizations helps you understand, manage, and influence the behaviour of others in the workplace. Taking an action-oriented approach the authors use real-world circumstances within public and non-profit organisations to illustrate key concepts. Important topics such as stress, decision making, motivation, leadership, communication, teams, and change give you a foundational understanding of the basic issues that affect human behaviour. In addition to new cases and examples from the public and non-profit sectors, this edition features new material on leadership and organisational change, cultural diversity and generational diversity, and positive organisational behaviour. **NEW TO THIS EDITION:** New material on leadership and organisational change build your critical management and leadership skills, so you can act effectively and responsibly under real-world pressures Expanded coverage of cultural diversity helps you understand, communicate with, and effectively interact with people across cultures, as well as work with varying cultural beliefs and schedules Expanded coverage of positive organisational behaviour includes the latest research and findings that demonstrate the successful implementation of positive psychology in the workplace New cases, examples, self-assessments, and exercises bring concepts to life with relevant ways to practice and improve your management skills. A companion website will be available for lecturers at study.sagepub.com/denhardt4e featuring additional teaching resources.

Published: April 2015

SHORT DESCRIPTION

The only text in management and organisational behaviour to focus on public organisations, non-profit organisations, and school systems, this established text develops competency in critical management and leadership skills including communication, motivation, teamwork, group dynamics, and decision making.

Published: April 2015

Sears Subjects:

Organizational behavior
Nonprofit Organizations_Management
Public administration

General Subjects (BISAC):

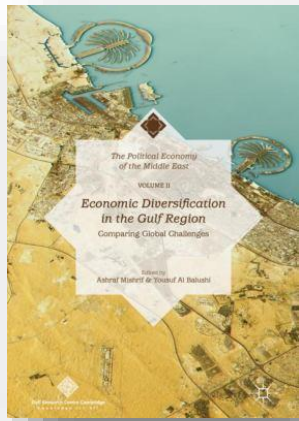
BUSINESS & ECONOMICS / Organizational Behavior
BUSINESS & ECONOMICS / Nonprofit Organizations & Charities / Management & Leadership
POLITICAL SCIENCE / Public Affairs & Administration

Bowker Subjects:

PUBLIC ADMINISTRATION
NONPROFIT ORGANIZATIONS_MANAGEMENT
ORGANIZATIONAL BEHAVIOR

General Subjects (BIC):

ORGANIZATIONAL THEORY & BEHAVIOUR
NON-PROFITMAKING ORGANIZATIONS
MANAGEMENT: LEADERSHIP & MOTIVATION
PUBLIC ADMINISTRATION



Economic Diversification in the Gulf Region Vol. II

COMPARING GLOBAL CHALLENGES

Editor:

Mishrif, Ashraf
Hamad Al Balushi, Yousuf

ISBN-13: 978-981-10-5785-4

- **LC Call Number:** HC415.3 .E266 2018 v.2 - SAKHIR

Annotations

- [BDS Summary](#)
- [Biographical Note](#)
- [Description for Sales People](#)
- [Main Description](#)

BDS SUMMARY

This volume explores the challenges to diversification in Gulf countries, which can no longer rely on profits from hydrocarbons to fund national expenditures. It elaborates on the problem of weak institutions, lack of coordination between policy makers and executors, limited investment in research and development, and a workforce that is too poorly skilled to compete in the private sector.

Published: November 2017

BIOGRAPHICAL NOTE

Ashraf Mishrif is Senior Lecturer in Political Economy in the Institute of Middle Eastern Studies, King's College London, UK. Yousuf Hamad Al Balushi is an experienced and qualified economist with more than 18 years' professional experience at the Central Bank of Oman and the Supreme Council for Development and Planning of Oman.

Published: June 2017

DESCRIPTION FOR SALES PEOPLE

Elaborates on various problems hindering diversification in the Gulf Examines shared issues in strategic planning, policy making, and implementation Underscores the importance of using global best practices to overcome fundamental weaknesses in the GCC's economic structure

Published: August 2017

MAIN DESCRIPTION

This volume explores the challenges to diversification in Gulf countries, which can no longer rely on profits from hydrocarbons to fund national expenditures. It elaborates on the problem of weak institutions, lack of coordination between

policy makers and executors, limited investment in research and development, and a workforce that is too poorly skilled to compete in the private sector. In addition to analyzing issues in areas such as education, labor, business, and trade, the contributors underscore the importance of using global best practices to overcome fundamental weaknesses in the Gulf Cooperative Council's economic structure that limit opportunities for economic diversification. This is the second volume in *Economic Diversification in the Gulf Region*.

Published: June 2017

This volume explores the challenges to diversification in Gulf countries, which can no longer rely on profits from hydrocarbons to fund national expenditures. It elaborates on the problem of weak institutions, lack of coordination between policy makers and executors, limited investment in research and development, and a workforce that is too poorly skilled to compete in the private sector. In addition to analyzing issues in areas such as education, labor, business, and trade, the contributors underscore the importance of using global best practices to overcome fundamental weaknesses in the Gulf Cooperative Council's economic structure that limit opportunities for economic diversification. This is the second volume in *Economic Diversification in the Gulf Region*.

Published: July 2017

Sears Subjects:

[Middle East_Politics and government](#)

[Middle East_Economic conditions](#)

General Subjects (BISAC):

[POLITICAL SCIENCE / World / Middle Eastern](#)

[BUSINESS & ECONOMICS / Economic Conditions](#)

Bowker Subjects:

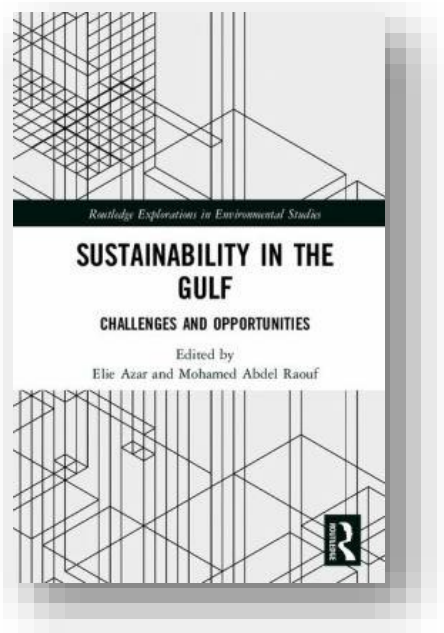
[MIDDLE EAST_ECONOMIC CONDITIONS](#)

[MIDDLE EAST_POLITICS AND GOVERNMENT](#)

General Subjects (BIC):

[POLITICS & GOVERNMENT_MIDDLE EAST](#)

[ECONOMIC GEOGRAPHY](#)



Sustainability in the Gulf

CHALLENGES AND OPPORTUNITIES

Editor:

Azar, Elie
Abdelraouf, Mohamed

ISBN-13: 978-1-138-04068-7

• **LC Call Number:** HC415.3 .Z9 E576 2017 - SAKHIR

URL: <http://www.dawsonera.com/depp/reader/protected/external/AbstractView/S9781315174884>

Annotations

- [BDS Summary](#)
- [Biographical Note](#)
- [Main Description](#)

BDS SUMMARY

Sustainability is a topic of great interest today, particularly for the Gulf Cooperation Council (GCC) countries, which have witnessed very rapid economic and demographic growth over the past decade. 'Sustainability in the Gulf' covers the region's contemporary development challenges through the lens of the UN's Sustainable Development Goals (SDGs), which place sustainability at the centre of the solution to the current environmental, economic and social imbalances facing GCC countries.

Published: September 2017

BIOGRAPHICAL NOTE

Elie Azar is an Assistant Professor of Engineering Systems and Management at the Masdar Institute of Science and Technology, Abu Dhabi, UAE. Mohamed Abdel Raouf is Sustainability Research Program Manager at the Gulf Research Center, Jeddah, Saudi Arabia.

Published: April 2017

MAIN DESCRIPTION

Sustainability is a topic of great interest today, particularly for the Gulf Cooperation Council (GCC) countries, which have witnessed very rapid economic and demographic growth over the past decade. The observed growth has led to unsustainable consumption patterns of vital resources such as water, energy, and food, highlighting the need for an urgent shift towards green growth and sustainable development strategies. Sustainability in the Gulf covers the region's contemporary development challenges through the lens of the UN's Sustainable Development Goals (SDGs), which place sustainability at the centre of the solution to the current environmental, economic, and social imbalances facing GCC countries. The book presents multiple analyses of Gulf-specific sustainability topics, examining the current status, challenges, and

opportunities, as well as identifying key lessons learned. Innovative and practical policy recommendations are provided, as well as new conceptual angles to the evolving academic debates on the post-oil era in the Gulf. Through chapters covering sector-related studies, as well as the socio-economic dimensions of the sustainability paradigm, this volume offers valuable insights into current research efforts made by the GCC states, proposing a way forward based on lessons learned. This is a valuable resource for students, academics, and researchers in the areas of Environmental Studies, Political Economy, and Economics of the GCC states.

Published: April 2017

Sears Subjects:

Persian Gulf Region_Economic conditions

Sustainability

Environmental policy

Sustainable development

General Subjects (BISAC):

BUSINESS & ECONOMICS / Economic Conditions

NATURE / Ecology

POLITICAL SCIENCE / Public Policy / Environmental Policy

BUSINESS & ECONOMICS / Development / Sustainable Development

Bowker Subjects:

SUSTAINABLE DEVELOPMENT

ENVIRONMENTAL POLICY

SUSTAINABILITY

PERSIAN GULF REGION_ECONOMIC CONDITIONS

General Subjects (BIC):

ECONOMIC GEOGRAPHY

SOCIAL IMPACT OF ENVIRONMENTAL ISSUES

CENTRAL GOVERNMENT POLICIES

ENVIRONMENTAL POLICY & PROTOCOLS

DEVELOPMENT ECONOMICS & EMERGING ECONOMIES

SUSTAINABILITY

No Cover
Image
Available



An Introduction to the Policy Process

THEORIES, CONCEPTS, AND MODELS OF PUBLIC POLICY MAKING

Editor: Birkland, Thomas A.

ISBN-13: 9781315717371

- **LC Call Number:** H97 .B57 2016 - SAKHIR

URL: <https://www.dawsonera.com/abstract/9781315717371>

Annotations

- [Biographical Note](#)
- [Main Description](#)
- [Review Quote](#)

BIOGRAPHICAL NOTE

Thomas Birkland is William T. Kretzer is Distinguished Professor of Public Policy and Public Affairs in the School of Public and International Affairs, as well as Associate Dean for Research and Engagement of the College of Humanities and Social Science at North Carolina State University.

Published: February 2015

MAIN DESCRIPTION

The fourth edition of this widely-used text relates theory to practice in the public policy process. In a clear, conversational style, author Tom Birkland conveys the best current thinking on the policy process with an emphasis on accessibility and synthesis. This new edition has been reorganized to better explain the role of policy analysis in the policy process. New to this edition: * A new section on the role of policy analysis and policy analysts in the policy process. * A revised and updated chapter surveying the social, economic, and demographic trends that are transforming the policy environment. * Fully updated references to help the advanced reader locate the most important theoretical literature in policy process studies. * New illustrations and an improved layout to clarify key ideas and stimulate classroom discussion. The book makes generous use of visual aids and examples that link policy theory to the concrete experience of practitioners. It includes chapter-at-a-glance outlines, definitions of key terms, provocative review questions, recommended reading, and online materials for professors and students.

Published: February 2015

The fourth edition of this widely-used text relates theory to practice in the public policy process. In a clear, conversational style, author Tom Birkland conveys the best current thinking on the policy process with an emphasis on accessibility and synthesis. This new edition has been reorganized to better explain the role of policy analysis in the policy process. New to this edition: - A new section on the role of policy analysis and policy analysts in the policy process. - A revised and updated chapter surveying the social, economic, and demographic trends that are transforming the policy environment. - Fully updated references to help the advanced reader locate the most important theoretical literature in policy process studies. - New illustrations and an improved layout to clarify key ideas and stimulate classroom discussion. The book makes generous use of visual aids and examples that link policy theory to the concrete experience of practitioners. It includes chapter-at-a-glance outlines, definitions of key terms, provocative review questions, recommended reading, and online materials for professors and students.

Published: June 2015

REVIEW QUOTE

"The fourth edition of *An Introduction to the Policy Process* remains the best primer for the scientific study of public policy. It provides an accessible and accurate overview of the essential concepts and theories of the policy process with concrete illustrations. The book is ideal for undergraduate and graduate students looking for a readable and comprehensive foundation in the field." --Christopher Weible, University of Colorado Denver, USA "The fourth edition of *An Introduction to the Policy Process* provides readers with a broad perspective on American public policy, including insightful discussions of policy theory and the political processes that shape public policies. The author systematically explains his points in a clear, interesting, and accessible writing style. Birkland has made enduring contributions to the study of public policy, and in this textbook he has provided an excellent resource for teachers and students in the field of policy studies." --George Busenberg, Soka University of America, USA "An Introduction to the Policy Process is among the most accessible textbooks there is on policy process research and theory. This new edition clearly explains basic concepts, theories, and models and incorporates illustrative data and empirical case study examples. Tom Birkland has the unique ability to connect conceptual and theoretical puzzles and debates with contemporary policy problems, which helps bridge the gap between theory and application. Raising questions for discussion and research, the book encourages the reader to think independently and critically about the policy process. I cannot think of a better way to inspire the next generation of public policy students and practitioners." --Daniel Nohrstedt, Uppsala University, Sweden "As it ever was--and then some! Professor Birkland's 4th edition of this introductory text to public policy continues to deliver esoteric policy theories and practical public policy content pitched at a level both casual enough for undergraduates and sophisticated enough for beginning graduate students. New to this edition are arrays of teaching and learning tools that make it almost off-the-shelf ready for instructors; new organization of the material and a focus on recent trends make the content relevant for the here and now." --Michael Jones, Oregon State University, USA "No one to my knowledge has assembled a book that covers such an expanse of the policy landscape. This volume introduces readers to the actors, outputs, models, and theories involved in deciding what government does in the name of the public." --Patrick Roberts, Virginia Tech, USA "An Introduction to the Policy Process provides unparalleled coverage of public policy as emerging from a single underlying system. Students will quickly see how this process applies across states, policy domains, and time. They will gain an appreciation for how seemingly separate institutions all come together in the policy process. The text accomplishes this through emphasizing the connections between various components of the policy system and the result is a stronger understanding of the policy process that will stick with students and serve them in a wide variety of contexts." --Scott Robinson, Texas A&M Research Foundation, USA "Written in a highly accessible style with clarity and sophistication, this textbook is a fine combination of theory and empirical observation. Its comprehensive and cohesive approach to the study of the policy process gives students the proper tools and perspectives with which to puzzle and understand how U.S. policy is made." --Nikolaos Zahariadis, University of Alabama at Birmingham, USA "Birkland knows public policy. He makes classic and contemporary policy scholarship come alive by using recent policy cases and inviting readers to consider issues in relation to their own values and goals. Policy studies newbies and experts alike will find this comprehensive, reader-friendly primer engaging, informative, and inspiring." --Sandra Vergari, State University of New York at Albany, USA "This very readable book provides a clear and cogent introduction to concepts and theory in public policy and communicates critical concepts and ideas to students in a relaxed and conversational tone. Birkland takes on and readily accomplishes the hard task of illustrating and illuminating various features of the policy process as well as organizing and synthesizing a vast amount of information on these features. Students, policy practitioners, and other readers will find the updated fourth edition insightful and replete with current, real-world examples. This book should be required reading for anyone seeking to acquire an understanding of the American policy process." --Alka Sapat, Florida Atlantic University, USA "This greatly anticipated update to Birkland's straightforward and extremely accessible *An Introduction to the Policy Process* should be welcomed by anyone interested in policy as a political activity and those looking for a primer on understanding policy. The text embraces the complexity of policy making while bringing systematic coherence to how it can be understood and studied. Real life examples and case studies coupled with straightforward descriptions of theory bring to life the art and science of policy. I highly recommend this for undergraduates as an introduction to policy and for more advanced courses where policy is an important, but not central, element to study." --Todd A. Steelman, University of Saskatchewan, Canada

Published: June 2015

"The fourth edition of *An Introduction to the Policy Process* remains the best primer for the scientific study of public policy. It provides an accessible and accurate overview of the essential concepts and theories of the policy process with concrete illustrations. The book is ideal for undergraduate and graduate students looking for a readable and comprehensive foundation in the field."--Christopher Weible, University of Colorado Denver, USA "The fourth edition of *An Introduction to the Policy Process* provides readers with a broad perspective on American public policy, including insightful discussions of policy theory and the political processes that shape public policies. The author systematically explains his points in a clear, interesting, and accessible writing style. 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I cannot think of a better way to inspire the next generation of public policy students and practitioners."Daniel Nohrstedt, Uppsala University, Sweden "As it ever was--and then some! Professor Birkland's 4th edition of this introductory text to public policy continues to deliver esoteric policy theories and practical public policy content pitched at a level both casual enough for undergraduates and sophisticated enough for beginning graduate students. New to this edition are arrays of teaching and learning tools that make it almost off-the-shelf ready for instructors; new organization of the material and a focus on recent trends make the content relevant for the here and now."--Michael Jones, Oregon State University, USA "No one to my knowledge has assembled a book that covers such an expanse of the policy landscape. 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Real life examples and case studies coupled with straightforward descriptions of theory bring to life the art and science of policy. I highly recommend this for undergraduates as an introduction to policy and for more advanced courses where policy is an important, but not central, element to study."--Toddi A. Steelman, University of Saskatchewan, Canada

Published: October 2015

Sears Subjects:

[Political Planning](#)

[Policy Sciences](#)

General Subjects (BISAC):

[POLITICAL SCIENCE / Public Policy / General](#)

[POLITICAL SCIENCE / General](#)

Bowker Subjects:

POLICY SCIENCES
POLITICAL PLANNING

General Subjects (BIC):

CENTRAL GOVERNMENT POLICIES
POLITICS & GOVERNMENT

Publisher Supplied Subjects (BISAC):

POL017000
SOC026030
POL000000
POL028000

Publisher Supplied Subjects (BIC): **JP**

Dewey #: 320.60973

Date Last Updated: 04-27-2018

Item Record Number: 52266132



The SAGE Handbook of Organizational Institutionalism

Author: Greenwood, Royston
Oliver, Christine
Lawrence, Thomas B.
Meyer, Renate E.

ISBN-13: 9781526415059

- **LC Call Number:** HM791 .S24 2017 - SAKHIR

URL:

<https://www.dawsonera.com/terms/show?dest=https%3A%2F%2Fwww.dawsonera.com%2Fabstract%2F9781526415059>

- Main Description
- Review Quote
- Short Description

MAIN DESCRIPTION

The SAGE Handbook of Organizational Institutionalism brings together extensive coverage of aspects of Institutional Theory and an array of top academic contributors. Now in its Second Edition, the book has been thoroughly revised and reorganised, with all chapters updated to maintain a mix of theory, how to conduct institutional organizational analysis, and contemporary empirical work. New chapters on Translation, Networks and Institutional Pluralism are included to reflect new directions in the field. The Second Edition has also been reorganized into six parts: Part One: Beginnings (Foundations) Part Two: Organizations and their Contexts Part Three: Institutional Processes Part Four: Conversations Part Five: Consequences Part Six: Reflections

Published: December 2016

The SAGE Handbook of Organizational Institutionalism brings together extensive coverage of aspects of Institutional Theory and an array of top academic contributors. Now in its Second Edition, the book has been thoroughly revised and reorganised, with all chapters updated to maintain a mix of theory, how to conduct institutional organizational analysis, and contemporary empirical work. New chapters on Translation, Networks and Institutional Pluralism are included to reflect new directions in the field. The Second Edition has also been reorganized into six parts: Part One: Beginnings (Foundations) Part Two: Organizations and their Contexts Part Three: Institutional Processes Part Four: Conversations Part Five: Consequences Part Six: Reflections

Published: March 2017

REVIEW QUOTE

The first edition of the Sage Handbook of Organizational Institutionalism in 2008 signaled a reenergizing of institutional scholarship, integrating notions of multiplicity, power, agency, and practices into institutional thought. The 2017 edition builds on these developments, but also shows that the creative energy of the field continues unabated. Among important and exciting new themes addressed from an institutional perspective in this completely revised edition are emotions, materiality and visibility, categories, inequality, sustainability and race. As organizational institutionalism continues to expand its reach

and relevance, this volume is clearly a must have for any serious student of organization theory.

Published: April 2017

The pluralism of organization theories is increasing contained within the very broad category of institutional theory. There could be no better invitation to explore the richness and complexity of this now predominant approach than one finds in The Sage Handbook of Organizational Institutionalism. The editors have assembled a stellar composition of chapters by the leading contributors. It will be appreciated wherever Doctoral candidates in the field gather.

Published: April 2017

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SHORT DESCRIPTION

The second edition of the bestselling The SAGE Handbook of Organizational Institutionalism has been thoroughly revised with new chapters added, bringing together extensive coverage of aspects of Institutional Theory.

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